## BUSINESS INTERRUPTION INSURANCE TEST CASE

 DRAFT TRANSCRIPTOF DAY 3 OF SUPREME COURT APPEAL (18 NOVEMBER 2020)

What follows is a draft transcript.
A final transcript will be published when it is available.

# OPUS2 

The Financial Conduct Authority vs. MS Amlin Underwriting Limited and others Day SC3

November 18, 2020

Opus 2 - Official Court Reporters

Phone: +44 (0)20 30085900
Email: transcripts@opus2.com
Website: https://www.opus2.com

| Wednesday, 18 November 2020 | 1 |
| :---: | :---: |
| (10.30 am) | 2 |
| Submissions by MR EDELMAN (continued) | 3 |
| LORD REED: Welcome to the Supreme Court of the | 4 |
| United Kingdom. This is the third day of the hearing of | 5 |
| the appeal in the proceedings brought by the | 6 |
| Financial Conduct Authority against a number of | 7 |
| insurance companies in order to decide what liabilities | 8 |
| if any, they may be under to businesses who took out | 9 |
| business interruption insurance policies and suffered | 10 |
| business interruption as a result of the COVID pandemic. | 11 |
| Today we'll be continuing to hear the submissions on | 12 |
| behalf of the Financial Conduct Authority, so I will | 13 |
| turn now to their counsel Mr Colin Edelman QC. | 14 |
| Mr Edelman. | 15 |
| MR EDELMAN: My Lord, I am grateful. Postscripts from | 16 |
| yesterday. | 17 |
| Firstly, the defence cost cases. We've now added | 18 |
| Travelers v XYZ to the bundle, you'll find that in the | 19 |
| new bundle K at page $1\{\mathrm{~K} / 1 / 1\}$ and there's a short | 20 |
| passage at paragraph 13 in the judgment of my Lord | 21 |
| Lord Briggs, I should, of course, have remembered that | 22 |
| case because I was in it. | 23 |
| That was a particular case about insured and | 24 |
| uninsured claims. And the Zurich v IEG was in the | 25 |

1
bundle. It's bundle E, tab 21, page 473 \{E/21/473\}.
But the relevant passages are paragraphs 36 to 38 Lord Mance, and 176 to 177 Lord Sumption. I don't need to take you to them, but just to make it clear that the only reason I raised that point was in answer to Mr Kealey's submission that the "but for" test is essential in ascertaining whether the insured has suffered loss by reason of the insured contingency and he said it is to prevent indemnity if - - the effect of his submissions was that if the "but for" test is to prevent indemnity if the insured would have suffered the same loss anyway, and I was just using the defence costs example as an illustration of a situation where that is not the case.

The other postscript is, and this was entirely my fault yesterday, the other was probably as well, I meant to take you to the Court of Appeal in Silversea, a very short passage and I forgot to do so, and it's bundle E, tab 19, page $443\{E / 19 / 443\}$ and it's paragraph 104.

Just to set the scene, the issue in the Court of Appeal was narrower than at first instance and it turned on an exception on this ground, and in particular having -- Mr Justice Tomlinson having said there were concurrent causes, the insurers tried to rely on an exclusion to say that the terrorist attack was the
subject of an exclusion, and that might explain the way it 's expressed in 104.

But in the second half the court says:
"The underlying causes of the warnings are not excluded perils, it is simply that they are not covered under Aii as perils in themselves. Something extra is required. However, they are 'an insured event' for the purposes of the contract as a whole. There is no intention under this policy to exclude loss directly caused by a warning concerning terrorist attacks just because it can also be said that the loss was also directly and concurrently caused by the underlying terrorist activities in themselves."

Our submission is that insurers' "but for" causation case is wholly inconsistent with that passage and that outcome. They've not attempted to rationalise their case with it despite our analysis in our case, and we say that it remains the closest equivalent to our composite perils case and if insurers are right, then the decision in Silversea must be wrong, but it isn't.

So can I return now to the topic I was dealing with when we adjourned yesterday and that was the character of the disease risk and I'd already dealt with the general nature of the notifiable disease risk. One then also has to bear in mind that the existing list at the

## 3

time these policies were entered into did include SARS, which it emerged in the early 2000s, the coronavirus for which there was no known vaccine and, of course, it would include some new disease, viral or bacterial, for which there was no vaccine or effective treatment that might emerge after inception.

The policies could have but did not restrict the ambit of their application to a specified list of diseases and some insurers did do that. One of the reasons we lost on Ecclesiastical was that there was an exclusion which limited disease cover to a specified list of diseases, but these insurers chose to take the plunge and offer insurance against whatever disease might show up and be added to the list, in particular, one capable of causing an epidemic because that is what notifiable diseases are all about and the history of humanity has been littered with catastrophic epidemics.

The third feature is -- and this is recorded in the judgment -- there is no predictability or regularity about the way in which a disease such as those contemplated by the notification requirement might emerge and spread. One is necessarily talking about diseases potentially with the capacity to spread as an epidemic and they would do so unpredictably and irregularly. In particular they don't spread in neat
circles. There would be no obvious reason for a disease
capable of causing an epidemic to be a confined to a particular neat circle.

Fourthly, there were recent examples of extreme reactions to outbreaks of a new form of virus. I don't need you to go to the page, but you'll see at bundle $\{D / 11 / 1543\}$ there is reference that during the SARS epidemic all sites of public entertainment in Beijing were closed for six weeks, that was 3,500 establishments, and also on that page you'll see -these are agreed facts, so part of the evidence before the court --2009 , there was a swine flu outbreak in Mexico. Initially they shut down schools, museums and so on and that was followed by a five-day national lockdown.

So, yes, unprecedented in the UK, but there were precedents elsewhere and the statutory powers were there to do the same thing in this country. Parliament didn't have to rush in new statutory powers. As I showed you yesterday, they were already there.

The third feature that was character of the disease risk, the third element is that if, because of the nature of the risk, the authorities did react to a disease outbreak, they would be reacting to the outbreak as a whole. That is an important factor. That 5
must have been appreciated by the parties that that is what would happen.

So even if the outbreak included localities within a particular radius of the insured's premises, the pattern of the outbreak would be unpredictable and fluid and that meant that if there were instances of the disease within 25 miles or one mile of the premises, there would in all likelihood also be instances of the disease outside that radius even if the disease was only local or regional.

Perhaps it might be helpful at this stage just to illustrate this point to go back to have a look at the map in our appeal case at $\{B / 10 / 386\}$.

You should have there a map of the a one-mile radius from the Royal Courts of Justice and going to the north of the circle, if there was an outbreak of disease for which there were cases in Clerkenwell to the north, it would be likely also for there to be cases in Pentonville.

Going to the next page $\{B / 10 / 387\}$, if we go to the west-north - west of the circle and you'll see Amersham is intersected by the radius of the circle. If there was an outbreak in Chesham within 25 miles of the Royal Courts of Justice, it would be likely to affect both east Chesham within the radius and west Chesham outside
it. One doesn't need to have any great foresight to understand that.

Perhaps more to the point, someone with, let's say, a restaurant opposite the Royal Courts of Justice whose business is closed down because of an outbreak of a disease either in Clerkenwell or in Chesham, one mile or 25 miles away from the premises is only going to be affected because either there is a serious outbreak of numerous cases scattered around both inside and outside the policy area, or because, albeit there may be some scattered cases around that 25 -mile radius, any of these cases represent a serious threat to public health.

This demonstrates, as the court held, that these policies, even the one-mile radius ones, are contemplating the disease affecting a wide area, either because of the spread of the disease or because the threat to health that the scattering of cases, if it's in the early stages, might represent.

That all brings one to the fundamental question when considering how to construe the language of the policies as to whether the intention was or could realistically have been to confine indemnity under the policies to situations where the cases within the relevant policy area alone, that is taking them in isolation from all other parts of the outbreak, were the sole proximate

## 7

cause of the interruption or interference. That is effectively either through construction or through their "but for" analysis is where insurers with the disease clauses want to take you. That would necessarily exclude indemnity for any disease outbreak other than one confined exclusively to the relevant policy area and that the court, we submit, rightly concluded is inconsistent with the nature of the risk that is being insured.

The way in which the insurance provisions are expressed, however, is wholly consistent with there having been intended to operate consistently with the nature of the risk and when after all these instructions (inaudible) I come to individual wordings, I will seek to -- yes.
LORD LEGGATT: Haven't you slightly overstated the position, Mr Edelman? It's not necessary to insurers' case, is it, that all the incidents of the disease are within the radius? They say that the cases within the radius must be sufficient to bring about the result, in effect.

## MR EDELMAN: That is --

LORD LEGGATT: They could contemplate a few cases, they could contemplate some cases outside.
MR EDELMAN: De minimis, yes. They could contemplate de minimis cases, but that is unrealistic when you are
even assuming one mile away, all the more so 25 miles
away, that you are assuming something remote from the premises, not directly affecting the premises, something remote from the premises which is a disease outbreak and it is, we submit, inconsistent with the nature of the risk for it to be proceeding on the premise that there will only be de minimis instances of the disease outside, because that's not consistent with what they're insuring.

We submit there's some particular features -- the fourth element -- particular features of the policy which are consistent with a recognition of the nature of the risk that they are insuring.

Now, one thing perhaps you may or may not have noticed but is noticeable when you were being taken through the policy terms by insurers' counsel is that they don't even require any particular case in the radius to have been the subject of a notification under the regulations, or even to have been the subject of diagnosis. Now, if they had wanted the cases in the policy area to be the real cause of the interruption or the government action, I should say, then one might have expected that they would specify that. But, as I say, they don't require notification or even diagnosis and some don't even require cases of the disease to be

## 9

symptomatic. And for those that do, symptomatic is enough.

So the fact that someone in the relevant policy area has lost their sense of smell and taste is sufficient whether or not they've gone to a doctor and the doctor has diagnosed it and the doctor has notified.

Another feature you'll notice that none of the policies contain any qualification as to the tier of authority that reacts to the disease outbreak. For example, they don't specify that it has to be local and thereby encompassing regional or national. They leave the matter entirely open.

All these features are consistent, and we say only consistent, with the policies operating in harmony with the nature of the risk that was being insured and with the court's conclusion that all these policies are focusing on is the mere presence of the disease within the policy area, because if more was required the policies could have said so in either of the respects that I've specified, either action of the local authority only or requiring that the relevant cases are those that have been notified to the local authority.

So we come to the next feature, which is whether there is a commercial purpose to the relevant policy
area. This was a matter on which I was taxed by
Lord Justice Flaux in the initial stage of the case where he initially perceived our submissions as undermining the purpose of the radius. But as you've seen, the court was persuaded that there is a very real commercial purpose to the radius and it again is one which is consistent with the nature of the risk.
Because it's there to ensure that for there to be cover, the area surrounding the insured must have been caught up in the outbreak and not merely impacted by reaction to some remote outbreak.

Of course, as this case has demonstrated, when you have a serious outbreak, the government will act nationally and places like the Scilly Isles did get caught up in it, even though they had no cases, because of the need to prevent spread where it is but also where it isn't yet and you're trying to prevent the places where it isn't yet from being affected by it. In that regard, the insurers have some protection from the disease risk.

Yes, my Lord.
LORD LEGGATT: What is the point of having any radius? If the Scilly Isles are caught up in it, even though they've got no cases, the radius might shut them out. It's a useless qualification on your argument.

11

```
MR EDELMAN: No, because there's no insurance cover in the
        Scilly Isles.
LORD LEGGATT: So they are shut out?
MR EDELMAN: Yes, yes.
LORD LEGGATT: Yes.
MR EDELMAN: Sorry, I may have misspoken, but what I meant
    was that the Scilly Isles get caught up in the lockdown
    even though there are no cases within a 25-mile radius
    of the Scilly Isles --
LORD LEGGATT: I see.
MR EDELMAN: -- and therefore insurers don't pay.
LORD LEGGATT: Right.
MR EDELMAN: So I was describing the nature of disease risk
    that my Lords remember my 25-mile circles. There are
    some of those circles which are more loosely populated
    than others and some which are more densely populated,
    and one can imagine that there may well be one circle
    which is not affected by the disease but the rest of the
    country is and the government still acts nationally.
    This is in fact -- and what I'm doing now is turning
    insurers' "but for" case against them to demonstrate the
    purpose of the 25-mile circles because they say, well,
    Mr Edelman's map of these 25-mile circles, accepting its
    artificiality for a moment, demonstrates that if there
    had been no disease in one of those circles, the
```

government would probably still have acted as it did.
I say that demonstrates the protection insurers have because people in that 25 -mile radius circle had no insurance cover.

The benefit to insurers, of course, is that the smaller the area the greater the prospect of there being no cases of the disease within it. If you have the a 25 -mile area, you have a much greater chance of the disease being within that 2,000-mile square area.

But if you only have a one-mile limit, you've only got 3 square miles to play with. Unless, of course, the only time it doesn't make a difference is when you have a really, really severe epidemic such as we have had and still have in this case. Only then does the policy area cease to be a relevant protection to insurers, but that's rather like saying that an insurer who insured various properties around the South-east who never expected there to be an accumulation risk saying, well, I never intended to insure the October 1987 storm because that was an unprecedented storm which gave rise to an accumulation risk for insurers insuring properties in the south-east of England which they never would have contemplated.

But that's insurance for you. Sometimes bad things happen, and that's just exactly what has happened here.

They have insured the disease risk, perhaps on the basis that everybody assumed it would be rather like it was before, but along comes the disease equivalent of the October 1987 storms and I'm afraid that's the risk that insurers take. What they're trying to do, we submit, is escape from the consequences of the policies they've written because the catastrophe risk in the category of risk they have underwritten has transpired.

The sixth factor is the consequences of insurers' approach and a powerful factor, we submit, against the construction of causation arguments advanced by insurers and a factor that was taken into account by the court is the arbitrary and irrational consequences of a requirement that the interference or interruption be caused solely by cases of the disease within the policy area subject to the de minimis perhaps exception that we were discussing a moment ago, but that is the result one way or another that insurers seek to achieve and we submit that that is demonstrably inconsistent with the nature of the risk being addressed by the clause. As I've already submitted, outbreaks do not occur in neat circles. Why should the response of the policy differ simply because the pattern of spread means that it is outside as well as within a policy area if it's doughnut-shaped instead of round-shaped in its spread?

Why should a policyholder on the eastern side of Leicester with a one-mile radius policy be refused cover for the local Leicester lockdown in circumstances where there are many cases of COVID within the 3 square mile circle around his property simply because there were also many other cases on the western side of Leicester outside that circle and Leicester was locked down because of all the cases in Leicester?

Insurers would fairly be able to say that all of Leicester would have been locked down whether it had just been the eastern side of Leicester or the western side of Leicester that had been affected by the outbreak. But insurers' case is that if that 3 square mile area had, on their hypothetical, miraculously and incredibly been disease-free, because all of Leicester would still have been locked down there is no cover as Leicester obviously would have been on lockdown to prevent the disease spreading from the eastern side to the western side.

One just has to look at the clauses to see whether that makes sense of the nature of the risk that's been insured and whether one can really read that sort of result in either to the policy language or force that result onto the policy language by some "but for" causation test.

## 15

Then we have also the questions as to why the policy should -- because this is the consequence of insurers' submission -- why should the policy respond differently to a disease that spreads slowly with localised lockdowns initially as compared to one which spreads rapidly, where the lockdown imposed on each locality is imposed simultaneously by a regional or national authority? These consequences do appropriately attract the description of, in our submission, being arbitrary and irrational. If that is the way accurately to describe those consequences, then we say they cannot have been intended or at the very least would require very clear words for a court to conclude that such consequences were intended.

Of course, there would be the impracticality given the nature of the disease risk of ever proving causation by reference to cases only within the policy area in any disease outbreak case of any significance. This outbreak just serves to highlight that point, but it would arise even with a lesser outbreak unless it truly was a very small localised outbreak.

But if insurers were intending to insure only the disease at the very lowest end of the spectrum, then they could and should have said so in clear terms and they would have set, as I've submitted, different
criteria for the triggering of the policy.
They seem to assume in their submissions that all these factors are just a consequence of their construction and it's a so be it, and that's the parties' bargain, without addressing the point that we have made and that the court made that the anomalous consequences of a construction make it unlikely that it was intended by the parties. And, as I submitted, these anomalous consequences apply even without a pandemic but just a more localised outbreak because the cover depends on the lottery of how many cases are outside the policy area in addition to those inside the policy area.
LORD HAMBLEN: Mr Edelman.

## MR EDELMAN: Yes.

LORD HAMBLEN: If you're right on concurrent causation and there's no "but for" requirement --
MR EDELMAN: Yes.
LORD HAMBLEN: -- do any of these points really affect the construction issue?
MR EDELMAN: No, they don't. If I'm right on concurrent causation, if the "but for" point doesn't arise, then this doesn't matter.
LORD HAMBLEN: Right.
MR EDELMAN: This is really supporting the court's approach to construction which avoids the causation argument,
which is essentially that what these policy requirements are about is the fact that the outbreak must have a presence in the policy area. In other words, the policy area must be affected not just by what the government has done or the public authority has done but also by the disease itself. That's what these submissions are directed to. But my Lord is right, if concurrent causation works then that undermines insurers' entire case.

But in order to support the court's construction I just need to deal with some of the far-fetched examples the insurers have come up with in an attempt to undermine our argument. Our main point is that these are entirely divorced from the reality of the significant proportion of the population having been affected by this disease.

One example is a man in a trawler who happened to stray inside 25 miles of the Scilly Isles. Well, clearly there would be an argument about whether a case of someone at sea was actually the sort of case the government was considering even when it was considering everything in the round. Their concern would have been when the crew came ashore. The concern was the spread of the disease in the country and that would only happen when the crew disembarked. So there would be a very
real question as to whether the causation test
formulated by the court or even our alternative concurrent causation test was actually satisfied by such a case. So these are far-fetched examples.

The other one was an infected driver on a journey. Clearly, each stop that driver made would be relevant. Someone who is a carrier of the disease who stops at a motorway service station is a very clear disease spread risk and that there may be a lockdown of the area of someone with a contagious disease as stop someone. That's why the government wanted to stop people travelling no doubt because as they travelled they would come into contact with people.

Now, it's unnecessary for the court to decide, we submit, whether where transit is through an area without stopping in a car with the windows closed is sufficient for the clause and also the more far-fetched -- even more far-fetched -- example, someone in an aeroplane flying overhead and not landing in the area or even in the UK is relevant. We say these are far-fetched examples and wouldn't satisfy a causation test.

It's not going to arise on this pandemic because, apart from the odd notorious case, a policyholder wouldn't be able to prove such a journey and, as I've submitted, they would need to show a causal link. But

## 19

we say that the detachment from reality which these examples demonstrate is a hallmark of insurers' submissions.

