

Transcript – FCA 2018-19: the year in numbers

Assessing over 1,750 separate whistleblowing allegations.

Extending the Senior Managers and Certification Regime to all 560 insurers.

Taking over the supervision of over 90 e-money firms and account information payment services.

Launching 484 preliminary market abuse investigations.

Carrying out 91 enforcement investigations.

Imposing 16 financial penalties on firms, totalling £227.3m.

Determining 4,400 applications for authorisation.

Registering 953 claims management companies for Temporary Permission.

Issuing 552 warnings about unauthorised firms, up from 328 the previous year.

Launching the next phase of our PPI campaign – 73% of UK adults now aware, with over 3 million visiting our website.

Over 523,000 people visited our ScamSmart website to find out how to avoid being victims of fraud.

Bringing in new rules for Rent-to-Own products, saving some of the most vulnerable customers up to £22.7m a year.

Made our first formal decision using our competition powers against 3 asset management firms.

Brought in rules to save customers £101m in overdraft charges a year.

Our consumer credit activity has resulted in over £900m of redress payable to customers; and together the interventions we have made in this market could save consumers up to £1.7bn per year.

www.fca.org.uk/about