

<u>Received 'routine'</u>								
	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19
Add AR	862	754	801	679	727	780	749	746

<u>Received 'non-routine'</u>								
NRI	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19
Add AR	28	29	32	18	22	19	29	17

<u>Determined 'routine'</u>								
Cust Func	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19
Add AR	988	757	760	732	672	819	701	665

<u>Determined 'non-routine'</u>								
NRI	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19
Add AR	25	18	24	12	16	18	14	19

<u>Received 'routine'</u>										
	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20
Add AR	966	962	860	680	692	846	976	750	1011	1097

<u>Received 'non-routine'</u>										
NRI	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20
Add AR	36	27	24	16	10	13	15	16	18	15

<u>Determined 'routine'</u>										
Cust Func	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20
Add AR	883	484	1085	941	700	760	902	877	853	925

<u>Determined 'non-routine'</u>										
NRI	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20
Add AR	24	25	19	6	19	18	27	15	13	9

Average Processing Times	
Routine	10 Days
Non Routine	120 Days