Now, can I move from those general points to some construction points which were dealt with in the submissions, and what I intended to do is, hopefully to save time, rather than going through laboriously the same points in each policy -- and I will come to the policies shortly -- what I want to do is just deal generically with some of the sorts of points that have been taken because we have dealt with these points in the respondent's case as well.

One aspect: Is interruption part of the insured peril? Mr Kealey in his submissions appeared to include interruption in his definition of the peril, that's Day 1 at page 128 \{Day1/128:1\}. And insurers seem to recognise that this doesn't really go anywhere because of the requirement of a causal link or will turn on the language of the policy which indicates whether the default proximate cause test has been modified by the parties. But just in case it matters, we say that on analysis interruption and interference are an element of the peril because they are addressing an operational impact on the business. What is being insured -- and you see this explicitly in a number of the policies -- caused by the operational impact on the business, namely interruption or interference, in turn caused by whatever is designated as the insured contingency.

This ties in with the history of the evolution of cover, we say, for consequential loss in damage cases with a requirement that for consequential loss to be recovered it must have been caused by interruption or interference with the business. But -- yes.
LORD LEGGATT: Is it any part of your case, Mr Edelman, that some subtle distinctions are to be drawn between phrases like "resulting from" or "following", or do you accept that they all should be taken to be one or another way of indicating proximate cause?
MR EDELMAN: I don't accept "following" is proximate cause and Hiscox agrees with us on its clause. They agree that "following" is a word which is not consistent with proximate cause. Other words we're prepared to accept "as a result of proximate cause" but underlying all our submissions is that actually it doesn't matter because of our concurrent cause argument.
LORD LEGGATT: Yes.
MR EDELMAN: But I do draw the line at "following" and I will deal with the one case where that arises when I come to that wording. I will deal with it. But we 21
say that is a departure from proximate cause, as Hiscox agrees.

Now, some reliance is placed on surrounding clauses being focused on damage to premises or something happening at the premises. As we've said in our case, these disease clauses are still premises-based because there must be an interruption or interference with the business carried on at the premises. The fact that they are contemplating something not specifically linked to the premises is inherent in the contemplation of a disease outbreak some way away from the premises, having an effect on its operations and under these disease clauses in a way which is not specified. It can be any consequence of the disease which then has an effect on the business at the premises.

One other aspect insurers refer to is "disease at the premises" and that's relied on as part of the construction exercise as trying to demonstrate a locality. We say that in the context of the cover also given for wide area disease outbreak, the natural conclusion to draw as to the intended sphere of operation of the disease at the premises element of the cover is to address specific measures taken in relation to the premises. That operates as a rational dividing line between the two elements of disease cover. They're
intended to capture different aspects of the disease risk, one capturing something which may happen specifically to the premises because of something that happens at the premises or where the premises is the source of something that happens, and the other where the disease is the disease outbreak affects the business at the premises but has nothing directly to do with the premises itself. It's caught up in the consequences of a wide area disease outbreak.

Two other topics. Other territorial scope clauses which my Lord referenced to. Now, the way in which those territorial scope clauses, clauses perhaps with a radius limit, might impact depends on the nature of the peril that's being addressed and I will deal with that more specifically when I come to the Hiscox policy, where Mr Gaisman made a point about that. But they don't assist in understanding how a disease peril operates. So one needs to look at the nature of the peril that was being contemplated when the radius applies.

But even those other clauses are not without the same issues. If I can ask my Lords just to look briefly at a clause in the Arch policy. That's $\{C / 5 / 317\}$ and so you understand the significance of it, this is for guest houses and bed and breakfast establishments; so holiday

## 23

industry. Perhaps unsurprisingly in that context at clause 5 there's a pollution and oil spillage clause:
"Pollution or oil spillage on a beach river or waterway within a 25 miles radius."

What if the establishment loses business because, let's say, a whole stretch of coastline is closed, so people don't want to come there on holiday, because there is a spillage along a five-mile stretch of coastline two and a half miles of which is inside the policy radius and two and a half miles is outside the policy radius and the authority action affects the policyholder because they close that whole stretch of coastline. A length either side obviously of the clean-up and they would be worried about preventing the contamination spreading to other parts of the coastline.

Is it seriously to be said that there would be no cover because if the authority would have acted in the same way if the pollution had just been of the two and a half miles outside the policy radius, or is it sufficient that there is contamination within the policy radius and that is part of the pollution and contamination spillage? In other words, there is presence of contamination of a beach within the 25 -mile radius.

So we would say actually this supports our case. It
also operates and can only sensibly be understood as operating as a qualifying condition. Pollution or oil spillage is something which can spread unpredictably and necessarily with an oil spillage fluidly, in fluid patterns as the court said about the disease risk, and we'd say it would be sufficient if the pollution as a whole included some part which was within the policy area.

S these sorts of provisions don't actually help insurers, they only hinder them.

Finally, a short point made by Mr Gaisman about the food poisoning risk, because he said that was bound to be local. Well, I seem to remember there was something about salmonella and eggs and that was a food poisoning risk which was not exactly regarded as local.

Can I now make -- again, these are just preliminary remarks before I turn to the policies which I will be doing, as I said, shortly -- some preliminary remarks about hybrid and prevention of access clauses because these involve a different point about what goes in the counterfactual. Is it all of the ingredients or only some?

Now, you'll have seen from their reaction to our pre-trigger downturn point that insurers are very keen to emphasise that the policies are not triggered until

## 25

each of the ingredients of the clause is satisfied. It is Mr Gaisman's favourite $A$ plus $B$ plus $C$ plus $D$ example. My maths isn't very good and I can't add up letters, but I think I can do simple addition. So it's got $A$ causing $B$ which then causes $C$ which then causes $D$ and each element in the chain may have its own specified causal test rather than a default proximate cause test, but each element, and we accept this, is specified as having to be the or a cause of the next ingredient.

Now, this is perhaps a novel issue for the law of insurance because, in my limited experience, one has only had to deal with what might be described as singular perils, like perils of the sea. The Silversea case was one of the few examples of a composite peril. But the Marine Insurance Act, things like perils of the sea, fire and war risks, is addressing what might be described as singular perils as opposed to a peril which requires a succession of causes in combination. So the only experience we can -- the only case that I'm aware of which addresses this sort of clause is Silversea, but the trends clause issue didn't arise in that case.

But one cannot, in our submission, fairly or accurately describe these clauses as being anything other than, as the court described it, a composite peril. In other words, an insured peril which comprises
a number of ingredients. The reality of what insurers under these policies are still trying to do, as they did unsuccessfully below, is to cherry-pick elements of that composite peril in their counterfactual world under the trends clauses, notwithstanding that each element is
a required causal ingredient. Given that each element
is part of the composite insured peril, we submit that it is heretical and wholly contrary to the commercial purpose of trends clauses to remove an element in the trends clauses in whole or in part.

I think I've mentioned - - sorry, I've just have a message that I may have said it was the Arch policy that I was referring to, with the pollution one it was the Argenta. If I misspoke, I apologise, it was Argenta not Arch.

Can I return to the point I was making. I have messages coming through on my phone, I'm afraid, and it's not like the days when you get an instant sticker, so I do apologise for this method of communication.
LORD REED: If you look on the bright side, nobody can tug your gown, Mr Edelman.
MR EDELMAN: Well, my Lord, I wouldn't have been wearing a gown in front of my Lords anyway. My suit flap maybe.

So, my Lords, as I've submitted, trends clauses are there to make allowance in the quantification process

## 27

for extraneous influences on the performance of a business and not to reintroduce the effect of one of the ingredients of the insured peril itself. That is, we say, inconsistent with the commercial purpose of a trends clause and as we've sought to demonstrate, commercial purpose is not mere assertion on my part, it 's what the history and reason for introduction of these clauses reveals.

Now, one good indication that this cherry-picking exercise -- yes.
LORD BRIGGS: Can you hear me, Mr Edelman?
MR EDELMAN: Yes, I can.
LORD BRIGGS: Can I just check on your cherry-picking point
in its essence before you get to the detail. I think
you're saying that if you have a composite type of peril, the $A-B-C-D$ type, then unless you make a choice of one or other of the elements, you end up leaving all of them in the counterfactual.
MR EDELMAN: Yes.
LORD BRIGGS: (Inaudible).
MR EDELMAN: Yes, but subject to the point - I'm sorry, my
Lord, I lost the audio and I think I may have over spoken.
LORD BRIGGS: I was just saying thank you if you were simply going to answer yes.

[^0]inconsistent and, in a number of respects,
incomprehensible. And I will demonstrate that to you in a moment. But if that is the situation, it's a pretty good indication that that's not what could have been intended and it can't be the correct way to go about things if no one really can say with any confidence or clarity what it is, which elements are being subtracted.

Just to run through where we are with the insurers on that, Hiscox have always said, in fairness to them but there are some difficulties with what they say, that one takes out the combination but only each element insofar as it caused the next. So they've said you always take out the inability to use the premises. That's in their clause. And they've always - - I don't think it's helpful to look at their clause while we're doing this exercise. It may be. If we go to $\{C / 6 / 401\}$. It's:
"... inability ... due to restrictions imposed... following ... occurrence ... [of a] disease."

They've always said you take out the "inability to use the premises," the first bit. Fair enough.

Then they've said take out the " restrictions imposed," but they've never until yesterday been specific about what restrictions you take out. They say insofar as they cause the inability to use. Well,

30

Mr Gaisman, although he took this very swiftly, said take the example of a nail bar, he said. You remove regulation 4 in its entirety.

Well, that's a bit odd because if you're going to -one bit only so far as it causes inability to use, would you not simply take out the nail bar restriction, leaving all of the rest of the regulation 4 in ? Because of course Mr Gaisman recognises, perhaps -- yes, Mr Gaisman.
MR GAISMAN: Mr Edelman has misstated what I said. I did not say that you took out regulation 4 in its entirety, I said the exact opposite: that you take out the part which affects the nail bars.
LORD REED: Well, we can check the transcript, Mr Gaisman. Thank you.
MR EDELMAN: Right. Well, I obviously -- and this is part of the problem, I still misunderstood what he was saying. I found it very difficult. So you just take out nail bars. Okay. I think we've got there finally, after an eight-day trial, an exchange of reams of written submissions, I think I finally understand what Mr Gaisman is saying now. You take out nail bars. So you leave regulation 4 as it is, but you imagine that the government, for some obscure reason, decided that they were going to exempt nail bars. Of course he has

## 31

to do that because he doesn't want to be paying each nail bar a windfall profit of being the only nail bar open in the country. So he has to say all nail bars are gone.

So we then have to imagine this world in which the government has closed everything in regulation 4 and regulation $5--$ sorry, everything in regulation 4, except nail bars, but that begs the question: why if you're removing that bit, why don't you remove all of regulation, one legislative provision, and it's all part of one indivisible government response to the situation.

So the counterfactual in this case involves not only subdividing the elements of one particular regulation but the whole concept of taking a part, one piece, of indivisible statutory provision and it then leaves -- my Lord Lord Leggatt, yes.
LORD LEGGATT: I suppose if you wanted to really tailor it down and say insofar as, you could imagine hypothetical regulations which didn't prevent the use of all nail bars but only some.
MR EDELMAN: Yes.
LORD LEGGATT: And then imagine that in fact it's only the aspect that affects this particular nail bar that is relevant.
MR EDELMAN: But it's really -- my Lord, yes, it's
a question -- it just becomes a ridiculous
counterfactual. When you actually then are translating this into the application of the trends clause, of course I accept entirely that the hypothetical that the trends clause is contemplating is just that, it 's a hypothetical it's not actually the real world, but you must be contemplating -- and all the textbooks demonstrate that what you are contemplating -- is what would have happened in the normal real world, not what would have happened in some world that could never exist. It's totally impossible to imagine the government passing these regulations and not including nail bars save perhaps by inadvertence.

It is just an entirely impossible counterfactual. The fact that counterfactuals are hypothetical doesn't mean that one creates one which could never have existed in any possible scenario. It's just a creature of Mr Gaisman's imagination and it is just imagination, because it's fantasy land.

It really is a recipe for Hiscox to be able to say "Ah, well, if it only had been nail bars shut, everything else would have been the same -- only nail bars allowed to stay open, everything else would have been the same. You would have had no business". Of course what he still wants in the counterfactual is
regulation 6 saying that everybody must stay at home which is making non-essential travel restricted and social distancing.

But the even more interesting aspect of Mr Gaisman's submissions is what he says about disease. Because he says you take out disease insofar as it led to the government restrictions and he said as if our failure to understand it was due to a lack of intellect on our part, which I will readily confess to, but I think on this it's perhaps not a symptom of my lack of intellect. He says it means causatively rather than quantitatively, as though that is the key to understanding what he is saying.

I'm afraid to say we still don't understand what he's saying. If he's saying causatively, then all of the disease caused the regulations to be passed and he's admitting that all of the disease must come out, which is precisely what the court said, which makes one wonder why he's appealing. But it may be he's saying, well, you leave all of the disease in, so you assume that the disease did happen in the counterfactual, but you assume maybe that the government didn't react to it, and I don't understand then because you've got the government reacting to it but leaving nail bars open. But if you've got the disease in and everything else,
nothing's going to happen anyway.
So where this gets him and how it's supposed to work is just, with respect to him -- and I have the greatest respect for Mr Gaisman -- is the one aspect of his submissions that is and remains utterly incomprehensible and just shows what the difficulties are in this cherry-picking exercise.

I now move on to RSA.
In its written case and indeed its defence what it does is says that you remove the entire 25 -mile circle of the disease not only insofar as it caused closure restrictions -- this is the RSA1 hybrid, perhaps we ought to have that open. The relevant clause at \{C/15/1129\}:
"Closure or restrictions placed on the Premises as a result of a ... disease ... within a radius of 25 miles."

So what he says is they took out the 25 -mile circle of the disease and their case was -- and this is their defence most clearly at paragraph 62, we don't need to look at it, I will give you the reference it's
\{G/19/162\} -- they say that means that COVID would still have been present outside the relevant area and that's really part of the radius point.

But that was the extent of his counterfactual. He

## 35

left all of the restrictions in. He didn't say anything about that, but then Mr Gaisman obviously had a word with him when we pointed out some continuing inconsistencies in our respondent's case because yesterday he changed his mind and said that he was wrong.

Now, what he now says remains, how can I put this, rather opaque, because, of course, his clause is in rather a different form from Hiscox 1 to 3 , which we were looking at. It has a radius. It may be that because he didn't understand the disease insofar as he wasn't quite sure what Mr Gaisman was saying about that, but really I assume he's now saying one only removes the restrictions insofar as they were placed on the premises.

But if that's so, I assume, if he's identifying his position with Mr Gaisman, that must now be his case, that is not his pleaded case. It's not the case he argued below, it's not the case he set out in his appeal case and it is entirely new and it yet again demonstrates the difficulties that there are if one starts trying to cherry-pick. Everybody picks some different cherry.

Then we have Arch and perhaps if we go to their clause, which is a prevention of access clause and it's
at tab 4, page $226\{\mathrm{C} / 4 / 226\}$. Sorry, the relevant clause is at 227 and we see the introductions at 226. That's where the extensions start. Sorry, the clause is at 226 under item 7. $\{C / 4 / 227\}$ :
"Prevention of access ... due to actions or advice of a government ... due to an emergency which is likely to endanger life ..."

Now, Arch had previously said you take out the government action and the prevention of access from the counterfactual, but you leave the disease in and that was their defence and you'll see that, we've given the extract at $\{G / 17 / 150\}$. It's also recorded in the judgment at paragraph 447 \{C/3/158\}.

Their appeal case -- this is paragraph 48 ( $B / 4 / 113\}$ for your note -- says that the counterfactual is:
"... if the ... prevention of access had not occurred."

Now, we pointed out in our respondent's case that this was a change of case, because previously they'd not just taken out the prevention of access but they'd also taken out the government action, and Arch has now reverted to its pleaded case because on Day $2--$ this is page 80, lines 9 to 13 \{Day2/80:10\} - - Mr Lockey said:
"... the relevant part of the regulation requiring the category of business to close its premises is

## assumed not to have been made."

## So I assume he's now aligned himself with

 Mr Gaisman's particular point about if it's a nail bar, it 's just the nail bar. That's not what he pleaded. He pleaded the government action. It's not what he put in his appeal case and there just appears to have now been an alignment with Mr Gaisman and it's still not clear what he actually means. Category of business, does he mean subcategory of business, going down to the particular of the nail bar, or just a category of business, category 4 , category 5 , category 3 ? We still don't really know the answer to that question, and we'll just have to wait to see if he clarifies it yet again in his reply submissions.But the clarification doesn't matter. Again what happens is the inconsistency and the conflict between the respective submissions that arises. We say that of itself demonstrates the impossible task that there would be to work out, on insurers' approach, what the counterfactual world would look like. Can I add this because Mr Gaisman criticised our reference to 2,000-page expert reports. But the court needs to bear in mind that Hiscox was insistent on introducing into the - - I've lost the video for Lord Hodge. I hope I've still got audio contact. Could my Lord Lord Hodge --

```
LORD HODGE: You have audio contact. I've got a message
    saying that something's gone wrong with the video.
    We're about to have a short adjournment. I'll sort the
    video out during that adjournment, the five-minute
    adjournment, and I will sort it out.
MR EDELMAN: Thank you. I've literally got a few sentences
    and then we might pause then anyway.
            I just wanted to make the point that Hiscox were
    insistent on a set of agreed facts about the position in
    Sweden being in the agreed facts and the purpose of that
    was that Mr Gaisman's clients would want to argue, it
    seems, that the performance of a business without
    a restriction should be compared to the performance of
    businesses in Sweden where the government did not act,
    as it so happens, we believe, because of constitutional
    restraints on when the circumstances in which
    an emergency could be declared and the powers could be
    exercised. But be that as it may, that's what he wanted
    to do and they've not resiled from that and so we
    presume that they will be using statistics from Sweden
    and customer behaviour evidence from Sweden in their
    counterfactual if the disease is extracted, whatever
    part of the disease is extracted, or government
    restriction other than the particular nail bar
    restriction is extracted from the counterfactual, hence
```


## 39

our concern at 2,000 pages of expert evidence. My Lords saw the passage in Silversea. The sort of evidence that insurers tried to adduce in that case about consumer behaviour and that is what these unrealistic counterfactuals may well lead to.

My Lords, that was a natural break in my submissions. I'm about now to turn, at long last perhaps you might say, to the wordings themselves and therefore it might be an appropriate moment to take a five-minute break.
LORD REED: Thank you very much, Mr Edelman. We'll adjourn now then for five minutes.
(11.45 am)
(A short break)
(11.54 am)

LORD REED: I think we're ready now to resume. Mr Edelman.
MR EDELMAN: My Lords, on Mr Gaisman's intervention, I've revisited the transcript from yesterday, pages 67 to 68 \{Day2/67:1\}, \{Day2/68:1\} and I maintain my stance that it is entirely unclear what he was saying was a nail bar only and I would invite my Lords to revisit that part of the transcript to see what Mr Gaisman said, not to pick him up on this, he's entitled to clarify what his submissions meant, but on how shifting this sand actually is.

