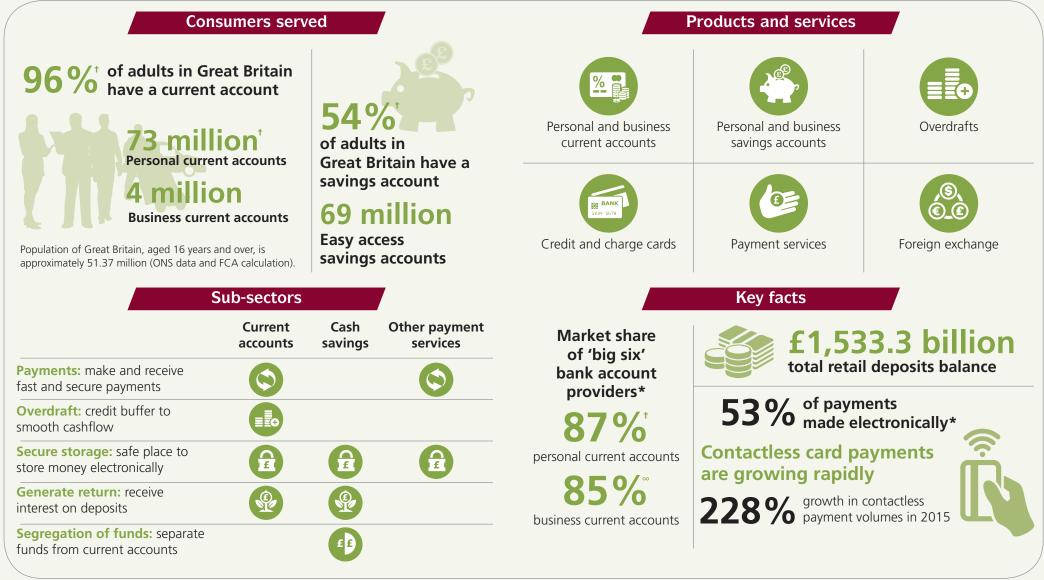
## **Retail banking sector: overview**



+Source: GfK Financial Research Survey (FRS), six months ending June 2016 data. https://www.fca.org.uk/publication/documents/sector\_overview\_references.pdf \*Big six are made up of five banking groups (Lloyds Banking Group, HSBC Group, Barclays, RBS Group, Santander UK) and Nationwide. Electronic payments: card and automated payments.



## **Financial Conduct Authority**

Information correct as at 23 November 2016