

FCA explains Rest your MFA: video transcript

How to reset your MFA

To reset your multi-factor authentication, simply login using your My FCA username and password.

To reset your multi-factor authentication, log in using your My FCA username and password.

You will then be prompted to enter your 6-digit one time passcode to complete the login.

Enter your 6-digit passcode here and click on Continue.

If you are accessing RegData, Connect or Online Invoicing you will do so first via My FCA.

To access any of the systems to change your MFA, make a selection from the Go to menu.

If you are accessing the RegData, you will need to select 'My Account' and select 'Manage Security' then 'Manage Authentication' to reset your MFA.

If you are accessing the Online Invoicing System, you will need to select the 'Manage Profile' menu to reset your authentication.

Click on the Manage Profile.

Click on the Reset MFA button.

Select OK button to continue.

If you are accessing the Connect system, you will need to select the 'User Profile' menu to reset your MFA.

If you're accessing the Electronic Submissions system you will need to go to the 'User Profile' and select the 'MFA Details' menu to reset your MFA.

If you are accessing the SIS system you will need to select the MFA details menu to reset your authentication.

After you reset your MFA, got to your registered email address to collect your 6-digit reset code to enter at your next login.

Watch more training videos: fca.org.uk/firms/regdata/resources