

What we looked at



What is driving the cost of motor premiums and claims?



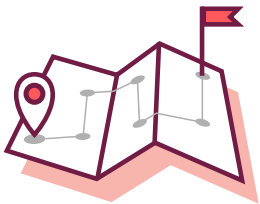
How are home and travel claims being handled?



What have we seen so far on premium finance?



What was the impact of our previous reforms?



To help consumers navigate their financial lives and support growth –

by making sure claims are handled promptly and fairly and pushing for a coordinated effort to tackle the root causes of rising motor premiums

Why