## no obvious reason why it doesn't.

So those words are to be read in but nothing turns on it save for that small interruption peril point that l've mentioned.

So it's -- if we read this clause, it says
$\{C / 12 / 745\}$ :
"Interruption ... or interference with the business arising from:

Any human infectious or human contagious disease."
And one can read the clause quite readily as applying primarily to those words.
LORD REED: And it has to be a notifiable disease?
MR EDELMAN: Yes. Well, then it sets the criteria. This is my point. It's any disease and then sets what we say are two qualifying criteria which is wholly consistent with the construction that the court has adopted.

The first thing is it tells you what sort of disease, adjectivally what sort of disease, it means when it says "human infectious or... contagious disease". It excludes AIDS and it says:
"An outbreak of which the local authority has stipulated shall be notified ..."

So that's then when you get the qualification that it should be notifiable.

Then the next and, we say, the court is quite right

Now, my Lords, going to QBE, which is the first
came up first,
their first policy, QBE1 \{C/12/745\}.
Now, if I can be excused one purely forensic point,
at trial QBE came seventh on the list of eight.
Mr Crane, poor Mr Crane, was promoted to number 1 no
doubt because his clients had success on QBE2 and 3 and
insurers wanted some success on that, but, anyway, he was sent over the top first. I hope it will be to the slaughter, but that is in my Lords' hands.

Let's start with this policy and what I'm going to do is make some submissions which will be hopefully also referable to some of the other policies and save some time.

If we look at the introductory words "interruption of or interference with the business", you' ll just see looking at the surrounding clauses on this page they are all prefaced with words "loss resulting from" and if you go to the previous page, page $30\{\mathrm{C} / 12 / 744\}$ you'll see the same pattern. So just as a small point but it reinforces the point I was making, all of the other extensions are prefaced with the words "loss resulting from" and it looks as though those words are an accidental omission from this extension because it's the only one that doesn't have those words and there's
it's an adjectival qualification:
"... manifested by any person whilst in the premises or within a $25-$ mile radius ..."
"Manifested" means diagnosed or symptomatic but we say, and it's a simple point but the court accepted it and we say rightly so, that this is just saying that you're covered for any human infectious or contagious disease provided that that disease has manifested itself in your policy area, which it has, and that's all the policy's saying.

Now, I hope my Lords will see the point, it doesn't require the policy within the area to have been notified to the authorities, it doesn't require it to have been diagnosed. It could be diagnosed but it may not be. If it is diagnosed then obviously the doctor would have a duty to report to notify it. But under the regulations, a doctor has an obligation to notify, there's also a requirement of a testing laboratory.

Some important points to note. QBE did think about exclusion of a disease and chose only to exclude AIDS.
They could have limited the scope of this to a list of diseases or to diseases on the notifiable list as at inception, but they chose not to do so.

There's no reference to a duty to notify point, I've made that point. And the requirement for manifestation,

## 43

## simply someone displaying symptoms.

And the final point, although it says that
interruption or interference must arise from any human infectious or human contagious disease, it's self-evident that the "within 25 -radius" point is not going to of itself interrupt or interfere with business. A disease incident is not directly going to interrupt or interfere with the business. Something more has to happen. And this is obviously contemplating, because of the nature of the disease and the reference to something which has to be notified if there is an outbreak, that the public authorities will be acting, and they will be acting to the whole of the outbreak. That's part of what the court below -- this is presuming the government's reacting to something. They're reacting to an outbreak of a disease and this clause is saying, well, we'll insure you for interruption or interference arising from the disease, an outbreak of which has to be notified, as long as someone in the policy area has manifested the disease, has symptoms of it.

So we submit that on this policy you really don't have to resort to concurrent cause. It is insuring the disease on the proviso that someone within the area has got it. And it's saying nothing about, and deliberately saying nothing about, the causative impact of the person
or people in the area who happen to have manifested the diseases, who happen to have symptoms of it. If you're covering someone who is merely symptomatic, who hasn't even been diagnosed, that's obvious. That must obviously be the case.

I should say that QBE has accepted -- and it would be unfair not to make this point - - they accept that what this clause is contemplating is an outbreak of a notifiable disease and the reaction of the authorities to it, and that's their case at paragraphs 17 and 18. So we say --
LORD LEGGATT: Before you move on, Mr Edelman.
MR EDELMAN: Sorry, my Lord, I just looked down.
LORD LEGGATT: It surely doesn't have to involve a reaction of the authorities.
MR EDELMAN: No.
LORD LEGGATT: It would be enough, wouldn't it, if the fact that somebody at the premises had got a disease caused people to stay away, for example?
MR EDELMAN: Yes, yes.
LORD LEGGATT: And not to go and buy things there or they had to shut the shop as a result. It doesn't require an authority intervention, this clause.
MR EDELMAN: And this also applies to public reaction, of course.

45

## So - -

LORD LEGGATT: Exactly.
MR EDELMAN: -- even if there's no government action and people themselves become nervous, they hear that there's an outbreak of the disease or disease in this area and people stay away from the area, or they stop mixing voluntarily. That is all covered.

All that's required for the policy trigger is that someone in the area has symptoms of it and there's no possible tenable construction, we submit, on this particular clause to say that the manifestation within the area must itself be causative as opposed to a qualifying condition.
LORD LEGGATT: It's certainly a tenable construction, it just reads, the whole clause, as definitive of what must cause the interruption.
MR EDELMAN: Well, if it would be a disease -- the problem is it's manifested by any person, it's just manifested by any person within the disease -- within the radius. That's the problem with this language. As long as it's manifested by someone, there's no suggestion in the language that the manifestation of the disease has to be what is causative. That's my point.
LORD LEGGATT: Well, it depends how you read the clause, but one reading of it, it's the whole description that has
to be causative.
MR EDELMAN: Well, one can debate it, but we submit that if insurers wanted to make the manifestation within the area part of something -- part of the causal requirement that that manifestation has to be causing, then much clearer language would be required.

But certainly the construction that the court placed on it is certainly, I would submit, at the very least a natural reading of the clause. You don't need to force anything onto it or read words into it, it is a natural reading of the clause and, compared to what the insurers could have done requiring the individual case to have been a case which was notified to the authorities, it is the most appropriate reading.

But this might be a useful vehicle anyway for then testing the alternative argument. What if QBE is right and somehow this policy is to be construed as only addressing or contemplating cases of the disease inside the radius in some causative sense? What is the relevance of the outbreak also being outside the radius because, of course, it will be the fact that the outbreak inside and outside is still part of a national outbreak, and of course the fact that it is part of a national outbreak is relied on by QBE and the other insurers.

## 47

Our primary answer remains one of construction.
Even if it is addressing or contemplating cases within the policy radius, it does not require the outbreak to be only within the relevant policy area, the point the court made, so as to create the equivalent of an exclusion clause in the provision in respect of the causal effect of the outbreak outside the relevant policy area, and Mr Crane explicitly accepted that in his oral submissions.

This then leads to two alternative analyses. It further supports the conclusion of the court that if the local outbreak is an indivisible part of a national outbreak, it cannot have been intended that the indemnity should proceed on the basis of treating the outbreak outside the relevant policy area as somehow a competing cause of the interruption or interference.

The other way is to our concurrent cause analysis based on the court's alternative causation analysis that each case of COVID was an equally effective concurrent cause of public reaction and government response.

The analysis, and I'm sure my Lords have got this, would then be that each manifestation of the disease would be an equally effective cause of the government response because all cases of the disease collectively known and known unknown together form the picture of
a national outbreak or pandemic to which the government responded and each case contributes to the causal chain by being part of that national outbreak or pandemic.

You then on insurers' analysis of the clause have insured and uninsured concurrent causes, and I know l've been through this in part but I just want to demonstrate it by reference to the policy wording. With the uninsured cause disease manifested outside the 25 -mile radius being an uninsured concurrent cause but a concurrent cause which is not excluded.

True it is on this analysis that any one case inside the relevant policy area was not individually
a "but for" cause of the government response, but the same is true of any individual case anywhere in the country and, of course, even if there had been a local outbreak, the same would have been confined within this 25 -mile radius, the same could have been said of any individual case within the policy area. You could have said the same of any individual case. So it must be contemplating an outbreak. It wouldn't work otherwise.

The factual reality, as found by the court on the agreed facts, is not challenged by insurers is that all cases cumulatively caused the government to act because together they created a picture of a national pandemic. That is not in dispute.

49

One can describe them as interdependent causes or interlinked causes, but whatever label one applies they were collectively the proximate cause of the government acting and each one was therefore a proximate cause of the government action. If they were together, they were individually.

Even if one looks at reported cases in each locality, my Lords saw the maps yesterday. Those maps transform the picture of what was happening in the country as the disease spread, and they did so collectively and cumulatively.

My Lords, there is no rational legal basis for saying that one can extract one case from the list, but this is insurers' argument. The same one -- just because one can extract one case from the list without changing the government response, none of the cases was a cause of the government response, because that is effectively insurers' case.

If there's, let 's say, a one-mile area and there's only one provable case in that area for a policyholder, maybe because they've only got one reported case, just taking an extreme example, they would say "Ah, well, you could take that one case out and it doesn't make a difference" but you can say that for every single case and that is not the answer to the causation question
because you end up with the government having acted and no case of COVID being a cause of the government having acted when they reacted, in fact, to all of them.

The proper way to look at it is to treat, we've said you can look at it as a jigsaw, just one way of trying to describe what's going on. That was criticised. Let's look at it as pins. Each case is a pin on the map and if someone down in the civil service was sticking pins on the map, yes, of course I accept if one pin had been dropped or missed out, it's not going to make much of a difference. But when you've got all of the pins together, it 's each individual pin for each individual case known or known unknown that creates a picture of a national pandemic.

To overcome that argument, QBE has to go a step further. It's not enough for them to say that this is a causal requirement that it be within the policy area. They have to go a step further and say not only was this clause addressing the local element of an outbreak by requiring some causal impact, but there was built into it a requirement that the local cases of the disease should be the sole proximate cause of the interruption or interference as opposed to just being a proximate cause. And that introduction of exclusionary language is disavowed by Mr Crane.

51

Now, it could perhaps theoretically have been achieved or be achieved by reading in the words "which is only" before the word "manifested". So "shall be notified to them which is only manifested by any person whilst in the premises or within 25 miles". But that is self - evidently not only reading words into the clause which Mr Crane disavows but is transforming it.

Furthermore, we would submit, it's fundamentally inconsistent with the nature of the risk being insured because a notifiable disease contemplates wide and unpredictable outbreaks, including the possibility of an epidemic, and one would expect such a restriction to be clearly expressed in this clause if it was intended. And the wide area is reflected in this particular policy by the 25 -mile radius.

Therefore, unless that radical construction of the clause is to be adopted, even if the clause is contemplating local outbreaks of the disease, contrary to the court's construction and our primary submission, it doesn't save QBE. And I've dealt with the only other escape they have, which is "but for" causation, which is their other way of reading an exclusion in.

Because if you can't get an exclusion in the language "only caused by", then the only other refuge insurers have -- and it's perhaps Mr Crane's only refuge
because he's disavowed "only" - - is through the use of
the "but for" test at this stage.
So their last refuge to defeat the concurrent cause argument would have to be through the trends clause, and I think we've seen in this clause what the trends clause is. Just to show you the clause itself just to remind you at $819\{\mathrm{C} / 12 / 819\}$ it has to be:
"[Trends] means adjustments will be made to figures as may be necessary to provide for the trend of the business and for variations in circumstances affecting the business ..."

You'll see that "Trend Adjusted", that's a defined term, comes in, for example -- and I'm not saying these are the only places, but I think these are the primary places, $816\{\mathrm{C} / 12 / 816\}$.
23.97, the definition of "Standard gross revenue", and 23.99, the definition of "Standard turnover", and you see they've all got to be trend adjusted. That's page 816.

And going back to $819\{\mathrm{C} / 12 / 819\}$ that makes sense of the phrase "adjustments will be made to figures" and that supports, I submit, the submission that what I was saying to my Lords yesterday about this being an arithmetic exercise here, an accounting exercise, not a revisiting of the causation question.

53

What the "but for" test really wants to do is to introduce Wayne Tank by the back door through a clause that, as you can see, is just supposed to be the equivalent of an accounting tool. I say "Wayne Tank through the back door", as my Lords know, that is the leading case which established or recorded the fact that if there are two concurrent causes of loss, one excluded and one insured, the exclusion trumps. If the clause -the court -- with the non-insured cause is not excluded but just uninsured, then the insurance pays. But what they want to get the trends clause to do is to be a Wayne Tank form to introduce an exclusion of a concurrent cause, and that is impermissible.

I should perhaps deal with one submission that has been made generally by insurers and I can use it here, the significance of the word "within". Our submission about that is that there are limits to what that word can actually be doing.

We say it gives sufficient weight and force to it to say that it 's just saying that the case that is manifested has to be inside rather than outside the 25 -mile radius, and that is sufficient for its purpose. But insurers require that to have two additional purposes. Firstly, to signify that the causes that are within the radius have to be causative to confirm that
link and, secondly, that they must be the only causes and it's simply far too much weight for that word to bear.

My Lords, that's all I wanted to say about QBE1 unless there were any questions my Lords had on that policy and I was then going to move to the two policies on which the court found against us, QBE2 and 3, to explain why, in an otherwise impressive judgment, the court made an error in relation to these two policies. I wanted to start with QBE2. The relevant clause, tab 13, page $852\{C / 13 / 852\}$.

We will see it starts with the words "Loss resulting from ..." the words that were missing in QBE1 which I said was probably just a mistake.
" ... from interruption or interference with business in consequence of any of the following events."

I' II come back to those words in a moment, I just want to deal with the body of the clause and you'll also see in (h) and (i) a reference to the word "incident", but I' II come back to those words as well because I want to start with the -- I've lost Lord Hamblen's video. I just want to check that I still have audio. Probably not. I'll pause.
LORD REED: Yes, if you just wait for a moment, Mr Edelman, I' II just see if I get any message from our engineer.

55
(Pause)
MR EDELMAN: I hope it's not my submissions overloading the system.
LORD REED: Yes, it looks as though Lord Hamblen has been disconnected for some reason and is going to have to try to join us again.

And here he is.
MR EDELMAN: I am obliged. I was looking temporarily at my notes, and I may have been slightly slow in noticing that my Lord Lord Hamblen had gone, but I think I had just been saying some introductory words about this policy.
LORD HAMBLEN: I've heard everything you've said,
Mr Edelman, don't worry.
MR EDELMAN: So what I want to focus on initially is the core words:
"Any occurrence of a notifiable disease within a radius of 25 miles."

And "Notifiable disease" is defined -- sorry, I forgot to write down the page number, it's defined on page $923\{C / 13 / 923\}$, and it's 18.67 and it says:
"Notifiable disease means illness sustained by any person resulting from ..."

And you'll see the disease is defined in similar terms to QBE1:
"any human infectious or contagious disease,
shate be

But uses the words "sustained by any person" rather than "manifested", and the court concluded -- again no appeal from these decisions as to what these terms mean - that "sustained" would be satisfied simply if a person was actually infected with the virus. So it's sufficient if someone was asymptomatic, which again we say is significant as compared to what -- if there was going to be some causative element to this as to compared to what the policy could have required in terms of requiring a case to have been diagnosed and notified, a case within the radius to have been diagnosed and notified to the authorities.

So all it requires is that someone within a $25-$ mile radius has become infected with the virus and of course, as you see from the definition, it realistically recognises that these sorts of diseases will form outbreaks. It talks about an outbreak of which is to be notified. Actually the regulations just refer to a doctor who diagnoses someone who just then forgot to report it. You don't have to wait until you've got a certain number of cases to report it. If you get one case, you report it because these are dangerous

57
diseases. But the policy is acknowledging what the risk it 's contemplating here is an outbreak.

What QBE says and quite accurately in its case at paragraph 17, if you want to have the reference, I don't need to look it up, it 's $\{B / 16 / 619\}$ they refer to their policies as insuring against:
"... the impact on the insured business of a notifiable disease breaking out".

The words "a notifiable disease breaking out" are their words and that's what happens to notifiable diseases. If they're going to be a problem, if they're going to be problems so as to interrupt or interfere with a business, it's because they will have broken out.

A single case, that person will be carted off to some individual quarantine place. We've all heard of cases of someone coming back from some exotic location with a dangerous disease. They're detected. They are whisked off to quarantine. But these policies are addressing something more than that, which is why they use the word "outbreak". It's something which will be of wider significance.

So when we go to the word "occurrence" in (c), what is that contemplating? We say it must be contemplating an outbreak comprising of however many cases occur in
the policy area. It's an occurrence -- of course we say it 's an occurrence of a notifiable disease of which there are cases in the area, but the word "occurrence" must be contemplating an outbreak. It may be therefore contemplating -- yes, Lord Leggatt.
LORD LEGGATT: It doesn't really help to try and substitute the word "outbreak" for "occurrence", does it, because it can be one person or it could be several? What seems to me pretty obvious on the wording of this clause, even if not the last, that there has to be a causal connection between the occurrence within the area and the interruption, but you say that's satisfied if you don't apply a "but for" test. Isn't it as simple as that?
MR EDELMAN: Well, my Lord, if you are looking at -- if you treat -- it depends how you read this clause and the court read this one differently, but you'll see there is some similar language coming up, and if you read "occurrence" as being an outbreak, and it's an outbreak of a notifiable disease, what are the words "within the radius"? Are they saying an occurrence of a notifiable disease only within the radius or only insofar as it 's in the radius? Or when it's talking about -- if the word "occurrence" is capable - - because if you look up the word "outbreak" and it talks about

## 59

the occurrence of a disease, an occurrence of a disease.
So an outbreak is encompassed -- let's say
encompassed -- within the word "occurrence" and certainly must be primarily what this clause is contemplating because it's contemplating something some distance from the premises which interferes or interrupts with the business, so it must be contemplating something which is serious enough for the authorities and/or the public to react to, even though it may be 24 miles away, so as to interrupt or interfere with the business.

Now, theoretically it can cover one case, but the word "occurrence" we say is more naturally to be understood as contemplating an outbreak, and an outbreak is naturally something that one would describe as an occurrence. You know, it may not be particular time, a particular place, l' ll come back to that in a moment when I come to the concept of an event, but one's applying this concept to a notifiable disease. And when one --
LORD LEGGATT: I don't see at the moment where all this is going. I mean, your whole argument is that one case is enough. If it contributes to --

## MR EDELMAN: Yes.

LORD LEGGATT: -- a national restriction, then it does

## 23 MR EDELMAN: No.

## LORD REED: No.

MR EDELMAN: No.

