

Annex A

I attach a screenshot of a statement that the FCA has made in respect of BSPS calculations. In it refer to you refer to awards for stress and inconvenience. You state that, if eligible, awards for the same are likely to be modest. In light of many statements in public meetings, online meetings and in documents, many references have been made to the fact that Steelworkers have been subjected to stressful experiences and many of them are vulnerable. Vulnerability of course, add to stress.

Also applicable is the time factor in this. The FCA took over five years to announce that it was launching a redress scheme for BSPS, if things have been addressed early and nipped in the bud, I am certain that stress, distress and inconvenience would have been much reduced. In my experience, the impact of stress on these men, women and their families and lives has been nothing short of catastrophic in many instances.

I would be grateful if you could provide me with the following;

1. *All the data which you have relied on and discussed, which refers to and supports your determination that awards for stress is likely to be modest.*
2. *Any information from medical specialists which will support the same.*
3. *All internal discussions in relation to the redress scheme, and correspondence to and from FOS and FCS, which refers to the subject of identifying assessing and compensating for stress and inconvenience.*
4. *Any subject matter which you may have compiled based on discussions or surveys that you have held with steel workers to determine the impact of BSPS stress on them and their families in their lives.*
5. *Whether or not you took the existing FOS tariff for compensating for stress and inconvenience into account when making your statement.*
6. *The forms which IFA firms sent to steelworkers for the redress scheme, asking them about stress in order for its impact to be evaluated, and a copy please of the FCS form and the FOS form which refers to compensating for stress (having identified it).*