

30 November 2020

Our Ref: FOI7788

Freedom of Information: Right to know request

Thank you for your email of 2 November 2020 about claims management companies.

We are handling your email as a request for information under the Freedom of Information Act 2000 (FOIA) and have answered each question in turn.

The information contained in the attached PDFs is correct as at 10 November 2020. Please note the first PDF details the status of the firms that had Temporary Permissions.; there are some showing as lapsed (the firm either withdrew the new authorisation application or didn't apply during the landing slot) and there are some as rejected (the new authorisation application was refused). The second PDF has details of firms that have been granted claims management permissions and the status of the firms.

1. *I am requesting a list of all firms on the FCA's register that have or have had claims management company authorisation.*

The data requested can be found in the attached PDFs, across both documents.

2. *I want data as to whether or not a firm is currently authorised.*

The data requested can be found in the attached PDFs, across both documents.

3. *How many CMCs are now operating in the market with full regulatory authorisation?*

The data requested for full authorised can be found in the second attachment, which is named: "*firms that have been granted claims management permissions*".

4. *information as to the number of CMCs that have been authorised by the FCA and later had permissions removed*

The data requested can be found in the second attachment, which is named: "*firms that have been granted claims management permissions*".

Your right to complain under FOIA

If you are unhappy with this response, you have the right to request an internal review. To do so, please contact us within 40 working days of the date of this response.

If you are not content with the outcome of the internal review, you also have a right of appeal to the Information Commissioner by phone or on their website at:

Website: www.ico.org.uk

Yours sincerely

Information Disclosure Team