[^1]```
LORD REED: Why can you not simply regard each occurrence as
    being an event?
MR EDELMAN: Well, the only difficulty with that is it all
        depends if one is applying "but for" or not. If one is
        applying "but for", you then end up with a situation
        that no one outbreak of the disease causes anything even
        locally, even if it was confined within the 25 miles.
        If you're not applying "but for", then I don't have
        a problem.
LORD REED: Yes.
MR EDELMAN: These submissions are only made because of the
        "but for" hurdle that's been put in front of me. If the
        "but for" hurdle goes and it is inappropriate, as I've
        submitted, then none of this really matters as long as
        my Lords are with me on the concurrent cause -- my
        Lords, I'm obviously not assuming anything -- if my
        Lords were to be with me on the current cause case and
        with me on "but for", then none of this matters. It
        really doesn't matter how these are construed unless
        they are construed in an exclusionary way so as
        themselves by their very language to bring in
        a Wayne Tank sort of principle so as to exclude the
        effect of concurrent cause, and that, we would submit,
        is going a stage too far.
            My Lord Lord Hodge, yes. depends if one is applying "but for" or not. If one is applying "but for", you then end up with a situation that no one outbreak of the disease causes anything even If you're not applying "but for", then I don't have a problem.
LORD REED: Yes.
MR EDELMAN: These submissions are only made because of the
"but for" hurdle that's been put in front of me. If the "but for" hurdle goes and it is inappropriate, as I've submitted, then none of this really matters as long as my Lords are with me on the concurrent cause -- my Lords, I'm obviously not assuming anything -- if my Lords were to be with me on the current cause case and with me on "but for", then none of this matters. It they are construed in an exclusionary way so as themselves by their very language to bring in a Wayne Tank sort of principle so as to exclude the effect of concurrent cause, and that, we would submit, is going a stage too far.
My Lord Lord Hodge, yes.
```

            65
    LORD HODGE: You say that the concurrent cause test is
an answer, but the various cases that we've been given
on concurrent cause, whether it's Reischer or Silversea,
ENE Kos and Miss Jay Jay, they are all cases where there
are two concurrent effective causes. They're not cases
where there is one cause which is an effective cause and
another cause which isn't. Do you accept that?
MR EDELMAN: Yes, obviously because $--I$ accept that because
the proximate cause test is always looking for the
dominant and effective cause and you may on analysis of
the facts find one that is. Even though there are other
competing causes, and in Wayne Tank itself the court
divided the majority finding that one cause was the
dominant cause, Cairns LJ deciding that actually he
thought it was more evenly balanced, but all of them
deciding that the result was the same anyway because
even if they were evenly balanced, the competing cause
which Lord Cairns decided was evenly balanced when the
others didn't was excluded anyway.
So I quite accept that you don't get into concurrent
cause if you've identified one dominant effective cause.
When you're looking at the disease outbreak, you can't
identify one proximate cause, you can only identify all
of the cases which go up to make the outbreak.
LORD HODGE: Yes, I see that point, but getting back to your

65

LORD HODGE: You say that the concurrent cause test is an answer, but the various cases that we've been given on concurrent cause, whether it's Reischer or Silversea, are two concurrent effective causes. They're not cases where there is one cause which is an effective cause and another cause which isn't. Do you accept that?
MR EDELMAN: Yes, obviously because $--I$ accept that because the proximate cause test is always looking for the dominant and effective cause and you may on analysis of the facts find one that is. Even though there are other competing causes, and in Wayne Tank itself the court dominant cause, Cairns LJ deciding that actually he thought it was more evenly balanced, but all of them deciding that the result was the same anyway because even if they were evenly balanced, the competing cause which Lord Cairns decided was evenly balanced when the others didn't was excluded anyway.

So I quite accept that you don't get into concurrent cause if you've identified one dominant effective cause. When you're looking at the disease outbreak, you can't identify one proximate cause, you can only identify all the cases which go up to make the outbreak.
LORD HODGE: Yes, I see that point, but getting back to your
earlier point, you said there wasn't "but for", the
insurance law simply goes straight to proximate cause.
But at the time when that was enacted in the Marine Insurance Act, people would have said, as judges did say in Reischer v Borwick, it is not sufficient because it's causa sine qua non, it has to be causa causans. So what proximate involved was a further requirement, namely that it wasn't too remote beyond the prior test of causa sine qua non.
MR EDELMAN: Well, my Lord, that's a question whether causation really is a mechanical exercise of stage 1 and stage 2 where "but for" is always your first stop on your way to causation or whether, once you know your causation test, you then apply it to the facts and you apply it to give effect to what it is you are applying it to. Now - -
LORD HODGE: But there you're relying on Lord Hoffmann's commentary on the Fairchild Enclave which is the exception rather than the norm.
MR EDELMAN: Well, my Lords, I wasn't, I was - - that part of
his judgment wasn't actually to do with the enclave, it
was really saying that the important point is to
identify the appropriate causal test.
LORD HODGE: Yes.
MR EDELMAN: They went on in Fairchild to identify a novel

## 67

causation test, but that doesn't affect the principle which he was setting out which is that one identifies what the causal test is and then applies it to the facts and that's what the High Court of the Australia said and what the Court of Appeal adopted in Galoo, trying to move away from any mechanistic approach to assessing causation and assessing it on the facts having regard to the purpose for which you are applying it.
LORD HODGE: Yes.
MR EDELMAN: That's why -- and I just wanted to go back to those solicitors ' cases because taking that Travelers v XYZ case, where there were hundreds of claims being made against the insured in respect of faulty breast implants and of the hundreds, maybe about $30 \%$ as a rough guess, I haven't done the maths, off my head a rough guess, let 's say $30 \%$, because it was there or thereabouts, it was certainly less than $50 \%$, were insured. What the court did was to select sample cases for trial and there were four sample cases and costs were incurred defending those four sample cases, the issue being whether the implants were defective.

Travelers were obliged -- the insurer -- to indemnify the insured against the costs of defending insured claims. Mr Kealey's application of the "but for" test was insurance is all about
indemnification loss and if you would have suffered the loss even but for the insured contingency, you cannot recover. Now, that would mean that in that case Travelers should have been, on Mr Kealey's analysis, entitled to say "Well, yes, of course the insurance policy says that you are entitled to an indemnity against defence costs but you've not suffered any loss by reason of those insured claims because but for those insured claims, you would still have been paying the same costs to defend the uninsured claims".

That is the mechanistic application of the "but for" test if you're assuming, as Mr Kealey was trying to do, that insurance is all about identifying a loss that someone has sustained and applying a "but for" test to that loss. Would you still have suffered the same loss for which you are claiming indemnity but for that insured contingency? Having to defend, in this case, the contingency is having to defend the insured claim.

And it may be that in the realms of tort and contract, if someone suffered an injury and wanted to claim damages and you were able to say to them, "Well, actually, you had a bad back anyway and, yes, my injury was a cause of the bad back but your back would have been just bad as if I hadn't injured you", "but for" may
be a helpful. But in insurance when you're insuring against contingencies and there are two causes, one insured and one uninsured, both of which are capable of causing the same loss and that loss is indivisible, in that case you couldn't divide up the costs that were referable to the four sample cases, then you have insurance. And it's because one's dealing with insurance perhaps is the rationalisation.
LORD HODGE: Yes, I see where you're coming from in relation to the defence costs case and you flagged that up earlier.
MR EDELMAN: Yes.
LORD HODGE: But my point was simply that if one looks at the cases to which you -- the other cases to which we were referred, they were all cases where traditional "but for" causation worked perfectly well on the facts in those insurance cases.
MR EDELMAN: I know my Lord Lord Briggs wants to say something, but can I just answer that point before I hand over to Lord Briggs.

The answer to that is, no, in Silversea, because but for the government warnings, there would still have been the terrorist attacks. My Lord remembers the point that I was making. Whilst the warnings, the insured warnings, were dependent of course on the attacks having

## 71

