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## FINAL NOTICE

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**To:** Carma Online Limited

**Address:** Astwood Bank Business Park  
Astwood Bank  
Redditch  
B96 6HH

**FRN:** 725816

**Dated:** 31 March 2021

### ACTION

1. For the reasons set out in this Final Notice, the Authority hereby takes the following action against COL.
2. The Authority issued to COL the Decision Notice which notified it that for the reasons given below and pursuant to section 55J of the Act, the Authority had decided to cancel COL's Part 4A permission.
3. COL has not referred the matter to the Tribunal within 28 days of the date on which the Decision Notice was issued to it.
4. Accordingly, the Authority has today cancelled COL's Part 4A permission.

### DEFINITIONS

5. The definitions below are used in this Final Notice:  
"COL" means Carma Online Limited;

“COL’s Part 4A permission” means the permission granted by the Authority to COL pursuant to Part 4A of the Act;

“the Act” means the Financial Services and Markets Act 2000;

“the Authority” means the Financial Conduct Authority;

“the Decision Notice” means the Decision Notice issued to COL dated 27 August 2020;

“RAG” means Regulated Activity Group as referred to in SUP;

“the RDC” means the Regulatory Decisions Committee of the Authority;

“the Return” means the CCR007 for the period ended 30 September 2019, which COL was due to submit to the Authority by 11 November 2019;

“the suitability Threshold Condition” means the Threshold Condition set out in paragraph 2E of Schedule 6 to the Act;

“the Threshold Conditions” means the threshold conditions set out in Schedule 6 to the Act;

“the Tribunal” means the Upper Tribunal (Tax and Chancery Chamber); and

“the Warning Notice” means the Warning Notice issued to COL dated 6 August 2020.

## **REASONS FOR ACTION**

6. On the basis of the facts and matters and conclusions described in the Warning Notice and in the Decision Notice, it appears to the Authority that COL is failing to satisfy the suitability Threshold Condition, in that the Authority is not satisfied that COL is a fit and proper person having regard to all the circumstances, including whether COL managed its business in such a way as to ensure that its affairs were conducted in a sound and prudent manner.
7. This is because COL has failed to comply with the regulatory requirement to submit the Returns. COL has not been open and co-operative in all its dealings with the Authority, in that COL has failed to respond adequately to the Authority's repeated requests for it to submit the Returns, and has thereby failed to comply with Principle 11 of the Authority's Principles for Businesses and to satisfy the Authority that it is ready, willing and organised to comply with the requirements and standards under the regulatory system.
8. These failures, which are significant in the context of COL’s suitability, lead the Authority to conclude that COL has failed to manage its business in such a way as to ensure that its affairs are conducted in a sound and prudent manner, that it is not a fit and proper person, and that it is therefore failing to satisfy the Threshold Conditions in relation to the regulated activities for which COL was granted a Part 4A permission.

## **DECISION MAKER**

9. The decision which gave rise to the obligation to give this Final Notice was made by the Regulatory Decisions Committee.

## **IMPORTANT**

10. This Final Notice is given to COL in accordance with section 390(1) of the Act.

## **Publicity**

11. The Authority must publish such information about the matter to which this Final Notice relates as the Authority considers appropriate. The information may be published in such manner as the Authority considers appropriate. However, the Authority may not publish information if such publication would, in the opinion of the Authority, be unfair to COL or prejudicial to the interest of consumers.
12. The Authority intends to publish such information about the matter to which this Final Notice relates as it considers appropriate.

## **Authority Contact**

13. For more information concerning this matter generally, please contact Arunn Thiruchelvam at the Authority (direct line: 020 7066 1241).

**Anna Couzens**  
**Enforcement and Market Oversight Division**