

**The FCA's response to the
Complaints Commissioner's Report**

FCA00584

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We have considered the Final Report of the Complaints Commissioner on complaint FCA00584.

The FCA was pleased to note the Commissioner's comments that significant work was undertaken and completed without unnecessary delay in response to the whistleblowing disclosures, but accepts that some of the interactions with the whistleblower should have been better.

We have agreed to consider the Commissioner's three recommendations and will update the Commissioner accordingly.

7 July 2020