

## Agenda

## Payment Services Stakeholder Liaison Group

13<sup>th</sup> September 2016

Start Time: 14.30 End Time: 16.30

## Location: 25 The North Colonnade, Canary Wharf

- 1. Agree Agenda
- 2. Welcome
- 3. EBA consultation on strong customer authentication and secure communications
- 4. Complaints handling under PSD2 (article 101)
- 5. Fraud reporting
- 6. AOB