

Date: 9 December 2020

Our Ref: FOI7808

### **Freedom of Information: Right to know request**

Thank you for your email of 12 November 2020, in which you asked for the following information:

*"I would like information about your appointed representative application process over the last 18 months.*

- *how many applications have you received in each month that are allocated to both your standard and non-routine processes?*
- *how many applications do you process in a month for both standard and non-routine applications?*
- *how many applications sit in your standard and non-routine queues per month for both types?*
- *what is the average time for processing both sets of applications over the 18-month period?"*

We have processed your request in line with the provisions of the Freedom of Information Act 2000 (FOIA) and the information you have requested is attached.

Please note that the data is for Appointed Representative notifications only and does not include any associated Approved Person applications that Appointed Representatives may require.

### **Your right to complain under FOIA**

If you are unhappy with this response, you have the right to request an internal review. To do so, please contact us within 40 working days of the date of this response at [FreedomofInformationAppeals@fca.org.uk](mailto:FreedomofInformationAppeals@fca.org.uk).

If you are not content with the outcome of the internal review, you also have a right of appeal to the Information Commissioner by phone or on their website at:

Website: [www.ico.org.uk](http://www.ico.org.uk)

Yours sincerely

Information Disclosure Team  
Financial Conduct Authority