# **Financial Conduct Authority**



# **FINAL NOTICE**

To: Shahjalal Umrah & Hajj Company Limited

Address: 2-12 Victoria Street

Luton

Bedfordshire LU1 2UA

FRN: 551884

Dated: 2 September 2013

## **ACTION**

- 1. For the reasons listed below and pursuant to Regulation 10(1)(h) (as applied by Regulation 14) of the PSR, the Authority has decided to cancel the registration granted to Shahjalal Umrah & Hajj Company Limited ("Shahjalal"), as a small payment institution under the PSR.
- 2. The Authority gave Shahjalal a Decision Notice on 10 July 2013 ("the Decision Notice") which notified Shahjalal that for the reasons given below and pursuant to Regulation 10(1)(h) of the PSR, the Authority had decided to cancel the registration granted to Shahjalal as a small payment institution under the PSR.
- 3. Shahjalal has not referred the matter to the Tribunal within 28 days of the date on which the Decision Notice was given to Shahjalal.
- 4. Accordingly, the Authority has today cancelled Shahjalal's registration as a small payment institution.

## **DEFINITIONS**

5. The definitions below are also used in this Final Notice:

"the Act" means the Financial Services and Markets Act 2000;

"the Authority" means the body corporate previously known as the Financial Services Authority and renamed on 1 April 2013 as the Financial Conduct Authority;

"the PSR" means the Payment Services Regulations 2009;

"the Tribunal" means the Upper Tribunal (Tax and Chancery Chamber).

#### **REASONS FOR THE ACTION**

- 6. On the basis of the facts and matters and conclusions described in the Warning Notice given to Shahjalal on 6 June 2013, and in the Decision Notice, the Authority has concluded that Shahjalal has failed to notify the Authority of a change in its principal place of business. This failing has led the Authority to conclude that:
  - Shahjalal has failed to meet its obligation to notify the Authority of a change in the address of its principal place of business;
  - Shahjalal's failure to provide current and adequate contact information to the Authority is preventing the Authority from regulating Shahjalal effectively; and
  - Shahjalal has failed to demonstrate a readiness and willingness to comply with its ongoing regulatory obligations and to deal with the Authority in an open and co-operative way. Therefore it is desirable to cancel Shahjalal's registration as a small payment institution in order to protect the interests of consumers, in accordance with Regulation 10(1)(h) of the PSR (as applied by Regulation 14).

## **DECISION MAKER**

7. The decision which gave rise to the obligation to give this Final Notice was made by the Regulatory Decisions Committee.

# **IMPORTANT**

8. This Final Notice is given to Shahjalal in accordance with section 390(1) of the Act (as applied by paragraph 7(b) of Part 1 of Schedule 5 to the PSR).

## **Publicity**

9. Sections 391(4), 391(6) and 391(7) of the Act (as applied by paragraph 7(c) of Part 1 of Schedule 5 of the PSR) apply to the publication of information about the matter to which this Final Notice relates. Under those provisions, the Authority must publish such information about the matter to which this Final Notice relates as the Authority considers appropriate. The information may be published in such manner as the Authority considers appropriate. However, the Authority may not publish information if such publication would, in the opinion of the Authority, be unfair to Shahjalal or prejudicial to the interests of consumers.

10. The Authority intends to publish such information about the matter to which this Final Notice relates as it considers appropriate.

# **Contact**

11. For more information concerning this matter generally, please contact Edward Thompson at the Authority (direct line: 0207 066 3564).

John Kirby Enforcement and Financial Crime Division