```
LORD BRIGGS: And what slightly troubles me, and I can't --
    I'm not even sure that common ground ever had to be
    explained (inaudible) as it would be the case at all, is
    whether costs might be sui generis. I mean, I can quite
    see why you're using costs as an example, but I just
    wonder whether the origin of the principle that you
    can't apportion costs between insured and uninsured
    claims is really just a straightforward application of
    a proximate (inaudible) cause test or whether it's
    sui generis and it's just about costs, because costs is
    a separately insured item.
MR EDELMAN: Well, that's why, my Lord, when I was -- when
    I referred to the authorities this morning I made it
    plain that the submission that -- the reason I was doing
    was to answer the question that Mr Kealey posed in order
    to justify his "but for" test being that one has to ask
    whether the insured has suffered loss. Would he have
    suffered the same loss but for whatever it is }--\mathrm{ having
    to face the insured claims?
            So, yes, of course, defence costs are always subject
    to their own particular insuring clause and they are
    special in that sense, but the general principle that
    Mr Kealey was resorting to in order to introduce the
    "but for" test is a principle that would apply just as
    much to that area, because you're still talking about --
```

it would still be an action for damages for breach of
the indemnity if the insurer refused to indemnify for defence costs. It's still the same remedy in damages. You've failed to indemnify me against the loss that I have sustained through incurring a liability to my solicitors to pay costs, and it's the incurring of the liability which is -- it's not the payment of the solicitors. The loss is that I am now liable to pay my solicitors' costs. And so that is the loss that you've sustained. Your financial position is worse off than it was -- than you were before because of your liability. And Mr Kealey is saying that is your -- you're claiming damages for breach of the indemnity, you have to show that you are worse off as a result, and you're not worse off if you would have incurred the costs anyway. You'd have to incur them anyway. You would have been liable to the solicitors for the uninsured claims. That was the point that I was making. For that point, the nature of the insuring provision doesn't matter. And the fact that there have been issues about apportionment is because no insurer has ever had the temerity to argue that they shouldn't be liable at all in such a situation. They've only ever argued, at most, that they should be apportioned. Why should I pay all the costs where only two of the four sample claims were 73
against me as -- involved me as the insurer?
LORD REED: So I suppose if you're dealing with cover for business interruption in consequence of any occurrence of a notifiable disease within a given area, it would seem surprising if the parties intended that there would be recovery if there was a single occurrence but no recovery if there was more than one occurrence because a "but for" test wouldn't then be satisfied, because it's in the nature of a notifiable disease that occurrences are liable to come in more than single instances.
MR EDELMAN: And, of course, the submission I made before, that if you're contemplating something up to 25 miles or even one mile away affecting your business, although the policy only requires one case, it 's necessarily contemplating that actually if there's something to interrupt or interfere with your business, it 's going to be an outbreak. And that's necessarily inherent in the peril that it 's contemplating -- at least it's on the spectrum. Let me put it as low as I possibly could in my favour: that is on the spectrum of the contemplation of this clause. And once you are contemplating that, you must necessarily be contemplating that diseases spread, as they do, and where the disease outbreak is and the way in which it spreads will depend on the
particular characteristics of the disease, how quickly
it spreads. It can't have been intended that because -even if the disease starts within the 25 miles, that just because it spreads outside and then attracts broader public authority action, let's say, that suddenly there is no cover, because the cases within the area have ceased then to be the proximate cause of the continuing interruption or interference. It just doesn't make sense to apply "but for". That's the interlinkage point that ties in with the Silversea approach, where you have the attacks which are -- in that case genuinely the attacks are an independent cause, they're not interdependent. They are capable on their own of causing at least a major part of the loss of revenue.

My Lord, yes, I think we've gone over 1 o'clock but I'm happy to take --
LORD LEGGATT: I just wanted to follow up Lord Reed's question, because it seems to me that the point that Lord Reed's making there really is if one took "but for" to its logical extreme, causes within the area would defeat each other causally.

## LORD REED: Yes, exactly.

LORD LEGGATT: And if that can't be right, then there's no reason logically why should cases outside the area

## 75

should causally defeat the cases within the area unless there were an exclusion in the policy.
LORD REED: Yes.
LORD LEGGATT: I think that's Lord Reed point.

## LORD REED: Yes, it was.

LORD LEGGATT: I was just puzzling it out.
MR EDELMAN: Yes, that's how I understood it and it was a submission I was making before on the individual (inaudible).
LORD BRIGGS: And that's why, presumably, you submit that the more natural or workable construction of a disease clause which only requires one occurrence or outbreak, or whatever you want to call it, within the area must be a proviso rather than part of the definition of the risk?
MR EDELMAN: Yes. That's why one then circles back and says, "Well, I'm looking at the language but actually if this is how it's supposed to work, how do we make sense of this construction?" That's the court's gone about it. That's why I started off with the nature of the risk before I introduced this. If these are all the consequences, what does all this tell you? If they really intend a "but for", what does it tell you about the true construction?
LORD REED: Well, as you can see, you've grabbed our
attention but if we can tear ourselves away, we'll adjourn now until 2 o'clock.
( 1.03 pm )
(The luncheon adjournment)
( 2.00 pm )
LORD REED: I think we're ready now to resume. Mr Edelman.
MR EDELMAN: My Lords, I don't know if there are any further questions arising from the exchanges we had immediately before lunch, but if not can I just summarise where those exchanges might have got us. I will hopefully summarise my submissions on this. Sorry, can I just close a program that might cause some noise on my computer.
(Pause)
The first, if one looks at the alternatives, the alternatives for which the insurers contend, is that this clause or the clauses like it were intended to apply to the disease risk only where a disease within the relevant policy area was alone the proximate cause of the interruption or interference, and one reaches that conclusion, they say, either as a matter of the true construction of the clauses or the application of the "but for" test.

The alternative is that there is cover with the condition that the disease is present in the relevant

## 77

policy area and that is all that is required. There are two routes to that. The first is the court's route intended operation through the true construction of the policies that a case of the disease in the relevant policy area is simply a qualified condition.

The second is the alternative causation case. Disease in the relevant policy area needs to by a proximate cause of the interruption or interference and the "but for" test is inapplicable, either because it simply doesn't apply to interlinked and concurrent causes and a disease outbreak would necessarily be that, or because, given the nature of the risk insured, it cannot have been intended that the "but for" test should apply.

But seeing as the net effect of $B$ is $A, B$ being my concurrent cause, $A$ the construction, that indicates that the construction answer that the court adopted is the correct understanding of the intended operation of the policy. One can follow the long route round through concurrent causes or say, "No, it's not actually a happenstance of what has happened in this case, it is inherent in the disease risk." And if that's really what the parties were contemplating, then rather than going through the legal loopholes of concurrent cause and the authorities and so on, and say, well, actually
if that's where one ends up and that's where the law would end up, isn't it right to say, well, that must be the parties intended? If that's the conclusion you reach, obviously.

If you reach in conclusion 1 , then I lose, and that's -- yes, my Lord Lord Leggatt.
LORD LEGGATT: Of course, it's always neater if you can get there by making the policy mean what you want it to, but the problem with construction route is that you have to grapple with what the policy says rather than rewrite it .
MR EDELMAN: But if that is the reality of what is going on because of the disease risk and it's not -- usually when one does that one's doing it for a particular situation. One is massaging it for a particular situation.

But the construction that I'm advancing is because this is inherent in the nature of the risk. It 's going to be the case whenever you get anything that is an outbreak and, as I submitted before lunch, it 's only an outbreak that in real terms is going to be causing an interference or an interruption.

So they are necessarily contemplating something so serious that despite the fact that you're 25 miles away from it, it interferes with or interrupts your business. And so that's the submission I make, and so it's

$$
79
$$

inherent in the nature of the risk and that's why when I introduced it I was talking about the nature of the risk, how they could have specified what was required within the policy area in order to make it clear, if they wanted to, that they were focusing on local only and they're not.

So you ask, well, what really is going on? Why is it only something that's symptomatic? Why is it sufficient? Or, in this case, asymptomatic. Why is it sufficient just that someone in the area has caught the disease? Why doesn't it have to be something more, like diagnosis and notification? And then it all starts to fit together. Then you see, that it then makes sense that all they're talking about is a qualifying condition, and this is the way they've expressed it, but that is actually what they mean. Because if they had meant something different, the clause would have looked very different and it would have been requiring something very different to have happened in the policy area.

If you were with me either on construction or on concurrent causation, then the question is: do the words "events" - - we're on page 852, I hope my Lords have still got that, bundle $C\{C / 13 / 852\}$ the question: do the words "events" or "incident" change that conclusion?

The court did not really grapple with our alternative construction case. They just simply seemed to treat this clause as being focused on the locality and therefore we fail. And even if they were right about that, the local only, the local focus, they should have gone on to consider our concurrent cause case. So let's assume for a moment that you're looking at either of my approaches. Either qualifying condition or concurrent causation route and then you're asking yourself, is there anything else in the surrounding bits that prevents that conclusion?

The two things the court relied on were firstly the word "events" in 3.2.4 \{C/13/852\} -- and I've made the submission before lunch before we digressed -- that there were -- that the word "events" firstly it's just descriptive. It's not definitive, it's just a catch-all word that's been used to refer to everything that follows. In any event, it 's being applied to the concept of notifiable disease.

But even if it is referring to a particular case, for the reasons we debated, it can't be requiring that particular case to be the sole proximate cause. It must be at least encompassing the prospect of that being a proximate cause and we say necessarily contemplating because if you've got one case of a notifiable disease

## 81

and it's only symptomatic and it's something that's interrupting the business, there's bound to be more.

So that word of itself doesn't suggest that the occurrence, if it has to be -- even if it has to be something specific is then the sole cause. That is consistent with the fact that Mr Crane accepts, quite rightly, that this must respond to multiple cases of the disease. So if occurrence is a single case, it must be treating concurrent causes as permissible and the word "events" is not preventing that.

The same applies to the word "incident". Let's look at how that appears in (h):
"Insurers shall only be liable for loss arising at those premises which are directly subject to the incident."

We would submit that the word "incident" is not being used in any definitional way in relation to (c) because on the hypothesis, as Mr Crane accepts, this must encompass necessarily a local outbreak, even on his case, one wouldn't describe a local outbreak naturally as an incident, it 's an outbreak. But even if one did, then one is just simply supplanting for the word "incident" the word "outbreak" one understands the word "incident" as meaning "outbreak" because, as Mr Crane accepts, this can't be addressing one particular case.

It cannot be doing that exclusively, it must be contemplating an outbreak.

If it 's contemplating an outbreak, there's no reason again why that word should be contemplating sole proximate causation as opposed to concurrent cause as well.

Just finally in relation to (h), just the purpose of that. The purpose of that clause, " ... those premises which are directly subject to the incident," would mean that if, for example, an insured had two sets of premises and the business overall was interrupted or interfered with at both premises by virtue of a disease outbreak within 25 miles of only one of them, only the interruption or interference at the qualifying premises could count.

That's all I wanted to say about QBE2. But the reasons we submit that even if -- we say the court was wrong in its construction, it should have adopted the same construction (inaudible) adopted. But even if it was right that this does require causation of the disease in the policy area, the words don't go far enough to require it to be the sole cause and concurrent cause is enough.

QBE3, just so you've got the policies, is at 955 $\{C / 14 / 955\}$. It's got one less reference to incident,

## 83

but it's essentially the same clause, but the other difference is it's got 1 mile. It's not 25 miles but 1 mile.

We say one-mile radius makes no difference, it just means that the disease outbreak must have a case somewhat nearer to the insured premises for cover to be triggered, but the principle is the same as the court below recognised when dealing with other one-mile Hiscox 4 policy.

Yes, my Lord Lord Hamblen.
LORD HAMBLEN: Mr Edelman, just on the one-mile point, what do you say about paragraph 418 \{C/3/149\} of the judgment in terms of (inaudible) difference?
MR EDELMAN: Well, that flows from the conclusion that the court drew. What they concluded is that this was only concerned with the local incident having, as they construe it, the only clause is my reading of that and because one has to read the judgment as a whole and they've said it on a number of occasions through the judgment that each case made its equal contribution to the government actions.

So this is only consistent with their understanding that this could be only the only cause and all they're saying is it simply cannot be said that any such local incident caused the imposition of the government
restrictions, which is simply reflecting my concession
that if you have all these pins on the board, if you
take one pin out, it's not going to make any difference.
So they do seem to have read it as in effect
something that requires the disease to be only within
the policy area or to be of itself a "but for" cause of the action and that it obviously fails that test, and I accept that. That's how I rationalise that.

But what they should have actually done -- what they did is they seemed to have jumped from the conclusion of local focus to -- which is an alternative construction but doesn't exclude my concurrent cause argument -- as if they were reading the word "only", because you remember earlier in the judgment one thing they said was "we can't read the word 'only' in the relevant policy area" and their conclusion seems to be that they were reading "only in the relevant policy area" into this clause. Not feeling the need to read it in but construing it as if it has that effect. So you then have following from that the test: Has this case on its own been causative of the government action? Answer: obviously no.

But we don't see that passage as inconsistent with the concurrent cause case. As I say, reading the judgment as a whole, it's quite plain what they meant.

## 85

That's all I wanted to say about QBE3, and if
I could then move on -- I'm just taking it in order in which the submissions were made -- to Argenta and there's not going to be much more to be said about all of these. If we go to page $314\{C / 5 / 314\}$, you see the definition of "Notifiable Human Disease" and it's again:
" illness sustained by any person resulting from
"... infectious or human contagious disease an outbreak of which ..."

Then it's very similar language, page $317\{C / 5 / 317\}$ :
"any occurrence of a NOTIFIABLE HUMAN DISEASE within a radius of 25 miles of the PREMISES."

You've got a similar exclusion to the clause that you saw in the QBE policy, QBE2, in (iii) on the side.

Really, there isn't much to be added on this policy to what we've discussed before. So unless there's anything specific on this policy that the court wishes to put to me, I intend to move on to Amlin1 and that's at 567 , it's tab $10\{C / 10 / 567\}$.

That's where the clause is:
"Notifiable disease ... following:
" ...
"any notifiable disease within a radius of twenty five miles ..."

Definition of "Notifiable disease" on 559
\{C/10/559\}. Again, it's:
" Illness sustained by any person resulting from ..."
The only issue on this one which is different from the others is the use of the word "following" and you'll remember Mr Kealey referred you to places in the policy in which that word had been used, he said,
interchangeably with "resulting from". But if you look on this clause, you'll see there is in the very same sentence initially the use of "as a result of" and then the word "following".

The previous clause on the same page uses the phrase "direct result". This is an insurance policy to be read by ordinary men and women and when it says
"consequential loss as a result of something following something else" then we submit that "following" ought to be given its ordinary meaning which would not be a word connoting proximate cause as said Hiscox has accepted.

That isn't determinative but it supports the construction that the court placed on the clause that this is looking to a qualifying condition. It's a yet further point in support of that conclusion. My Lord Lord Leggatt.
LORD LEGGATT: Presumably you accept that there is to be some causal link.
MR EDELMAN: Yes.

## 87

[^2]nature of the risk, it's not surprising to find
an insurer using a word like "following" because otherwise one would think what on earth, in an ensuring clause, is an insurer doing setting a test which is lower than proximate cause? That would ordinarily be quite surprising to see something other than proximate cause and it's why courts usually say, well, there's a selection of words and they will all in a coverage clause or an exclusion be construed as proximate cause, even if in an aggregation clause taking the words "arising from" for example, they might not be construed the same way.

But here in an insuring clause, they've used the word "following" and we just say it rather shows the recognition of the nature of the risk and that's relevant to all insurers because it shows that this was something that they ought all to have realised and was the natural construction of the words.

My Lord Lord Hamblen has gone off screen. Yes, I just wanted to check that ...

That's really all I wanted to say about Amlin 2 because the words again -- it hasn't got the word "occurrence" in it, but obviously it's got definition of "notifiable disease is any illness sustained", but it's just following an illness sustained. And again, you
know, you've just got following someone having symptoms
of an illness or being asymptomatic -- sorry, sustained is asymptomatic, manifested is symptomatic -- but someone catching the virus and is it really intended that that should be someone catching, merely catching, the virus in the relevant policy area should have to be a "but for" cause or the only cause of what happens?

Because Mr Kealey says that even if it's "following" you still have "but for". So "but for" that person being infected, that's what he says -- that's how this clause works and we say that's unrealistic.

Amlin 2 at page 645 in tab 11 \{C/11/645\} at (iii) is slightly different format but substantially to the same effect. It's got the same definition of
"Notifiable disease". If you want the definition of that, it's at $\{\mathrm{C} / 11 / 641\}$. It's got "Consequential loss ... following" but it's still got the word "following", but I have nothing additional to say about Amlin 2.

That brings me on to RSA3, which I think is the last of the disease clauses, and if we go to page 1237 $\{\mathrm{C} / 16 / 1237\}$ I have taken that before RSA1 because it is a pure disease clause. You've got again similar language. We've got "following" again.

I make the same submission at the bottom of 1237.

We have got:
"occurrence of a Notifiable Disease within a radius of 25 miles ..."

And it's again illness sustained, so it's catching the virus even though you may not have any symptoms. And I've dealt with that.

The only additional point that arises on this policy is exclusion $L$, which is on page $1292\{C / 16 / 1292\}$ and two primary points to be made on that. It says it doesn't apply to sections 5 and 6 , and Mr Turner said it therefore doesn't apply to the liability coverage. Now, I may be missing something, I'm the first to admit if
I have, but he seems to have overlooked -- sorry, I'm just finding the page -- that on page 1201 \{ $C / 16 / 1201\}$ there is another liability section which is the products liability section, which is $6(b)$ which is not referred to in the title and so it looks as though this does apply to 6(b). And it's got a different name. I know it 's a subset of -- it's 6 (b) rather than 6 , but the title specifies employers' liability and public liability and makes no reference to 6(b) products liability . So that submission we submit that it can only apply to this because there's no other liability cover is simply wrong.

Also, one has to bear in mind that it's not just on

## 91

his submission, it wouldn't just be the word "disease" that has to go, it's also the word "poisoning" because if we go back to 1237 \{C/16/1238\}, the definition of "notifiable disease" includes "food or drink poisoning." So he has to excise poisoning as well as disease.

Now, he accuses us and the court of rewriting the language of exclusion $L$, but it is hardly a promising start for criticism in circumstances where he himself has to accept that, on his analysis, you have to put a blue line through "poisoning" and "disease". Of course we say you don't have to put a blue line through anything and that's why we say the alternative approach to construction is correct, because the court's construction of (b) is correct, and you've seen what the court has said about that, and we adopt that. But we've also got our alternative submission under (a) bis which we maintain and the words "pollution and/or contamination", as Mr Turner rightly says, hadn't been defined, but it doesn't lie in his mouth to say that the heading is of no relevance in circumstances where the heading is plainly in this instance intended to be operative, because it defines the sections of the policy to which the exclusion applies. In any event, even if it 's not part of the policy as such, it informs how one construes pollution and/or contamination because without
reference to those words, the clause is meaningless.
So those in brief are our submissions on exclusion L. This was the only ground on which the court below, when considering alternative grounds for permission to appeal although in the end granted permission for everything, this was the one ground on which they expressed the view that they believed that there was no real prospect of success, but there we are, RSA have chosen to pursue it.

I'm sure -- and I mean this genuinely -- that there are very good reasons, I don't mean that in any other way, but there are very good reasons why RSA is pursuing this exclusion, but I suspect they don't have much to do with the merits of the point before the court, but other commercial considerations.

RSA1, if we can move on to that, unless there's any more questions on RSA3, and that is at $\{C / 15 / 1129\}$ and this is the first of what might be called the hybrid policies. The language is taking away the additional element of closure or restrictions, otherwise the language is very similar to QBE1:
"Loss as a result of.
A) closure or restrictions ... as a result of a notifiable human disease manifesting itself at the Premises or within a radius of 25 miles."

Obviously here we have, unlike the other policies,
a specified effect that it must result in closure or restrictions. I will return to that when I get onto my appeal. I just want to deal with our response to insurers' appeal at this stage.

The court construed this as simply meaning that the disease must have manifested itself within the 25 -mile radius, and it did. We say that whatever one thinks of, like I said, about other forms of wording, this one, like QBE1 - - yes, my Lord.
LORD LEGGATT: Just for information, is this one "notifiable human disease" is not in bold. Does that mean that this meantime it isn't defined anywhere?
MR EDELMAN: No, it isn't defined.
LORD LEGGATT: Right.
MR EDELMAN: Mr Turner says about this policy, he said, well, policy is damage-based, to which I answer: yes, but this extension isn't. It's premises-based in the sense that it must result in closure or restrictions placed on the premises, but within a radius of 25 miles of the premises isn't premises-based at all. It's just what this clause is -- it requires something to happen to the premises, but that's as far as it goes and it doesn't help you in any way as to the effect of the radius limit.

Now, that's really all I wanted to say about this aspect of RSA3. Once one's done one or two of them one has really the answer one way or another to all of them.

If I can now then move on to Hiscox 1 to 4 and start with Hiscox 1 to 3 , which all have a common form of clause, and the first one -- if 1 just take it in Hiscox 1 at page $401\{C / 6 / 401\}$ and this does not have a vicinity limit. It's a hybrid, in the sense it's disease plus something else:
"You're inability to use the premises due to restrictions imposed ..."

I will come back to that on our appeal:
"... by a public authority ..."
So it does here obviously impose -- require specific public authority action restrictions imposed:
"... during the period of insurance following:
An occurrence of any human infectious or human contagious disease, an outbreak of which must be notified to the local authority."

Now, Mr Gaisman in Hiscox's written submissions has made submissions about the word "occurrence" necessarily having a local effect, but he did not develop those submissions orally. You've seen what we've said about that in relation to -- in answer to that in our case. There just simply isn't any reference to any location

95
where this disease must occur.
What it does is obviously requires there to be some causal connection, the use of the word "following" admitted by Mr Gaisman to be a weaker causal connection of proximate cause, some causal connection between the occurrence of the disease and the restrictions imposed on the premises, that may sometimes mean that it's local, but it sometimes may mean that it's part of a wider outbreak, which in a wider outbreak as a whole causes the restrictions to be imposed.

Given that Mr Gaisman didn't make any further submissions about that form of policy, which is common to 1,2 and 3 , there's nothing more that I need to say about it. I've made my submissions about the counterfactual as I have for RSA1, but I won't and so I don't need to repeat those submissions.

Just moving then to Hiscox 4 at page 497 \{C/9/497\}. I'm sorry, 498 is where the insuring provisions start $\{C / 9 / 498\}$ and the clause itself is at $499\{C / 9 / 499\}$. That's the one that I was in the main section but I perhaps look at this first because then Mr Gaisman wanted to take you to another form. But this was the main policy form considered by the court, and it's:
"Your inability to use the business premises due to restrictions imposed by public authority ..."

Following exactly the same as 1 to 3 , except it 's got the one-mile radius, and we say that doesn't involve any additional features.

You'll remember, while I'm on this clause, that Mr Gaisman emphasised that it's described as a public authority clause. That's because one element of it obviously is public authority action.

But that doesn't help you with anything. It doesn't help you with the point we're discussing and it doesn't help you with the counterfactuals given that even Mr Gaisman admits that some difficult to comprehend part of the disease, insofar as it caused the restriction, goes into the counterfactual. So the fact that it's described as a public authority clause doesn't take matters anywhere.

Let's go now to the clause in the policy that he wanted to take you to, and I' II show you why he wanted to take you to it, because there's something in that clause which is missing from this policy and what it is, it's at $\{C / 22 / 1559\}$.

What it relates to is non-damage denial of access. If you remember, Mr Gaisman took you to that. Now, it's not actually clear what he's trying to do, whether he's saying that this is an aid to construction which doesn't help him on the version of Hiscox 4 without this clause
or whether he's saying use this clause to help you to construe the clause that's in both forms. But the clause in both forms must mean the same thing with or without this additional extension. "Help" means something different in different policies.

But, in any event it's plain, we submit, that these were not intended by Hiscox to be interrelated extensions because otherwise they would necessarily go together and they have been omitted from other forms of Hiscox 4.

So what we see from this clause is, firstly, it refers to an incident within a one-mile radius and the short point on the relevance of this is that the court decided that the fact that what had to happen was described as an incident was inapposite to encompass a disease risk, but if it did encompass a disease risk in the sense of a disease incident, it was only contemplating something which was very specific and local and not a disease outbreak.

There is nothing in that clause or in the judgment which provides any support for Hiscox's case on the Hiscox 4 disease clause which is addressing a risk of a fundamentally different nature, namely the outbreak of a notifiable disease. I should have taken you perhaps to the definition of "notifiable disease" which is on
page 1559, so if you've still got there with the non-damage denial of access clause $\{\mathrm{C} / 22 / 1559\}$ it's:
"Any human infectious or... contagious disease, an outbreak of which must be notified to the local authority."

In this case, therefore, the word "occurrence" is not linked to the illness sustained by a person, it's just an occurrence of a disease an outbreak of which must be notified. So even if you're against me on "occurrence" meaning "outbreak" in other policies, in this one it plainly is referring just to an outbreak and so the submissions I made in relation to other policies apply here.

There's one point I overlooked and I've got to come back to on QBE. Sorry, it's again the delay -- could my Lords give me a moment, l've just got to adjust something on my phone because it goes to sleep and I need to stop that happening so that I don't miss messages coming through.

## (Pause)

I still find it awkward having a phone rather than addressing the court, but I' II try and get used to that. Awkward in the sense I know I shouldn't have a phone, but I do.

The Arch policy, it's $\{C / 4 / 227\}$ and you'll see here
99
this is a prevention of access clause. It's linked to an emergency and Arch has quite fairly always accepted that the COVID pandemic was an emergency and was one which was likely to endanger life. There is no radius limit.

And now l've realised that there are two points that I've omitted, so I'm sorry, but I am not getting stickers before I move on from behind me means that I sometimes have to come back to things.

I wanted to point out that in Hiscox $4--$ and I do apologise for not doing this all consistently --1561 $\{C / 22 / 1561\}$ if we could just go ahead to that in tab 22. I forgot to make the point that you will see at the foot of 1561 there is a cancellation and abandonment clause which appears in many of the policies and certainly both of the forms of Hiscox 4 that we have and this is perhaps -- I'm sorry, I've got the wrong page. It's -sorry, it's at the top of the page, yes, "cancellation and abandonment" at the top of page 1561 and you'll see that's an extension:
"Unforeseen incident or event which occurs... and is entirely beyond your control, a promotional event of your business is necessarily and unavoidably postponed, abandoned, cancelled or relocated ..."

You'll see at subclause ( iii ) one of the exclusions
s the postponement, et cetera:
"... directly or indirectly .
" iii . due to any action taken by any national or international body or agency directly or indirectly to control, prevent or suppress any infectious disease."

Now, one of Mr Gaisman's submissions was that no one would have imagined the government taking actions to suppress the disease because this had not happened before and yet he has an exclusion in there for it and forensic point, perhaps, but if he had wanted to exclude cover for that sort of thing under the disease clause, his client, Hiscox, could have done so.

Just in passing, while I return to Hiscox I should have mentioned that Mr Gaisman did not address any submissions on grounds 4, 6, 7 and 8 . That's the meaning of "solely and directly", "occurrence", "interruption" and the application of restriction imposed to regulation 6.

In circumstances where Mr Gaisman hasn't said anything orally, I likewise will rest on what we've said in our respondent's case to that with the comfort of knowing that Mr Gaisman hasn't addressed it in oral submissions, but I do understand the pressure of time he was under, as we are all under, and I hope also the courtesy will be taken of not making a point that

101

