

FCA Infosheet / No. 001

Aggregate complaints data charts

Figure 1: Total opened complaints over time

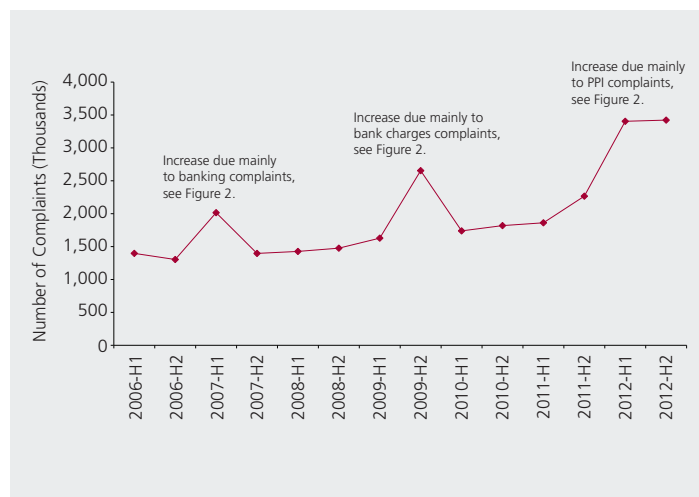


Figure 2: Number of opened complaints by type of product

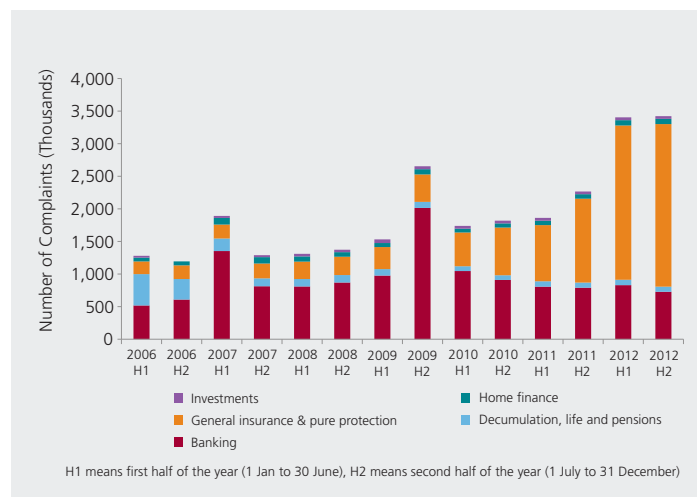


Figure 3: Percentage change in volume of opened complaints for the ten most complained about products* between first and second half of 2012

