

New data collection platform engagement video transcript

‘Welcome to the first in a series of events on our new data collection platform.’

Matthew Tyrrell, FCA: Today is the first in a series of events on our new data collection platform. We’ll be replacing Gabriel as part of this and it’s really important that we engage the users to make sure that our plans for replacing Gabriel are well informed and take account of their feedback.

DELEGATE: It’s a breath of fresh air for you to talk to us before you implement something. So it gives us a chance to give you feedback from us in the real world.

DELEGATE: Anything that can be done to improve the functionality I think is the key part. So that makes life easier.

DELEGATE: What they’re doing so far is dead on track what I certainly fed back and what I know is going to make a big impact.

Matthew Tyrrell: So, in the summer we held a survey with firm users to understand their thoughts on Gabriel and areas we should improve going forward.

So, there were 3 key themes that came from the survey which we discussed with delegates today.

The first was around improving the accessibility of Gabriel in general.

The second was around viewing schedules and improvements we can make to accessing previously submitted information and viewing new data items to be submitted.

And the third was around submission of data. And how we can provide more helpful guidance and help text going forward.

DELEGATE: The focus on the user experience. So, the data itself sounds like it will be largely going to be unchanged. But the way in which you input it and the ease with which you can do that and allocate tasks and do those sorts of things sounds to be a massive improvement.

DELEGATE: Autosave – best thing ever. Yes. And the fact that you’re listening to us and it’s going to make it more user friendly.

Matthew Tyrrell: The way in which the new platform is being built will enable us to make more frequent improvements that will respond to user feedback such as that we discussed today.

DELEGATE: It’s really positive that the FCA is looking to improve Gabriel. We’ve had a lot of issues with it and that’s a positive thing.

Matthew Tyrrell: We’re very grateful for the time that firms have taken to engage with us today and as part of this series of events and we look forward to engaging further.