```
MR EDELMAN: Yes.
LORD REED: - - there's a cap of £100,000 --
MR EDELMAN: That's it.
LORD REED: -- in respect of any one incident.
MR EDELMAN: Yes, and my submission is that can't be any one
    case of the disease.
LORD REED: Yes.
MR EDELMAN: It must mean in relation to (c), when it's
    looking at (c), it must mean outbreak and that rather
    helps you to understand what "occurrence" must be
    getting at.
    If one is trying to read this consistently as
    a whole, despite the different words to the same effect
    broadly that the draftsman has been using, it must be
    any outbreak of a notifiable disease, albeit as defined
    within a radius of }25\mathrm{ miles of the premises, which then,
    as I said, fits in with the court's approach to
    construction of other policies which we say it should
    have applied to this policy as well, but in any event it
    also fits in with our concurrent cause.
    My Lords, those were my submissions and I hope I've
    covered everything adequately to the court's
    satisfaction on our response to the appeals. Obviously,
    if there's anything in due course that arises, no doubt
    the court will ask a question.
```

I now turn to our appeal -- appeals and we start with ground 1 , which is the pre-trigger downturn point. One has to see this -- as we pointed out in our appeal case, one has to take this point into account together with the mandatory instruction point, because subject to a concession that Hiscox has made, which has not been adopted by other insurers, those insurers with this sort of clause which requires the public authority to do something which are not expressly couched in terms of applying to action or advice, are saying that the restrictions are only relevant restrictions when the government pass legislation, not when the government said, as the Prime Minister did, certain types of premises are to close. Schools will close and it's right to say that because the schools did close, they never passed any legislation in relation to schools.

But what they say, even when legislation is passed, is that, subject to Hiscox's concession, for those schools -- for those businesses that did close in response to what the Prime Minister said, that loss of turnover is then a trend for the purposes of the trends clause so that when they are forced to close by law in the sense of being told to close by the government, when the legislation comes in a few days later and you go to ask yourself "What loss have they suffered?" Well, you
say that as at the date they were required to close by legislation, their turnover was zero and so they have suffered no loss as a result of the restriction because they'd already closed because the government had told them to do so, albeit in a non-legally binding way.

Now, there are two answers to this, but obviously we want both because the pre-trigger downturn point may have more extensive significance.

The two answers are that when the clause itself contemplates something emerging which will trigger an authority response, it is no part of the purpose of a trends clause, when doing the mathematical exercise for the post-trigger period, to take into account the immediate pre-trigger downturn caused by the emergence of the peril.

I will develop that in a moment.
With our additional argument, but if necessary alternative, being that when policies talk about restrictions imposed or whatever imposed, what they are talking about is something which is mandatory which in a situation of emergency the ordinary member of the public would regard himself or herself as being expected to comply.

I will deal with that also in a bit more detail.
But if I can start first with the pre-trigger
105
downturn point which is our first ground of appeal.
Just let me make one point abundantly clear: we are not suggesting that prior to all of the ingredients of such composite perils being triggered, any losses incurred are recoverable. It is no part of our case. What our case is is that when you're doing the quantification exercise for the business interruption loss caused in the post-trigger period, you do not take into account the fact that the ingredient in the peril which it was predicted would give rise to a sequence of events has already started to have an effect on the business before the full house is achieved.

Now, there's an element of inconsistency in the court's decision about this, because the court rightly says that -- and again it was a sort of simple example, so perhaps it's why it was used by the parties because it was a very simple example of people going to church and putting their money in the tin or the collection box -- this is at paragraph 389, but I'm sure my Lords have seen it.

In relation to church goers you don't enquire whether but for the closure of the churches the parishioners wouldn't have come anyway because of the pandemic. Because the court rightly said, when you've got a composite peril, you take everything out. You
don't start looking at and say "well, of course, the church was closed, so they couldn't come anyway, but is there a concurrent cause of them not going?" So there are two reasons why they didn't go. They couldn't go because it was closed and they wouldn't have wanted to go anyway because of the disease. Rather like the Silversea case with concurrent cause. The court said, no, when you've got a composite peril, you take all of the ingredients out.

You'll have seen that we make it plain that, as I made plain in answers earlier in the course of my submissions, if one is dealing with a prevention of access cause it is access-related losses. So it doesn't include - I'm not suggesting that because the disease comes out that you're taking disease out and bringing losses in that have nothing to do with access, because actually what we're doing here is we're looking at the trends clause.

So the one-off, the quarterly donation, so that someone who doesn't actually go to church very much and who maybe goes once a year at Christmas, if that, perhaps in the hope of something better in the afterlife or just to make him or herself feel better, regularly gives a donation to the church. It may be they work on Sundays and they can't get to church. That person

## 107

ceasing to give money because the restaurant which he owns or at which he works has gone out of business has nothing to do with access. So the loss of that donation isn ' $t$ in the equation, and that's reinforcing the point I was making yesterday.

What we're talking about is simply the other question of whether parishioners who can't go to church because it's closed are not to be put into a counterfactual on the basis that they might not or would not have gone to church anyway and how on earth would one prove it? That was also the impossibility point.

But inconsistently with that, the court said you do take into account the fact that some of them may have stopped coming to church before the lockdown, so that if there was a $10 \%$ fall in collection income in the week before the church was closed, you take that $10 \%$ as your going forward starting point.

So, in other words, the church could only recover the difference between 0 and $90 \%$ and we say that is actually inconsistent because if you're excluding the disease insofar as it affects access, you should be excluding it for all purposes. And, of course -- yes -my Lord, yes.
LORD LEGGATT: This is really the same argument, isn't it,
as you were making yesterday in relation to the
"but for" language in the trends clause that to give it, you submit, a commercial reading you can't construe "but for the damage" as confined to just the damage to the hotel, let's say, in the New Orleans example, it must include the wider corollaries of that, the other hurricane damage?
MR EDELMAN: Yes.
LORD LEGGATT: And the only additional point is it doesn't
matter if the other buildings got hit first or
afterwards, it's still part of the wider --
MR EDELMAN: Yes.
LORD LEGGATT: -- incident, if you like.
MR EDELMAN: Yes, absolutely.
LORD LEGGATT: Which you don't take into account in calculating the loss.
MR EDELMAN: Yes, and it would be like in the hurricane case if the hotel said, this hurricane could hit, we don't want to be doing things at the last minute. For the safety of our guests, we're going to close the hotel a week -- it wouldn't be a week -- two days before the hurricane hits and we're going to board up the windows and then of course the hurricane devastates the hotel, the boarding up is just like a piece of sticky tape. But do you then say "Oh, well, you were closed for two

## 109

days. Your starting point when the damage occurred was zero?" And we submit it's unreal.

Now, of course if there's some extraneous reason, nothing to do with the insured contingency and the income had, unfortunately for the business, gone down to zero a couple of days before some other incident, then it 's going to be a question of fact as to whether that zero would have recovered.

That would be an entirely extraneous question, but it 's something entirely different where you have a peril which the policy itself contemplates. Let's look at the Orient-Express case, it was a hotel in the Gulf of Mexico or near the Gulf of Mexico, and hurricanes, I'm afraid, don't hardly happen. They frequently happen in the Gulf of Mexico and it's a matter of pot luck where they're going to hit. People know that and they prepare for them.

But here there is a disease risk. The policies actually contemplate, these hybrid policies actually contemplate, a sequence of events. They contemplate that the disease or the emergency will arise and develop. Of course in Arch's case when it refers to an emergency it could be a sudden emergency. But it could be a developing emergency. But in the disease clauses it is more self-evidently going to be
a developing picture as recognised by the fact that Mr Gaisman's A plus B plus C plus D is almost proof of this point, that you have a sequence of things that the policy contemplates must happen and they necessarily contemplate that it's the disease that starts first. For the court to take the disease out afterwards but then to give effect to it before, we say is inconsistent but in any event it is not consistent, as I've submitted, with the history -- with the commercial purpose trends clauses.

It is interesting to note that Hiscox has made that concession. It 's very proper of them to do have done so and I laud them for doing so, although they've not been -- that's in the context of their resisting -still resisting any cover under their policies, but they have at least acknowledged that.

What they haven't done is to explain the basis on which they are doing it. Mr Gaisman dealt with this at the consequentials hearing and you've probably seen this in our written case, but did not give a legal rationalisation for it.

So at the moment it stands as a purely ex gratia concession as far as insurers are concerned and it's not right that it should rest on that basis, in particular because the other insurers haven't adopted it.

111

Everybody needs to know, the loss adjusters need to know, whether that concession is an ex gratia one or whether it reflects the legal situation.

Of course it may not be confined to the difference between the period when the government, for example, told someone to close and when they actually passed the legislation requiring them to close, because the social distancing statement, we say that's enough as well, but that of course also started on 16 March and there may have been other downturn effects on the business surrounding that period which, again, the parties will need to know whether or not those are to be taken into account in making this quantification exercise under the trends clause. And that's where it does arise.

Are you adjusting the income figure for the impact that this emerging peril had started to have on the business before it had the full house effects?
LORD REED: Mr Edelman, it strikes me that there may be an aspect of a case such as the present which is materially different from a hurricane example.

If the trends clauses are to be interpreted as meaning that businesses can only recover if they ignore government advice, issued in the interests of public safety to cover the period before legislation can be brought into force, then the effect of giving the

```
reading to the contract is to encourage companies to
    behave in a socially irresponsible manner which would
    damage their commercial reputations and be contrary to
    their public interest.
MR EDELMAN: Yes. I mean, that's quite right, but
    unfortunately the insurers' answer to that would be,
    well, we're not insuring their public reputation and
    that's what their answer would be. We are insuring --
LORD REED: One has to --
MR EDELMAN: Yes.
LORD REED: One has to interpret the contract in a way which
        reflects what one could reasonably take to be the
        parties' intention.
MR EDELMAN: Yes. Well, that's our primary submission on
        ground 2. And perhaps it might help if I -- that is
        essentially the point we make. I can't remember if we
        gave in our case, but certainly I would draw an analogy
        with -- and it may be an extreme analogy -- the Second
        World War because the emergency we are facing at the
        moment - - I obviously can't compare to what the
        population went through in that war -- but there are few
        national emergencies that occur in anyone's lifetime and
        in that period people would expect themselves and be
        expected to comply with things that the government told
        them to do for the purposes of public safety without
```

regard to whether the government had passed legislation and whether they were legally bound to do so. It was a matter of social responsibility .

I was going to give him the credit of mentioning this, but there was -- and I don't usually refer to newspaper articles -- an article by The Times journalist Matthews Syed in which he made the point that the difference between free democratic societies and those that are not is that free and democratic societies work on the basis that the population generally -- obviously there will be exceptions -- but the population generally is willing to act in a socially responsible way.

It 's why, by and large, we don't have an armed police force obviously in exceptional circumstances the police have to be armed and in certain circumstances are, but it's because underpinning the way in which free democratic societies operate is that they can rely on the population as the price of your freedom that you will act in a socially responsible way when you need to.
LORD REED: Perhaps if one reduces it to a more mundane level, if, say, an infestation of vermin were discovered in the kitchen of a takeaway on a Saturday evening and the statutory order closing the premises couldn't be issued until the Monday, it would be extraordinary, it seems to me, if the contract effectively required the
business to carry on trading on the Sunday in order to be able to recover compensation.
MR EDELMAN: And it would be all the more extraordinary - we agree with that, my Lord, we've made similar points in our case -- it would be more extraordinary if an order was made on the Monday, it stayed open, despite the rats, until the Monday, the order was made on the Monday and he then closed and then it transpired that the person who issued the order didn't have the authority do so and it was of no legal effect.

And the error maybe was never corrected or not corrected until the Friday. Or, if the local authority representative said on the Saturday "As soon as the office is open again and my boss is back, but he's not back till Wednesday, you're going to get an order closing you". And the restaurateur then closed.

But of course in our case the government didn't threaten legislation. The statements don't say "If you don't do this, we're going to make you do it". They relied on public compliance. We get to the position, the rather ridiculous position, in my submission, in relation to schools, if you're going to strictly apply insurers' case, that for some reason --

I mean, the government never bothered passing the legislation and so you have the case which is now relied

## 115

on by insurers where someone applied for judicial review in respect of the government action closing schools and the court rightly said "Well, actually there's nothing to judicially review here because they never passed a law". And insurers say, well, that shows you that it wasn't legally binding. Yes, but the schools closed because there was an emergency and they knew, as a matter of public safety, that as a school they just had to close.

But insurers are saying, as a matter of legal entitlement, putting aside ex gratia concessions, they are saying as a matter of legal entitlement they are entitled to take into account this downturn. So really there are two answers, but both may be right. It's not an either/or, both may be right. Yes, my Lord Lord Leggatt.
LORD LEGGATT: But they have slightly different consequences anyway, don't they? Because in order to claim, as opposed to not have your loss discounted, but to claim loss for a certain few days at least you have to be right on the --
MR EDELMAN: Yes.
LORD LEGGATT: - - on the imposed point.
MR EDELMAN: Yes, yes. The imposed does help with days of cover. That's quite right. With some of these policies
the limits are so low that one or the other may make a difference, but it is important actually to backdate the cover. So my Lord is right to correct me.
LORD LEGGATT: The main point made against you, or what I take to be the main point made against you, on the imposed is that it introduced difficult questions of degree and if something is expressed, let's say we could accept have if the Prime Minister says you must do this, well, that's an instruction, but what about if you are advised to do this? One has to then make quite fine judgments sometimes because obviously there is some advice which is genuinely intended to be guidance, which isn't compulsory.
MR EDELMAN: Yes. We have tried to formulate a test for that which is simply: Is it mandatory? Not in legal effect, but is what is being said mandatory? This is what you are expected to do.
LORD LEGGATT: (Inaudible) on that point. Are you inviting this court to make what's basically a judgment of fact and degree, or how are you inviting us to deal with the point if we think you're right in principle?
MR EDELMAN: Well, my Lord, we have identified the various statements that the Prime Minister made, the various announcements that were made, and the ones we have relied on are the ones that we say were all expressed in

$$
117
$$

mandatory terms. Even if they said "We are asking people to do this now", that wasn't just saying "If you want, we are asking you to do it if you would like to, if not, don't. This is what we want you to do." The fact that something is expressed politely doesn't mean that it wasn't intended to be mandatory that this is what was being expected of the population. And so -LORD LEGGATT: What about things expressed in terms of "Well, don't do it unless you have to"?
MR EDELMAN: Well, if it's don't go to work unless it is necessary do so, then that is doing -- it is exactly, it 's mandatory; unless you have to go to work, you shouldn't be going to work.
LORD LEGGATT: Whose judgment is that as to whether it's necessary or not?
MR EDELMAN: Well, that would obviously be on the individual facts, but it perhaps doesn't apply so much for when there's restrictions imposed on premises, closure or restrictions imposed, save to the extent that you can say that people weren't allowed to go to work for that purpose. But it would be relevant, for example, to office staff, professional staff, us, as well, because if the government said "Don't go to work unless you have to" and then solicitors and barristers worked from home and it may be in some cases not as productive and there

LORD BRIGGS: -- as, as it were, deemed reasonable excuses.
MR EDELMAN: Yes, quite. I mean, often they are -- and it's

## 119

not unfamiliar in all areas of law to have matters which are elements of judgment and even in one case that on aggregation clauses, often the language is deliberately left vague and general, so that it 's adaptable to all circumstances. In this case that I can't remember what the constitution of the panel was, but I'm sure one or more members of this panel dealt with it, the AIG $\vee$ Woodman case on the fact that the solicitor's minimum terms used the term "related", that matters or transactions had to be related.

Now, "related" is a flexible term. The court below had tried to impose some constraints on it because they thought it was too vague in general and the Supreme Court, this court, said no, it's there because judgment needs to be exercised on the facts of each case. That's also an insurance policy and that can be an issue on which many millions can turn because it depends whether the primary layer insurer pays repeated $£ 3$ million limits or whether the excess layer pays, let's say, a 7 million limit and whether the insured, the policyholder, gets a 10 million indemnity or multiple 3 million indemnities, and it's something that would have to be assessed on the facts of each case. So that's really no impediment. It's something that insurance is well used to.

So it's specifically an insurance fact, so that's 1 an insurance provision which is, as the court said in Scott v Copenhagen Re, often these clauses are deliberately kept general so that they are adaptable the facts. So it's not an impediment at all.

So that's what we would invite the court to do. This is really jumping ahead to ground 2. I will go through the language of the clauses specifically, but what we would like the court to do on ground 2 is simply to say that all of those statements on which we've relied, they are all mandatory instructions from the government and they all qualify under the various clauses and so the indemnity should start from that date.

As I said, we've also got the pre-trigger downturn clause, it doesn't really -- I've made the inconsistency point and it doesn't bear much repetition. I think we've made it in our case and the point is as it is. I would only perhaps give -- I gave the hurricane example -- the Cockermouth example again.

It might help illustrate the point because the same would apply to floodwaters if, in the Cockermouth example, the floodwaters rose slowly rather than suddenly and they rose, as can happen in these flood cases, if they're more remote from an immediate source
of flooding. Say that the waters rose for a day or two and a shop on the highest ground wasn't affected and because it was the only shop open it did a roaring trade, because maybe to one side of the property there was flooding but to the other side people could get to it .

Then the floodwaters rose and it was inundated with water. Is it loss of turnover to be assessed by reference to those one or two days of roaring trade or can the loss adjuster say "No, come off it, that's the effect of the very flood which has caused damage and that's not the true picture of your business. The true picture of your business is what it was before this floodwater ever appeared".

That answer by the loss adjuster would, we say, be absolutely the correct answer and it would be doing exactly what trends clauses are supposed to do. It shuts out, therefore, it shuts out the windfall as well. Someone might say "Well, all these other fools they all closed but the government hadn't passed legislation, or the government hadn't made us close, so I stayed open and this is my trade up until the government passed legislation making me close and so, thank you, l'll have my claim adjusted for being the only irresponsible bar owner who had people pouring out of his bar desperate
for a drink before lockdown".
So it gets rid of those cases as well as providing a more level playing field for those who did shut.

Now, the mandatory instructions - - sorry, I'm just getting a note, if I might just look at that.
(Pause)
Can I just refer to a passage in Amlin's case at $\{B / 15 / 604\}$. This is moving on to the mandatory instructions point and it's a reference to the House of Commons House of Lords Joint Committee on Human Rights Briefing Paper. It included the following passage:
"The Regulations put the new measures announced by the Prime Minister... on a statutory footing, making them legally enforceable from 1 pm on Thursday 26th. It is important to note that prior to this, there was no legal basis for the announced restrictions on movement and gatherings. We have more general concerns about the recent disconnect between the laws that are in force and therefore binding, and 'announcements', 'directions' or 'instructions ' from Government which have no legal force, but which are communicated in such a way as to appear binding."

Now, this is cited against us, but we say it supports us because this confirms that these were statements which were made to appear binding. That's

## 123

not to suggest that the Prime Minister was misleading people into believing there was legal force when there wasn't. They were expressed in a way that were directive, were mandatory.

We don't take issue with Lord Sumption's analysis, which is heavily relied on by insurers, who did, as one would expect, a very learned exposition on why what the government has said wasn't legally binding. Right, yes, we accept all that, but it's nothing to the point. Absolutely nothing to the point.

That is not how we would want our society to operate. We don't live freely and happily together simply by doing the minimum necessary to obey the law. If we all did that it would not be a pleasant place to live. We do what is necessary in order to function together freely but also for social protection, to protect each other, and this is an example of that.

So the one concession that we have on the legal enforceability issue was in relation to RSA4 and in the judgment, because the court found against us on this, the court at paragraph $303\{C / 3 / 120\}$ which is on page 120 they say:
"In our judgment, there will only have been an 'enforced closure' ... if all or a part of the premises was closed under legal compulsion. We agree
with RSA that this would extend to closure which either is or is legally capable of being enforced. By 'legally capable of being enforced' we include a case of where a governmental authority or agency or local authority directs that particular premises should be closed, and states that if they are not closed then a compulsory order for their closure will be obtained. But we consider that in that type of situation, there would have to be a clear direction by an authority which has the power to close that they should be shut failing which a compulsory order will be obtained."

So they say that it's only enough if there is an explicit threat of legal enforcement, but they at least say that there doesn't have to be legal enforcement.

But we say why is it necessary to go so far? What if the threat is implicit in the sense that a reasonable person would understand that, regardless of whether or not what he's being asked to do has legal force, if there is disregard of what they have been asked to do, something will have to be done about it and that something will necessarily have to be legal force.

It's not difficult to work out that if, after the Prime Minister's statement on 16 March or his subsequent statements people had generally ignored what he had
asked them to do, there were two alternatives. Either the government shrugs its shoulders and says "Oh well, we tried. Let's have everybody die of COVID". Or the government would have to do something to force people to do it, but the court seems to be saying unless the government actually threatened people "Unless you do this, we're going to pass a law that's going to make it a criminal offence for you to do it" it 's not enough.

But if the reasonable person would understand that if people don't obey this sort of thing, it's so serious that the government is going to have to do something about it legally, then that should satisfy as an implicit threat alone.

So we say even without this threat point we should succeed in a time of great national emergency and the government tells people "This is what you must do for everybody's benefit" and protecting the NHS, which was part of the slogan, it was so that beds would be available so that people who were ill, which could have been any of us, would be able to be treated if necessary. It was for the benefit of the public as a whole and that should be enough.

But if there is an implicit threat necessary, it's an obvious one.
LORD REED: But the way it was put, Mr Edelman, by the
government in its written guidance to businesses, I'm
looking, for example, at the guidance issued on 23 March
which is in -- it's $\{C / 38 / 1849\}$ and you'll see under
"Compliance" - -

## MR EDELMAN: Yes.

LORD REED: Under "Compliance" it says:
"Everyone is instructed to comply with the rules issued by the government ..."

Now, that's the sort of way of putting it that occasions criticism from Lord Sumption lovers, but then it goes on to say:
"As of 2 pm on $21 \ldots$ closures on the original list from 20 March are now enforceable by law ..."

So the Prime Minister had announced the original list of businesses on 20 March that had to close, cafés and restaurants and the like, so they're saying that's now enforceable.
"The government will extend the law... to include the new list of premises for closure."

That was a list that the Prime Minister had announced on the 23 rd which included a variety of premises like gyms, and so on, that hadn't been included previously. So they're not saying "Do it or else we'll follow it up with law", they're saying "We're making the announcement, we expect you to comply".

127

