

Annex A

On 2 May 2024 you asked:

I am writing to request further information regarding oversight of so-called off-channel communications in regulated firms - i.e through platforms such as WhatsApp, WeChat, Telegram and Signal.

Please provide the following information:

- *Copies of any and all data requests sent to regulated firms regarding the use of private messaging services between 1 January 2022 and the date this request is answered.*
- *Copies of any and all aggregated results of these exercises.*

On 3 June 2024, we responded advising that it would exceed the cost limit to provide the information you were seeking.

On 3 June 2024 you provided further details on the scope of your request:

Many thanks for your response.

Please narrow this request to the aggregated results of any data requests on the topic as opposed to each individual request.

On 1 July 2024, we again advised that to provide the information you were seeking would exceed the cost limit. We also explained that we undertook a project on the use of personal devices at a range of UK authorised firms and that we could consider a revised request limited to the analysis carried out on that specific project.

On 1 July 2024 you revised the scope of your request as follows:

Many thanks for your clarification. I can confirm I would like to submit a revised request limited to the analysis carried out on the specific project you mentioned.