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(By email)

Date: 2 May 2017

Our ref: FOI5092

Dear

**Freedom of Information : Right to know request**

We refer to your request under the Freedom of Information Act 2000 (the "Act") for "... *data included in the Cifas quarterly reports to the FCA since December 2014, as outlined in the Memorandum of Understanding between the organisations signed in December 2014.*"

Your request has now been considered and we will address each point in turn.

**1. *The number of Home Office Immigration (HOI) records available through Cifas (broken down by monthly values);***

We can confirm that information received from Cifas in respect of December 2014 to January 2015 states that there were approximately 65,000 HOI records available. In addition, information received from the Home Office in April 2017 indicates that there are approximately 115,000 records.

Notwithstanding the Memorandum of Understanding between the FCA and Cifas, we do not currently have this data broken down by monthly values, nor do we hold any other information in respect of any other periods.

**2. *The number of searches undertaken by banks and building societies against HOI data (broken down by monthly values);***

Please see the attached list.

Column G shows the number of searches undertaken by banks and building societies who access the database through the Cifas Immigration Portal (CIP). Data is not available for existing Cifas members as we do not receive or hold this data.

**3. The number of matches against HOI data received by banks and building societies (broken down by monthly values).**

Please see the attached list.

- Column B shows the number of matches against HOI data received by banks and building societies who are existing Cifas members.
- Column H shows the number of matches against HOI data received by banks and building societies who access the database through CIP.

The data also includes the following:

For CIFAS members: Columns C and D in the attached represent 'same individual' matches and 'same individual at address' matches.

For CIP users: Column I represents the 'best practice matches' which we understand reflects matches on all three of name, address and date of birth.

***In addition, I request data pertaining to the numbers of complaints received by the FCA regarding actions taken under the Immigration Act 2014 and the Immigration Act 2014 (Bank Accounts) Regulations 2014, from:***

- 1. Banks and building societies;***
- 2. Individuals.***

We have approached our Customer Contact Centre (as the designated area at the FCA for receiving external enquiries) to request a search of their records. Following this search, we can confirm that we do not hold any information that falls within the scope of this part of your request.

Yours sincerely

Information Disclosure Team  
Financial Conduct Authority

[Your right to complain under the Act](#)

If you are unhappy with the decision made in relation to your request, you have the right to request an internal review. If you wish to exercise this right you should contact us within three months of the date of this response.

If you are not content with the outcome of the internal review, you also have a right of appeal to the Information Commissioner at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF. Telephone: 01625 545 700. Website: [www.ico.org.uk](http://www.ico.org.uk)