```
MR EDELMAN: Yes.
LORD REED: The law follows --
MR EDELMAN: Yes.
LORD REED: -- a day later, or however many days later it
    may take, presumably because of the lag between the
    adoption of a policy on the advice they're being given
    and getting that drafted in a way which can be given
    effect as a Statutory Instrument.
MR EDELMAN: My Lord, yes. It's just like the
    local authority officer who comes down and says, "I'm
    going to close you" and has to go back to the office and
    go through, quite rightly, various procedures before the
    draconian step of actually issuing a closure order can
    be issued.
LORD REED: Yes.
MR EDELMAN: But it's, we submit, not necessary for
    something as extreme as }--\mathrm{ even as extreme as that to be
    promulgated. But the fact that the court below was not
    prepared to accede even to these announcements
    satisfying the clauses we say is demonstrably wrong.
    But let's go to the Prime Minister's announcement on
    16 March. It starts at }1782\mathrm{ in tab 29 {C/29/1782}.
    This was the first really critical announcement of
    a series of announcements that were made, and he
    explains the purpose of what he's doing, which brings
```

affect businesses and we ought to look at the clauses
because it starts to affect people's movement. It does affect businesses because he says --
LORD REED: Oh yes.
MR EDELMAN: "... second, now is the time for everyone to
stop non-essential contact with others and to stop all unnecessary travel.
"We need people to start working from home where they possibly can. And you should avoid pubs, clubs, theatres and other social venues."

So there are things that do start affecting businesses. This is in mandatory language, and it's explained in circumstances where there may be in other cases dispute at the margins but there can be no doubt, whatever people may have thought about the rights and wrongs of it, in terms of whether it was necessary or not, although people may -- it has now proved to have been necessary, but there's no doubt that there's not much room to manoeuvre as to whether this was something that was intended to be mandatory. It may have been polite. Of course it was polite, because if you're rude to people, they're not going to do what you want them to do. It was expressed as politely -- sorry, Lord Leggatt.
LORD LEGGATT: Are you suggesting, for example, that if
home to everyone that this really is a national emergency. In the trial below, this sort of thing was likened by Mr Kealey to the government telling us all that we must eat five pieces of fruit a day: it 's just advice and we can take it or leave it. But that, no doubt Mr Kealey's usual frivolity, is rather understating the importance of this.

And it says $\{C / 29 / 1783\}$ :
"Last week we asked everyone to stay at home if you had one of two key symptoms ...
"Today, we need ..."
This is on the top of 1783:
"Today, we need to go further ..."
And he explains why:
" ... without drastic action, cases could double every 5 or 6 days."

So what he's explaining is that drastic action is necessary, and he then goes on to spell out what the drastic action is. What insurers rely on is the fact that he was only asking people to do something. So first we need to ask you to insure and --
LORD REED: But this advice wasn't directed towards businesses. That came, I think, for the first time on the 20th.

LORD REED: "... and not to open tomorrow."

## 131

MR EDELMAN: Yes. It may depend on the language of the clause. If the clause requires closure, then obviously that didn't happen until the 20th, obviously. And then all you have is the fact that there will have been a downturn prior to the 20th because of what the government was saying. You then have my pre-trigger downturn point: that if you have a closure which is caused by a disease or an emergency in the clause that you don't take into account the downturn in revenue that occurred in the lead-up to the 20th.
LORD LEGGATT: But that goes much wider, because I take it, on your case, you ignore all the downturn that was already happening because people were frightened of going out to pubs because they knew about the virus, regardless of what the Prime Minister was saying.
MR EDELMAN: Oh yes, yes. But that's not difficult because what actually -- it does vary from policy to policy, but what many policies do, on the adjustment machinery, is if, let 's say, the pub was closed from March till June and had no revenue, you would then go back under most clauses -- not all of them but under any of them you would go back to March -- to June the previous year and say, "Well, that was your revenue last year. I'm now going to treat that as your starting notional loss of turnover. Is there any reason for us to adjust that

## LORD LEGGATT: No, I don't have a difficulty with how you go

 about that.MR EDELMAN: So that's why you then say, "Well, oh, yes, now I see that in the two weeks before the 20th your downturn -- or your three weeks before the 20 th, your revenue was much lower" and say, "Well, yes, because of COVID, so that downturn is not relevant. My March to June 2019 figures are the figures you should be taking, because if you take the first half of March 2020, those are artificially depressed by the very COVID crisis which is an element of the insured peril".
LORD LEGGATT: I think we've moved away, because my question was really directed towards your restrictions imposed --
MR EDELMAN: Yes, I'm sorry.
LORD LEGGATT: -- and I was just having some difficulty with if we were to -- suppose we were in your favour generally on the point, if we were to rule that the PM's statement was mandatory that might be a bit too broad without looking at particular language of particular parts of it and looking at particular effects, or how they might be reasonably understood by particular business sectors.
MR EDELMAN: Well, my Lords, I need only say that those businesses which were referred to in -- for those

133

businesses to which reference was made in that statement
and then the parties will be able to work it out. What we hope is if my Lords are in my favour in any of these respects, then, once we get your judgment in principle, we can then formulate some declarations. But if you would say that if a business was told to close by in the statement of March 20, that would be a restriction imposed or an enforced closure for the purposes of the clause, and then the parties can apply that because the statement says what it says. The court doesn't need then itself to work out who was and who wasn't mentioned. The parties will be able to do that for you.

It's really the point of principle -- and this test case was all about points of principle, leaving the facts of individual cases to be dealt with by adjustment and, if necessary, dispute resolution process -- was to remove roadblocks to settlement. One of the roadblocks was this question as to whether closure before legislation is, firstly, outside policy cover and, secondly, is something that a loss adjuster can use in adjusting the claim, in the sense that you come down to zero before the policy was triggered. Those are the two critical points. It's really resolving those points of principle that's necessary.

It might then be helpful if I started -- I've
probably said enough that I want to generally and it may just be that we now have to go through some of the individual clauses just to see if there are any words or variance on those. We should perhaps start with Arch, just simply doing it alphabetically with this one. That's at $C--$ there's a ground 3 appeal as well as what's meant by "prevention of access". So perhaps I should introduce that topic, which is ground 3, and though go to some particular clauses and deal with it. I was just going to show you the leading prevention of access wording just so I can introduce this ground. It may be a useful way of spending the remaining time today.

In Arch, the disease clause at page 227 \{ $C / 4 / 227\}$, this is ground 3 of our appeal:
"Prevention of access ... due to the actions or advice of a government or ... authority ..."

You'll see that no issue arises on the first point because it's "actions or advice", which actually we say supports our case, because it rather demonstrates here an insurer contemplating that the government may act through advice. So we say this is strong contextual support -- and I'm not using one word to construe other policies mean, but it's just showing what is in the contemplation of an insurer that the government does act

## 135

and authorities do act on advice.
But the real focus of this is on prevention of access. The critical point is whether there is prevention of access only as the court found when all access -- access for all purposes is prevented or whether there is prevention of access if access for a particular purpose or by a particular class of persons is prevented even if access for other purposes by other classes of persons is permitted.

So the example that we gave below and I give again: is there a prevention of access to a road to those who want to use the road as a through route if it 's closed save for use by residents and those visiting them? Assume that there's a policeman there controlling who goes down the road to ensure that only those falling within the permitted class are allowed past the barrier. Is there a prevention of access to the road? Let's assume that some way far up the road, which really needs to be driven to, is a shop which relies on through trade, people driving through, to stop at it. Insurers say "no" because - - and the court says "no" because residents and their visitors can still use it.

We would say on the ordinary use of language and the ordinary understanding of the term, there most certainly is a prevention of access to those other than residents
or those visiting them. There is a prevention of access
because certain classes of person are prevented from getting there. Some classes are not, but some are. It wouldn't be a misuse of language to say there is a prevention of access to the road, because one class of users cannot use it.

This has very real significance for shops and restaurants, for example, because insurers say there is no prevention of access if customers are not allowed to go to a shop and the shop owner is not allowed to let them in to buy in-store, but the shop staff can still go into the shop to process mail orders. So they say, "Well, the fact that the staff can go in and process mail orders shows that there is no prevention of access."

Similarly, insurers saying no prevention of access if customers are not allowed to enter a restaurant to dine in the restaurant and the owner is not allowed to let them in to dine in the restaurant, but the kitchen staff can come in to cook takeaway meals and maybe people can come and collect takeaway meals. Is there a prevention of access? Insurers say: no, because the staff can come in and people can come in and collect a takeaway. We say there is because there is a prevention of access for a particular class of persons

## 137

for a particular purpose. People who want to dine in the restaurant are not allowed to go in. That's what we mean by "partial prevention".

Carried to its extreme, insurers' case would be that if a road leading to a restaurant was closed to everyone, preventing access by all customers for all purposes, but at the back of the property there was a way in that enabled kitchen staff to get to the kitchen to cook takeaway meals, carrying them to a nearby open road for someone to collect them then, so that they could be delivered, there would be no prevention of access satisfying the clause. That, as we understand it, is what insurers' case is.

Now, we say, and I'll come to the individual wordings, but we will be seeing Arch's and -- yes, my Lord Lord Hamblen.
LORD HAMBLEN: So if you're right on ground 1, do any of these points on grounds 2 and 3 matter?
MR EDELMAN: Oh yes, this one is a complete answer because they're saying that when there is $--i f$, for example, a restaurant is ordered to close for dine-in but had an existing takeaway -- they say if it didn't have a takeaway restaurant, it's fine because then it - maybe, no, not on prevention of access; it's inability to use.

LORD REED: Well, thank you very much, Mr Edelman. We'll
adjourn now and resume at 10.30 am tomorrow morning.
( 4.01 pm )
(The court adjourned until 10.30 am
on Thursday, 19 November 2020)

139

abandoned (1) 100:24
abandonment (2) 100:14,19
abcd (1) 28:16
ability (1) 131:2
able (8) 15:9 19:24 33:20 69:22 115:2 126:20 134:2,12
absolutely (3) 109:14 122:16 124:10
abundantly (1) 106:2
accede (1) 128:19
accept (17) 21:12,15,18 26:8
29:11 33:4 45:7 51:9 64:2
66:7,8,20 85:8 87:23 92:9
117:8 124:9
accepted (5) 43:5 45:6 48:8 87:17 100:2
accepting (1) 12:23
accepts (3) $82: 6,18,25$
access (41) 25:19 29:3 36:25
37:5,9,16,20 97:21 99:2
100:1 107:13,16 108:3,22
131:4 135:7,11,16
136:3,4,5,5,6,6,6, ,11,17,25
137:1,5,9,15,16,22,25
138:6, 12,24 139:1,4,19
accessrelated (2) 29:4
107:13
accidental (1) 41:24
account (10) 14:12 $29: 9$ 104:4 105:13 106:8 108:14 109:15 112:13 116:13 132:9
accounting (2) $53: 24$ 54:4 accumulation (2) $13: 18,21$ accurately (3) 16:10 26:23 58:3
accuses (1) 92:6
achieve (1) 14:18
achieved (3) 52:2,2 106:12
acknowledged (1) 111:16
acknowledging (1) $58: 1$
acted (4) 13:1 24:17 51:1,3
acting (3) 44:12,13 50:4
action (20) 9:22 10:20 24:11
37:9,21 38:5 46:3 50:5
73:1 75:5 85:7,21 95:15 97:7 101:3 104:10 116:2 129:15,17,19
actions (5) 37:5 84:21 101:7
135:16,19
activities (1) 3:13
acts (1) 12:19
actually (37) 18:20 19:3
21:20 24:25 25:9 33:2,6
38:8 40:25 54:18 57:8,21
61:18 66:14 67:21 69:23
74:16 76:17 78:20,25
80:16 85:9 88:10 97:23
107:17,20 108:21
110:19,19 112:6 116:3 117:2 119:5 126:6 128:13 132:17 135:19
adaptable (2) 120:4 121:4 add (2) 26:3 38:20
added (3) 1:18 4:14 86:15 addition (2) 17:12 26:4 additional (10) 54:23 64:6 90:18 91:7 93:19 97:3 98:4 105:17 109:9 119:1
address (2) 22:23 101:14
addressed (4) 14:20 23:14
101:22 102:1
addresses (1) 26:20
addressing (10) 17:5 20:23
26:16 47:18 48:2 51:19
58:20 82:25 98:22 99:22

## adduce (1) 40:3

adequately (1) 103:22
adjectival (1) 43:1
adjectivally (1) 42:18
adjourn (3) 40:11 77:2 139:21
adjourned (2) 3:22 139:23
adjournment (4) 39:3,4,5 77:4
adjust (2) 99:16 132:25 adjusted (3) 53:12,18 122:24 adjuster (3) 122:10,15 134:20
adjusters (1) 112:1 adjusting (2) 112:15 134:21 adjustment (3) 119:7 132:18 134:15
adjustments (2) 53:8,21 admit (1) 91:12 admits (1) 97:11 admitted (1) 96:4 admitting (1) 34:17 adopt (1) 92:15 adopted (9) 42:16 52:17
63:7 68:5 78:17 83:18,19
104:7 111:25
adoption (1) 128:6 advanced (1) 14:11 advancing (1) 79:16 advice (11) 37:5 104:10 112:23 117:12 128:6 129:5,22 135:17,19,22 136:1
advised (1) 117:10 aeroplane (1) 19:18 affect (6) 6:24 17:18 68:1 130:1,2,3
