#### **SECTION B: Profit and Loss account**

| Α | В | С | D | Е |
|---|---|---|---|---|
|   |   |   |   |   |

**B1: Regulated Business Revenue** 

|   |                              | Comm  | issions | Fees <u>/ Adviser charges/</u><br><u>Consultancy charges</u> | Other income     | Regulated busine | SS |
|---|------------------------------|-------|---------|--|------------------|------------------|----|
|   |                              | Gross | Net     |  | (reg activities) | revenue          |    |
| 1 | Regulated mortgage contracts |       |         |  |                  |                  |    |
| 2 | Non-investment insurance     |       |         |  |                  |                  |    |
| 3 | Retail investment products   |       |         |  |                  |                  |    |
| 4 | TOTAL                        |       |         |  |                  |                  |    |

B2: Other P&L

- 5 Income from other FSA regulated activities
- 6 Other Revenue (income from non-regulated activities)

## 7 TOTAL REVENUE

- 8 TOTAL EXPENDITURE
- 9 Profit/Loss on ordinary activities before taxation
- 10 Profit/Loss on extraordinary activities before taxation
- 11 Taxation
- 12 Profit/Loss for the period before dividends and appropriations
- 13 Dividends and other appropriations
- 14 Retained Profit

# SECTION G: Training and Competence

# A B C D

| Advising on mortgages | Advising on non-<br>investment insurance<br>(retail customer) | Advising on<br>retail investment<br><u>products</u> | Total |
|-----------------------|---|---|-------|
|                       |   |   |       |

- 1 Total number of all staff Of which:
- 2 Number of staff that give advice
- 3 Number of staff that give advice (Full time equivalent)
- 4 Number of staff that supervise others to give advice
- 5 Number of advisers that have been assessed as competent
- 6 Number of advisers that have passed appropriate examinations
- 7 Number of advisers that have left since the last reporting date

Independent (whole of market plus option of fee-only)

Restricted / Single-tie /--- the products of one provider

Restricted / Multi-tie-/ - the products of a limited number of providers

What types of advice were provided? (tick all that apply)

Whole of market (without fee-only option)

Restricted - limited types of product

On the basis of a fair analysis of the market

#### Mortgage Non-Inv Insurance Retail Investment products Yes/No Yes/No

Number Value

Clawed back commission (retail investment firms only)

Independent

- **13** Clawed back commission by:
- 14

<u>15</u>

8

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11

12

16

| SECTION K: Adviser charges | Α | В | C | D | Е | F | G |
|----------------------------|---|---|---|---|---|---|---|
|                            |   |   |   |   |   |   |   |

# Retail investment product revenue from adviser charges

|   | -                                    | Independe | nt Advice  | Restrict  | ed Advice  |  | Total |
|---|--------------------------------------|-----------|--|---|--|--|-------|
|   |                                      | ,         | Adviser charges<br>invoiced via<br>product providers | Adviser charges<br>invoiced directly<br>to retail clients | Adviser charges<br>invoiced via<br>product providers | Adviser charges<br>invoiced via<br>platform service<br>providers |       |
| 1 | Revenue from initial adviser charges |           |  |   |  |  |       |
| 2 | Revenue from ongoing adviser charges |           |  |   |  |  |       |
| 3 | TOTAL                                |           |  |   |  |  |       |

# Payments of initial adviser charges

| Independent<br>Advice                                     |  |  | Restricted<br>Advice                                      |  |  | Total |
|---|--|--|---|--|--|-------|
| Adviser charges<br>invoiced directly to<br>retail clients | Adviser charges<br>invoiced via<br>product providers | Adviser charges<br>invoiced via<br>platform service<br>providers | Adviser charges<br>invoiced directly<br>to retail clients | Adviser charges<br>invoiced via<br>product providers | Adviser charges<br>invoiced via<br>platform service<br>providers |       |
|   |  |  |   |  |  |       |
|   |  |  |   |  |  |       |
|   |  |  |   |  |  |       |

4 Number of lump-sum payments

Regular instalments as proportion of the total due 5

6 TOTAL

# Number of one-off advice services

| Independent<br>Advice | Restricted Advice | Total |
|-----------------------|-------------------|-------|
|                       |                   |       |

Number of one-off advice services 7

## Retail clients paying for ongoing advice services

- 8 <u>Number of</u> *Retail retail clients* paying for ongoing advice services at the end of the reporting period
- 9 <u>Number of</u> *Retail retail clients* who started paying for ongoing advice services during the reporting period
- 10 <u>Number of *Retail*</u> retail clients who stopped paying for ongoing advice services during the reporting period

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# What types of adviser charging structures are offered?

| 11 Initial adviser charge per hour (£ | lviser charge per ho | ur (£) |
|---------------------------------------|----------------------|--------|
|---------------------------------------|----------------------|--------|

- 12 Initial adviser charge as percentage of investment (%)
- 13 Initial adviser charge adviser charge as a fixed fee (£)
- 14 Initial -adviser charge adviser charge as a combined charging structure (£)
- 15 Ongoing adviser charges per hour (£)
- 16 Ongoing adviser charge as percentage of investment (%)
- 17 Ongoing -adviser charge adviser charge as a fixed fee (
- 18 Ongoing adviser charge adviser charge as a combined charging structure (£)

| Independent Advice |         | Rest    | Restricted Advice |   |  |
|--------------------|---------|---------|-------------------|---|--|
| Minimum            | Maximum | Minimum | Maximum           | Typical charging<br>structure ( <del>tick al</del><br>that apply) |  |
|                    |         |         |                   | <u>Yes/No</u>   |  |
|                    |         |         |                   | <u>Yes/No</u>   |  |
|                    |         |         |                   | Yes/No  |  |

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#### **SECTION L: Consultancy charges**

Retail investment revenue from group personal pension schemes or group stakeholder pension schemes fees and consultancy charges

| Fees invoiced<br>directly to employer<br><i>clients</i> | Consultancy<br>charges invoiced<br>via product<br>providers | Consultancy<br>charges invoiced<br>via platform service<br>providers | Total |
|---|---|--|-------|
|   |   |  |       |
|   |   |  |       |
|   |   |  |       |
|   |   |  |       |

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1 Revenue from initial services

- 2 Revenue from ongoing services
- **3** Revenue from one-off services
- 4 TOTAL

## Number of employers that received one-off services

5 Number of employers that received one-off service in reporting period

Employer clients receiving ongoing group personal pension schemes or group stakeholder pension schemes services

- 6 Number of employer clients receiving ongoing *group personal pension scheme* services at the end of the reporting period
- 7 Number of employer clients who started receiving ongoing *group personal pension scheme* services during the reporting period
- 8 Number of employer clients who stopped receiving ongoing *group personal pension scheme* services during the reporting period

## Range of consultancy charges

**9** First year's projected *consultancy charges* (as % of first year's total employer and employee contributions) applying to *group personal pension schemes* or *group stakeholder pension schemes* set up in reporting period

Types of consultancy charges in typical scheme (tick all that apply)

| % of employer contributions | % of member<br>contributions | % of fund (annual<br>management<br>charge) | Flat amount per member | Other  |
|-----------------------------|------------------------------|--|------------------------|--------|
| Yes/No                      | Yes/No                       | Yes/No                                     | Yes/No                 | Yes/No |
|                             |                              | Yes/No                                     | Yes/No                 | Yes/No |

10 Active members

11 Deferred members

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| Lowest | Typical |
|--------|---------|
|        |         |
|        |         |
|        | Lowest  |

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