

FINAL NOTICE

- To: Safe Reliable Services Limited
- Of: 4 Blyth Road Hayes Middlesex UB3 1BY
- FRN: 527098

Dated: 4 November 2013

ACTION

- 1. For the reasons set out in this Final Notice, the Authority hereby takes the following action against Safe Reliable Services Limited.
- 2. The Authority (the body corporate previously known as the Financial Services Authority and renamed on 1 April 2013 as the Financial Conduct Authority) gave Safe Reliable Services Limited a Decision Notice on 2 October 2013 (the "Decision Notice") which notified Safe Reliable Services Limited that for the reasons given below and pursuant to Regulation 10(1)(h) of the Payment Services Regulations 2009 (the "PSR"), the Authority had decided to cancel the registration granted to Safe Reliable Services Limited as a small payment institution under the PSR.
- 3. Safe Reliable Services Limited has not referred the matter to the Upper Tribunal (Tax and Chancery Chamber) within 28 days of the date on which the Decision Notice was given to Safe Reliable Services Limited.
- 4. Accordingly, the Authority has today cancelled Safe Reliable Services Limited's registration as a small payment institution.

REASONS FOR ACTION

- 5. On the basis of the facts and matters and conclusions described in the Warning Notice dated 9 September 2013 (the "Warning Notice"), and in the Decision Notice, the Authority has concluded that Safe Reliable Services Limited has failed to submit the Payment Services Directive Transactions return (the "FSA057"), for the period ended 31 December 2012 (which was due to be submitted to the Authority by 31 January 2013), and to respond adequately to repeated Authority requests that it submit the FSA057.
- 6. These failings lead the Authority to conclude that Safe Reliable Services Limited has failed to comply with the requirement that it submit the FSA057 to the Authority, that Safe Reliable Services Limited has failed to demonstrate a readiness and willingness to comply with its ongoing regulatory obligations and has failed to deal with the Authority in an open and co-operative way. It is therefore desirable to cancel Safe Reliable Services Limited's registration as a small payment institution in order to protect the interests of consumers, in accordance with Regulation 10(1)(h) of the PSR (as applied by Regulation 14).

DECISION MAKER

- 7. The decision which gave rise to the obligation to give this Final Notice was made by the Regulatory Decisions Committee.
- 8. This Final Notice is given to Safe Reliable Services Limited in accordance with section 390(1) of the Financial Services and Markets Act 2000 (the "Act") (as applied by paragraph 7(b) of Part 1 of Schedule 5 to the PSR).

PUBLICITY

- 9. Sections 391(4), 391(6) and 391(7) of the Act (as applied by paragraph 7(c) of Part 1 of Schedule 5 of the PSR) apply to the publication of information about the matter to which this Final Notice relates. Under those provisions, the Authority must publish such information about the matter to which this Final Notice relates as the Authority considers appropriate. The information may be published in such manner as the Authority considers appropriate. However, the Authority must publish information if such publication would, in the opinion of the Authority, be unfair to Safe Reliable Services Limited or prejudicial to the interests of consumers.
- 10. The Authority intends to publish such information about the matter to which this Final Notice relates as it considers appropriate.

AUTHORITY CONTACT

11. For more information concerning this matter generally, please contact Sarah Brewer at the Authority (direct line: 020 7066 8886).