

Date: 12/04/2021

Our Ref: FOI8141

Dear

Freedom of Information: Right to know request

Thank you for your email of Thursday 11 March, in which you asked for:

'I am looking for a comprehensive list of FCA registered debt collection and debt servicing companies in the UK. It would be great if the list included companies like Arc Europe Limited, Moorcroft, Arrow, etc.'

We have processed your email in line with the provisions of the Freedom of Information Act 2000 (FOIA) and our response is below.

Please find attached in annex A a list of all firms which were authorised with permission for regulated activities debt-collecting and/or debt administration on 23 March 2021.

Please note:

- The regulated activities debt-collecting and debt administration are broad. Most firms with these permissions would not be considered 'debt collection' or 'debt servicing' firms.
- The list does not include authorised firms which act as debt purchasers but do not hold permission for either debt-collecting or debt administration.
- The list does not include firms which are not authorised because they are appointed representatives or carry out similar activities which are not regulated.

Your right to complain under FOIA

If you are unhappy with this response, you have the right to request an internal review. To do so, please contact us within 40 working days of the date of this response at FreedomofInformationAppeals@fca.org.uk.

If you are not content with the outcome of the internal review, you also have a right of appeal to the Information Commissioner by phone or on their website at:

Telephone: 0303 123 1113

Website: www.ico.org.uk

Yours sincerely

Information Disclosure Team
Financial Conduct Authority