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21 June 2016

Our Ref: FOI4588

Dear

**Freedom of Information : Right to know request**

We refer to your request under the Freedom of Information Act 2000 ("the Act") for information relating to the nationalisation of Bradford & Bingley (B&B). Specifically you requested the following:

*"Please advise me of the dates on which the Financial Services Authority call centres for the general public and financial intermediaries ceased reassuring callers prior to the 29 September 2008 as to the financial viability of Bradford & Bingley."*

Your request has now been considered. To the extent of our searches of the relevant records held by the FCA, we can confirm that we do not hold the information you are seeking.

Yours sincerely

Information Access Team  
Financial Conduct Authority