

The FCA's response to the Complaints Commissioner's Report 202400570

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We have carefully considered the Complaints Commissioner's Final Report. We note the Commissioner agreed that neither part of this complaint falls within the scope of the Complaints Scheme.

The Commissioner has provided links to publications, which comment on the FSCS compensation limits. We would like to highlight that more information about the context of current Financial Services Compensation Scheme (FCSC) compensation levels and the FCA's ongoing consideration of these, can be found within our Compensation Review <u>discussion paper</u> (December 2021) and <u>feedback statement</u> (December 2022).