27 August 2020

Our Ref: FOI7516

Freedom of Information: Right to know request

Thank you for your email of 30 July 2020, in which you asked for:

' Could you provide me with an update to Tables 1 and 2 that feature in the HCSTC underlying data in this report, with figures for Q2 2020 please. '

We are handling your request as a request for information under the Freedom of Information Act 2000 (FOIA).

The data requested can be found in the attached PDF document.

When reviewing the data, please note that we hold product sales data (PSD) in relation to credit agreements entered into by regulated firms which meet the definition of high-cost short-termcredit (HCSTC). These PSD cover single and multiple instalment loans which meet the HCSTC definition, and have been used to produce this response.

The PSD content used reflects the data as submitted to us by firms. Firms submit PSD on a quarterly basis, providing us with details of the loans they originated in the quarter concerned. The dataset used for this analysis covers the period from 1 July 2016 to 30 June 2020 (16 quarters).

We estimate that the population of firms included in the dataset represents 90% of the HCSTC market (based on the number of new loans originated). Some lenders did not submit data for the whole period covered by this response. Earlier numbers have been revised following the resubmission of data from some firms.

We had carried out selected cleansing to filter out extreme outlier values that are likely to have been misreported for the consumer credit - high-cost short-term credit lending data report (the report). This resulted in the exclusion of up to around 5% of submitted transactions depending on the data being analysed. We had not included some transactions featured in the PSD dataset where we think the data quality is compromised and publishing would be misleading. For this response we have not carried out the full data cleansing performed for the report. We have, however, excluded clearly erroneous transactions which would substantively skew the aggregate data. In this response we have included a comparison of the quarters which overlap with the report (Q3 2016 – Q2 2018).

Your right to complain under FOIA

If you are unhappy with the decision we have made about your request, you have the right to request an internal review. To do so, please contact us within three months of the date of this response.

If you are not content with the outcome of the internal review, you also have a right of appeal to the Information Commissioner by phone or on their website at:

Telephone: 0303 123 1113 Website: www.ico.org.uk

Yours sincerely,

Information Disclosure Team

