

| The FCA Register is at | | | | | |
|---|--|--------------|------------|-------------|--------------|
| http://www.fsa.gov.uk/register/home.do | | | | | |
| | | | | | |
| Rule Ref. | Firm Name | FSA Reg. No. | Start date | Expiry date | Waiver Type |
| ML3.1.3 | 24/7 Customer.com Inc. | 312837 | 14/01/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | 365 Direct Ltd | 315283 | 21/01/2005 | 30/09/2005 | Modification |
| ML3.1.3 | Acxiom Limited | 313076 | 25/01/2005 | 30/09/2005 | Modification |
| ML3.1.3 | Anipoint Limited | 311925 | 05/04/2005 | 30/09/2005 | Modification |
| ML3.1.3 | Answercall Direct Limited | 311765 | 14/01/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | Ant Marketing | 311819 | 14/01/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | AXA Insurance UK Plc | 202312 | 02/11/2004 | 30/09/2005 | Modification |
| ML3.1.3 | BDML Connect Limited | 309140 | 14/01/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | Bellcom Limited | 314366 | 28/04/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | Broker Assistance Limited | 312004 | 03/03/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | BUPA Insurance Services Limited | 312526 | 14/01/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | Capita Customer Management Limited | 312851 | 14/01/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | Capita Mortgage Administration Limited | 306064 | 31/10/2004 | 30/09/2005 | Modification |
| ML3.1.3 | Capita Mortgage Administration Limited | 306064 | 02/11/2004 | 30/09/2005 | Modification |
| ML3.1.3 | Chorus Financial Services Limited | 314671 | 22/02/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | Cigna Insurance Services (Europe) Limited | 310671 | 14/01/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | Computershare Mortgage Services Limited | 303216 | 31/10/2004 | 30/09/2005 | Modification |
| ML3.1.3 | Concentrix CVG Intelligent Contact Limited | 313266 | 14/01/2005 | 30/09/2005 | Modification |
| ML3.1.3 | Convergys CMG UK Limited | 314598 | 14/01/2005 | 30/09/2005 | Modification |
| ML3.1.3 | Cpl Communications Limited | 311330 | 14/01/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | Crawford & Company Adjusters (UK) Limited | 311317 | 07/02/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | Direct Life and Pension Services Ltd | 155312 | 14/01/2005 | 30/09/2005 | Modification |
| ML3.1.3 | Eisis Ltd | 417451 | 14/01/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | Equity Release Services Limited | 303054 | 31/10/2004 | 30/09/2005 | Modification |
| ML3.1.3 | ERS Claims Limited | 312087 | 14/01/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | Financial Insurance Group Services Limited | 313219 | 14/01/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | Gresham Insurance Company Limited | 202160 | 22/11/2004 | 30/09/2005 | Modification |

| Rule Ref. | Firm Name | FSA Reg. No. | Start date | Expiry date | Waiver Type |
|-----------|---|--------------|------------|-------------|--------------|
| ML3.1.3 | HCL BPO Services (NI) Limited | 313445 | 17/01/2005 | 30/09/2005 | Modification |
| ML3.1.3 | Homeloan Management Limited | 304476 | 31/10/2004 | 30/09/2005 | Modification |
| ML3.1.3 | I Response Centres Ltd | 303174 | 14/01/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | Ignite Intelligent Outsource Integration Ltd | 314952 | 07/02/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | Inkfish Financial Services Limited | 312303 | 14/01/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | Ion Group Ltd | 313281 | 19/01/2005 | 30/09/2005 | Modification |
| ML3.1.3 | Its Your Group Plc | 308640 | 14/01/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | Johnston Financial Services Limited | 131706 | 06/01/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | Legal & General Insurance Limited | 202050 | 22/11/2004 | 30/09/2005 | Modification |
| ML3.1.3 | Link Mortgage Services Limited | 306235 | 31/10/2004 | 30/09/2005 | Modification |
| ML3.1.3 | Motorplus Limited | 309657 | 14/01/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | ODM Ltd | 430812 | 18/05/2005 | 30/09/2005 | Modification |
| ML3.1.3 | Optima Direct Rapp Collins Limited | 312810 | 24/02/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | PayWizard Group PLC | 311339 | 14/01/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | Pearl Group Management Services Limited | 415029 | 11/05/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | Positive Contact Ltd. | 315132 | 14/02/2005 | 30/09/2005 | Modification |
| ML3.1.3 | Response (Building Rewarding Relationships) Limited | 312855 | 14/01/2005 | 30/09/2005 | Modification |
| ML3.1.3 | Rom Consultancy Ltd | 311643 | 08/02/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | Sitel UK Limited | 312857 | 18/01/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | St Andrew's Insurance Plc | 202932 | 24/03/2005 | 30/09/2005 | Modification |
| ML3.1.3 | St Andrew's Life Assurance Plc | 189101 | 14/01/2005 | 30/09/2005 | Modification |
| ML3.1.3 | Stellar Europe LLC | 310100 | 14/01/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | Sterling Insurance Company Limited | 202012 | 04/02/2005 | 30/09/2005 | Modification |
| ML3.1.3 | Sykes Acquisition, LLC | 311779 | 14/01/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | Teleperformance Ltd | 308592 | 20/01/2005 | 30/09/2005 | Modification |
| ML3.1.3 | Ultimate Insurance Solutions Limited | 311368 | 14/01/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | Western Mortgage Services Ltd | 303140 | 31/10/2004 | 30/09/2005 | Modification |
| ML3.1.3 | Wims Limited | 306840 | 14/01/2005 | 30/09/2005 | Waiver |
| ML3.1.3 | Xafinity Solutions Limited | 197143 | 31/10/2004 | 30/09/2005 | Modification |