

**Transcript – Pavle Avramovic, a graduate from the Technology and Change programme, discusses how the FCA uses various technology to help consumers.**

**How is your role protecting consumers?**

**Pavle Avramovic:** We're really trying to see how can some technologies help specific vulnerable consumers. So, I've been working specifically on how there's links between money problems and mental health problems, and how we can use different techniques and methodologies to try to help these vulnerable consumers in their money – management issues. So, I truly felt that something I was doing was making a big difference in somebody's life.

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