

## ***Information we will ask when completing the online Information from Lenders (IFL) form***

**Lender contact information:** lender name/FRN, your contact information – name, direct telephone number, email address.

**Details of the intermediary you wish to inform us about:** intermediaries name, FRN, whether the intermediary is an appointed representative (AR) and if yes, the principal firm's name/FRN.

**Name of individual(s) removed from panel** (if whole firm not removed from panel, please explain what steps have been taken to mitigate risk of harm in the comments box provided on the form).

### **Additional information we ask:**

- Does this removal relate to 1st, 2nd charge, or both mortgage applications?
- Have you notified the intermediary of your decision to remove it from your panel?
- Have you notified the principal firm this AR has been removed from your panel?
- Have you notified the intermediary that the FCA has been informed it has been removed from your panel?
- Do you suspect the intermediary (or individual) was complicit in the fraud and why you think they were complicit?
- Was the intermediary (or individual) removed from the lender panel because of its own mortgage application(s)?
- Was the intermediary (or individual) removed from the lender panel because of applications made on behalf of others?
- Number of applications received from the intermediary
- Number of applications that cause concern and when these applications were submitted
- How long ago the applications had been submitted?
- Are you aware of police involvement at the firm?

You will be able to provide any additional information you feel is relevant to us and we encourage you to provide as much detail as possible. You will also be able to upload documents using the online form.

If you do not want us to share information with the intermediary you can specify this.

If you have any queries, please contact [Lucy Masters](#) or [Supervision Hub](#).