affected (7) 7:8 11:18 12:18
15:12 18:4,16 122:2
affecting (5) 7:15 9:3 53:10
74:14 130:11
affects (5) 23:6 24:11 31:13
32:23 108:22
afraid (5) 14:4 27:17 34:14
102:3 110:14
after (4) 4:6 8:13 31:20
125:23
afterlife (1) 107:22 afterwards (2) 109:11 111:6 again (22) 11:6 25:16 36:20 38:13,15 56:6 57:5,9 83:4 86:6 87:1 89:22,25 90:23,24 91:4 99:15 106:15 112:11 115:14 121:20 136:10 against (17) 1:7 4:13 12:21 14:10 55:7 58:6 68:13,23 69:7 70:2 73:4 74:1 99:9 117:4,5 123:23 124:20 agency (2) 101:4 125:4 aggregation (3) 64:15 89:10 120:3 ago (1) 14:17
agree (4) 21:16 115:4 119:9 124:25 agreed (4) 5:11 39:9,10 49:22
agrees (2) 21:16 22:2
ah (2) $33: 21$ 50:22 ahead (2) 100:12 121:7 aid (1) 97:24 aids (3) 42:20 43:20 57:3 aig (1) 120:8
aii (1) $3: 6$
albeit (3) 7:10 103:15 105:5 aligned (1) $38: 2$
alignment (1) $38: 7$ allowance (1) $27: 25$ allowed (9) 33:23 71:5 118:20 136:16 137:9,10,17,18 138:2 almost (1) 111:2 alone (3) 7:24 77:19 126:13 along (3) 14:3 24:8 61:1 alphabetically (1) $135: 5$ already (6) 3:23 5:20 14:21 105:4 106:11 132:13 also (33) 3:11,11,25 5:10 6:8,18 11:16 15:6 16:1 18:6 19:17 22:20 25:1 37:12,20 41:12 43:18 45:24 47:20 55:18 64:23 91:25 92:2,16 101:24

102:14 103:20 105:24 108:11 112:9 120:16 121:15 124:16 alternative (12) 19:2 47:16 48:10,18 77:24 78:6 81:1 85:11 92:12,16 93:4 105:18
alternatives (3) 77:15,16 126:1
although (7) 31:1 44:2 62:2 74:14 93:5 111:13 130:17 always (9) 30:9,13,14,20 66:9 67:12 72:20 79:7 100:2
ambit (1) 4:8
amersham (1) 6:21
amlin (3) 89:21 90:12,19 amlin1 (1) 86:18 amlins (1) 123:7 amounts (2) 131:6,19 analogy (2) 113:17,18 analyses (1) 48:10 analysis (13) 3:17 8:3 20:22 48:17,18,21 49:4,11 66:10 69:4 92:9 119:21 124:5 andor (3) 60:9 92:17,25 announced (4) 123:12,16 127:14,21
announcement (4) 127:25 128:21,23 131:20 announcements (4) 117:24 123:19 128:19,24 anomalous (2) 17:6,9 another (8) 10:7 14:18 21:13 66:7 88:2 91:15 95:3 96:22 answer (22) 2:5 28:25 38:12 48:1 50:25 63:15,16,16 66:2 70:19,21 72:15 78:17 85:21 94:17 95:3,24 113:6,8 122:15,16 138:19 answers (4) 105:6,9 107:11 116:14
anyones (1) 113:22
anything (12) $26: 23$ 36:1
47:10 65:6,16 79:18 81:10 86:17 92:12 97:8 101:20 103:24
anyway (18) 2:12 27:23
29:15 35:1 39:7 41:8 47:15 66:16,19 69:23 71:8
73:15,16 106:23 107:2,6 108:10 116:18
anywhere (4) 20:17 49:14
94:13 97:15
apart (1) 19:23
apologise (3) 27:14,19 100:11
appeal (18) 1:6 2:17,21 6:13 36:19 37:14 38:6 57:6 68:5 93:5 94:4,5 95:12 104:1,3 106:1 135:6,15
appealing (1) $34: 19$ appeals (2) 103:23 104:1 appear (2) 123:22,25 appeared (2) 20:14 122:14 appears (4) 38:6 64:17 82:12 100:15
application (7) 4:8 33:3 68:24 69:11 72:8 77:22 101:17
applied (5) 64:18 81:18 103:19 116:1 119:11 applies (7) 23:20 45:24 50:2 68:3 82:11 92:23 102:7 apply (19) 17:9 59:13 63:18 67:14,15 72:24 75:9 77:18 78:10,14 91:10,11,18,23 99:13 115:22 118:17 121:22 134:9 applying (10) 42:11 60:19 65:4,5,8 67:15 68:8 69:14 102:10 104:10
apportion (2) 71:23 72:7 apportioned (1) 73:24 apportionment (1) 73:20 appreciated (1) 6:1
approach (9) 14:10 17:24 38:19 63:6,19 68:6 75:11 92:12 103:17
approaches (1) 81:8 appropriate (3) 40:9 47:14 67:23
appropriately (1) 16:8 arbitrary (2) $14: 13$ 16:9 arbitration (1) 119:9 arch (10) 23:23 27:12,15 36:24 37:8,21 99:25 100:2 135:4,14
archs (2) 110:22 138:15
area (72) 7:10,15,24 8:6 9:21
10:3,18 11:1,9 13:6,8,9,14
14:16,24 15:14 16:17 17:12,12 18:3,4 19:9,15,19 22:20 23:9 25:8 35:23 43:9,12 44:19,23 45:1 46:5,6,9,12 47:4 48:4,8,15 49:12,18 50:19,20 51:17 52:14 59:1,3,11 64:20,23 72:25 74:4 75:7,21,25 76:1,13 77:19 78:1,5,7 80:4,10,20 83:21 85:6,16,17 88:15 90:6 areas (1) 120:1 arent (1) 131:10 argenta (3) 27:14,14 86:3 argue (3) 39:11 73:21 88:5 argued (2) 36:19 73:23 argument (14) 11:25 17:25 18:13,19 21:21 47:16 50:14 51:15 53:4 60:22 61:4 85:12 105:17 108:25 arguments (1) 14:11 arise (7) 16:20 17:21 19:22 26:21 44:3 110:21 112:14 arises (6) 21:24 38:17 91:7 103:24 119:16 135:18 arising (5) 42:8 44:18 77:8 82:13 89:11
arithmetic (1) 53:24 armed (2) 114:13,15 around (4) 7:9,11 13:17 15:5 article (1) 114:6 articles (1) 114:6 artificiality (1) $12: 24$ artificially (1) $133: 11$ ascertaining (1) 2:7 ashore (1) 18:23 aside (1) 116:11
ask (7) 23:22 72:16 80:7 103:25 104:25 119:12 129:21
asked (4) 125:19,20 126:1 129:9
asking (5) 71:17 81:9 118:1,3 129:20 aspect (7) 20:13 22:16 32:23 34:4 35:4 95:2 112:19 aspects (1) $23: 1$ assertion (1) 28:6 assessed (2) 120:23 122:8 assessing (2) 68:6,7 assessor (1) 119:5 assist (1) $23: 17$ assume (9) 17:2 34:20,21 36:13,16 38:2 81:7 136:14,18
assumed (2) 14:2 38:1 assuming (4) 9:1,2 65:16 69:12
asymptomatic (4) 57:9 80:9 90:2,3
attack (1) 2:25 attacks (7) 3:10 70:23,25 71:1,4 75:11,12 attempt (1) 18:12 attempted (1) 3:16 attempting (1) 88:23 attention (2) 77:1 139:14 attract (1) $16: 8$ attracts (1) $75: 4$ audio (4) 28:22 38:25 39:1
australia (1) 68:4 authorities (11) 5:23 43:13 44:12 45:9,15 47:14 57:15 60:9 72:13 78:25 136:1 authority (29) 1:7,13 10:9,21,23 16:8 18:5 24:11,17 42:21 45:23 75:5 95:13,15,19 96:25 97:6,7,14 99:5 104:8 105:11 115:10,12 125:4,4,9 128:10 135:17 available (1) 126:19 avoid (2) 130:9 131:16 avoids (1) 17:25 aware (1) 26:19 away (14) 7:7 9:1,2 22:11 45:19 46:6 60:10 63:10 68:6 74:14 77:1 79:23 93:19 133:13 awkward (2) 99:21,23

## b (6) 26:2,5 78:15,15 92:14

 111:2b10386 (1) 6:13
b10387 (1) 6:20
b15604 (1) 123:8
b16619 (1) $58: 5$
b4113 (1) 37:14
back (27) 6:12 53:20 54:2,5
55:17,20 58:17 60:17
61:15 66:25 68:10
69:23,24,24 76:16 92:3
95:12 99:15 100:9
102:3,19 115:14,15 128:11
132:20,22 138:7
backdate (1) 117:2
bacterial (1) 4:4
bad (4) 13:24 69:23,24,25
balanced (3) $66: 15,17,18$
bar (12) 31:2,6 32:2,2,23
38:3,4,10 39:24 40:20
122:24,25
bargain (1) 17:5

51:17,20 59:10 63:23 64:2 67:23 68:3 87:24 88:14 96:3,4,5
causally (2) 75:22 76:1 causans (1) $67: 7$ causation (27) 3:14 14:11 15:25 16:16 17:15,21,25 18:8 19:1,3,21 48:18 50:25 52:21 53:25 67:11,13,14 68:1,7 70:16 78:6 80:22 81:9 83:5,20 88:6
causative (9) 44:25 46:12,23 47:1,19 54:25 57:11 61:24 85:21
causatively (2) $34: 11,15$ cause (86) 8:1 9:21 20:20 21:14,15,18,19,21 22:1 26:7,9 29:18 30:25 44:22 46:16 48:16,17,20,23 49:8,9,10,13 50:3,4,17 51:2,22,24 53:3 54:9,13 61:1,17 65:15,17,23 66:1,3,6,6,7,9,10,13,14,17,2
67:2 $69: 24$ 71:5,6 72:9 75:7,13 77:12,19 78:8,16,24 81:6,22,24 82:5 83:5,22,23 84:23 85:6,12,24 87:17 88:11,12 89:5,7,9 90:7,7 96:5 103:20 107:3,7,13
caused (19) 3:10,12 14:15
21:2,3,8 30:12 34:16 35:11 45:18 49:23 52:24 71:8 84:25 97:12 105:14 106:7 122:11 132:8
causes (22) 2:24 3:4
26:5,5,18 31:5 49:5 50:1,2 54:7,24 55:1 65:6 66:5,12 70:2 75:21 78:11,20 82:9 88:13 96:10
causing (7) 4:15 5:2 26:5 47:5 70:4 75:14 79:20
cease (1) $13: 15$
ceased (1) $75: 7$
ceasing (1) $108: 1$
certain (5) 57:24 104:13
114:15 116:20 137:2
cetera (1) 101:1
chain (2) $26: 6$ 49:2
challenged (1) 49:22
chance (1) 13:8
change (2) $37: 1980: 25$
changed (2) 29:22 $36: 5$
changing (2) 29:23 50:16
character (2) 3:22 5:21
characteristics (2) 64:11 75:1
check (4) 28:13 31:14 55:22 89:20
cherry (1) $36: 23$
cherrypick (2) 27:3 36:22
cherrypicking (4) 28:9,13 29:20 35:7
chesham (4) 6:23,25,25 7:6 choice (1) 28:16
chose (3) 4:12 43:20,23 chosen (1) 93:9
christmas (1) 107:21
church (13) $29: 11,16$ 106:17,21 107:2,20,24,25 108:7,10,15,17,19 churches (1) 106:22 circle (10) 5:3 6:16,21,22 12:17 13:3 15:5,7 35:10,18
circles (8) 5:1
12:14,15,22,23,25 14:22 76:16
circumstances (11) 15:3 39:16 53:10 92:8,20 101:19 114:14,15 120:5 130:13 133:1
cited (1) 123:23
civil (1) $51: 8$
claiming (2) 69:16 73:12
claims (11) 1:25 68:12,24 69:8,9,10 71:24 72:8,19

73:17,25
clarification (1) $38: 15$ clarifies (1) $38: 13$ clarify (1) 40:23 clarity (1) $30: 7$ class (4) 136:7,16 137:5,25 classes (3) 136:9 137:2,3 clause (114) 14:20 19:17 21:16 23:23 24:2,2 26:1,20,21 28:5 29:3,5 30:14,15 33:3,5 35:13 36:8,25,25 37:2,3 42:5,10 44:16 45:8,23 46:11,15,24 47:9,11 48:6 49:4 51:19 52:6,13,17,17 53:4,5,5,6 54:2,8,11 55:10,18 59:9,16 60:4 62:11 63:7,11,19 72:21 74:22 76:12 77:17 80:17 81:3 83:8 84:1,17 85:18 86:13,20 87:8,11,19 89:4,9,10,13 90:11,23 93:1 94:22 95:6 96:19

## 2397:4,6,14,16,19,25

 98:1,2,3,11,20,22 99:2 100:1,14 101:11 102:11,24 104:8,22 105:9,12 107:18 109:2 112:14 121:16 131:4 132:2,2,8 134:9 135:14 138:12 139:19 clauses (36) 8:4 15:20 22:3,6,13 23:10,12,12,21 25:19 26:23 27:5,9,10,24 28:8 41:17 64:15,16 77:17,22 90:21 102:15 110:25 111:10 112:21 120:3 121:3,8,13 122:17 128:20 130:1 132:21 135:3,9cleanup (1) 24:14 clear (9) 2:4 16:13,24 19:8 38:7 80:4 97:23 106:2 125:9
clearer (3) 47:6 131:19,20 clearly (4) 18:19 $19: 6$ 35:20 52:13 clerkenwell (2) 6:17 7:6 client (1) 101:12 clients (2) $39: 11$ 41:7 close (23) 24:12 37:25 77:12
104:14,14,15,19,22,23 105:1 109:20 112:6,7 116:9 122:21,23 125:10 127:15 128:11 131:22 134:6 138:21 139:2 closed (25) 5:9 7:5 19:16 24:6 29:7,11,12,16 32:6 105:4 107:2,5 108:8,17 109:25 115:8,16 116:6 122:20 124:25 125:5,6 132:19 136:12 138:5 closest (1) 3:18 closing (3) $114: 23$ 115:16 116:2
closure (17) 35:11,15 93:20,23 94:2,19 106:22 118:18 124:24 125:1,7 127:19 128:13 132:2,7 134:8,18
closures (1) 127:12 clubs (2) 130:9 131:16 coastline (4) 24:6,9,13,15 cockermouth (2) 121:20,22 colin (1) 1:14
collect (3) 137:21,23 138:10 collection (3) 29:12 106:18 108:16
collectively (4) 48:24 50:3,11 131:22 combination (2) 26:18 30:11 come (29) 8:14 10:24 18:12 19:13 20:8 21:25 23:15 24:7 29:15 34:17 55:17,20 60:17,18 74:10 95:12 99:14 100:9 102:19 106:23 107:2 119:20 122:10 134:21 137:20,21,23,23

138:14 comes (5) 14:3 53:13 104:24 107:15 128:10 comfort (1) 101:21 coming (6) 27:17 58:17 59:18 70:9 99:19 108:15 commentary (1) $67: 18$ commercial (9) 10:25 11:6 27:8 28:4,6 93:15 109:3 111:9 113:3
committee (1) 123:10
common (4) 71:21 72:2 95:5
96:12
commons (1) 123:10
communicated (1) 123:21
communication (1) 27:19
companies (2) 1:8 113:1 compare (1) 113:20 compared (5) 16:5 39:13 47:11 57:10,12 compensation (1) 115:2 competing (3) 48:16 66:12,17 complete (1) 138:19 compliance (3) 115:20 127:4,6
complied (1) 119:4
comply (4) 105:23 113:24 127:7,25
composite (9) 3:19 26:14,24 27:4,7 28:15 106:4,25 107:8
comprehend (1) 97:11
comprises (1) 26:25 comprising (1) 58:25 compulsion (1) 124:25 compulsory (3) 117:13 125:6,11
computer (1) 77:13 concept (6) 32:14 60:18,19 61:14,15 81:19 concern (3) 18:22,23 40:1 concerned (2) 84:16 111:23 concerning (1) 3:10 concerns (1) 123:17 concession (7) 85:1 104:6,18 111:12,23 112:2 124:18 concessions (1) 116:11 conclude (1) 16:13 concluded (3) 8:7 57:5 84:15 conclusion (12) 10:16 22:21 48:11 77:21 79:3,5 80:25 81:11 84:14 85:10,16 87:21

## concurrent (39) 2:24

17:15,20 18:8 19:3 21:21
29:18 44:22 48:17,19
49:5,9,10 53:3 54:7,13
65:15,23 66:1,3,5,20
71:5,6 78:10,16,20,24 80:22 81:6,8 82:9 83:5,22 85:12,24 103:20 107:3,7 concurrently (1) 3:12 condition (7) 25:2 46:13 77:25 78:5 80:15 81:8 87:20
conduct (2) 1:7,13
confess (1) $34: 9$
confidence (1) 30:6 confine (1) 7:22 confined (6) 5:2 8:6 49:16 65:7 109:4 112:4 confirm (1) $54: 25$ confirms (1) 123:24
conflict (1) $38: 16$
connection (6) 59:11 88:2,14 96:3,4,5
connoting (1) 87:17
consequence (5) 16:2 17:3 22:14 55:16 74:3
consequences (11) 14:6,9,13
16:8,11,14 17:7,9 23:8 76:22 116:17
consequential (4) 21:6,7
87:14 90:16
consequentials (1) 111:19
consider (2) 81:6 125:8 considerations (1) 93:15 considered (1) 96:23 considering (4) 7:20 18:21,21 93:4 consistent (12) 8:11 9:8,12 10:13,14 11:7 21:17 42:15 82:6 84:22 88:15 111:8 consistently (3) 8:12 100:11 103:12
constitutes (1) 131:1 constitution (1) 120:6 constitutional (1) 39:15 constraints (1) 120:12 construction (38) 8:2 14:11 17:4,7,19,25 18:10 20:5 22:18 42:16 46:10,14 47:7 48:1 52:16,19 76:11,19,24 77:22 78:3,16,17 79:9,16 80:21 81:2 83:18,19 85:11 87:19 88:8,10 89:18 92:13,14 97:24 103:18 construe (6) 7:20 84:17 88:23 98:2 109:3 135:23 construed (6) 47:17 65:19,20 89:9,11 94:6
construes (1) 92:25 construing (1) 85:19 consumer (1) 40:3 contact (4) 19:13 38:25 39:1 130:6
contagious (9) 19:10 42:9,19 43:7 44:4 57:1 86:8 95:18 99:3
contain (1) 10:8
contamination (6) 24:15,20,22,23 92:18,25 contemplate (7) 8:22,23,24 110:19,20,20 111:5 contemplated (5) 4:21 13:23 23:19 63:9 71:9
contemplates (5) 52:10 63:20 105:10 110:11 111:4 contemplating (36) 7:15 22:9 33:5,7,8 44:9 45:8 47:18 48:2 49:20 52:18 58:2,24,24 59:4,5 60:5,5,8,14 62:3,5 74:13,16,19,22,23 78:23 79:22 81:24 83:2,3,4 88:10 98:18 135:21 contemplation (5) 22:10 29:16 63:17 74:21 135:25 contend (2) 77:16 131:6 context (5) 22:19 24:1 64:14,17 111:14 contextual (1) 135:22 contingencies (1) 70:2 contingency (6) 2:8 21:4 69:2,17,18 110:4 continued (2) 1:3 140:3 continuing (3) 1:12 $36: 3$ 75:8
contortions (1) 62:11 contract (5) 3:8 69:21 113:1,11 114:25 contrary (3) 27:8 52:18 113:3
contributes (2) 49:2 60:23 contribution (1) 84:20 control (2) 100:22 101:5 controlling (1) 136:14 cook (3) 137:20 138:9 139:3 copenhagen (1) 121:3 core (1) 56:16 corollaries (1) 109:6 coronavirus (1) 4:2 correct (6) 30:5 78:18 92:13,14 117:3 122:16 corrected (2) 115:11,12 cost (1) $1: 18$ costs (19) 2:12 68:19,23 69:7,10 70:5,10 71:23 72:4,5,7,10,10,20 73:3,6,9,15,25 couched (1) 104:9
couldnt (7) 70:5 71:23 107:2,4 114:23 119:8,12 counsel (2) 1:14 9:16 count (1) 83:15 counterfactual (19) 25:21 27:4 28:18 29:10,17 32:12 33:2,14,25 34:21 35:25 37:10,15 38:20 39:22,25 96:15 97:13 108:9 counterfactuals (3) 33:15 40:5 97:10
country (6) 5:18 12:19 18:24 32:3 49:15 50:10
couple (1) 110:6
course (35) 1:22 4:3 11:12
13:5,11 16:15 31:8,25 33:4,25 36:8 45:25 47:21,23 49:15 51:9 57:17 59:1 69:5 70:25 72:20 74:12 79:7 92:11 103:24 107:1,11 108:23 109:23 110:3,22 112:4,9 115:17 130:21
courtesy (1) 101:25 courts (17) 6:15,24 7:4 10:16 17:24 18:10 48:18 52:19 63:7 76:19 78:2 89:7 92:13 102:12 103:17,22 106:14 cover (25) 4:11 11:8 12:1 13:4 15:2,16 17:10 21:6 22:19,23,25 24:17 60:12 74:2 75:6 77:24 84:6 91:24 101:11 111:15 112:24 116:25 117:3 134:19 139:5 coverage (2) 89:8 91:11 covered (5) 3:5 43:7 46:7 61:19 103:22 covering (2) 45:3 71:12 covid (10) 1:11 15:4 29:15 35:22 48:19 51:2 100:3 126:3 133:8,11
distancing (2) $34: 3$ 112:8 distant (1) 63:12 distinction (2) 64:3 88:7 distinctions (1) 21:11 distinguish (2) 88:18,21 divide (1) $70: 5$
divided (1) 66:13
dividing (1) 22:24
divorced (1) 18:14
doctor (6) 10:5,5,6 43:15,17 57:22
does (22) 13:14 35:10 38:8 48:3 59:7 60:25 76:22,23 79:14 83:20 91:17 94:12 95:7,14 96:2 112:14 116:24 119:16 130:2 131:15 132:17 135:25 doesnt (50) 7:1 13:12 17:21,22 20:17 21:20 29:4 32:1 33:15 38:15 41:25 42:1 43:11,13 45:14,22 50:23 52:20 59:6 62:17 63:18 65:19 68:1 73:19 75:9 78:10 80:11 82:3 85:12 88:5,22 91:10,11 92:19 94:24
97:2,8,8,9,14,24 107:13,20 109:9 118:5,17 121:16,17 125:14 134:10
doing (21) 12:20 25:18 29:5 30:16 54:18 72:14 79:14 83:1 89:4 100:11 105:12 106:6 107:17 109:19 111:13,18 118:11 122:16 124:13 128:25 135:5
dominant (3) 66:10,14,21
donation (3) 107:19,24 108:3
done (11) 18:5,5 47:12 68:15 85:9 95:2 101:12 111:12,17 119:12 125:21
dont (57) 2:3 4:25 5:5 9:17,24,25 10:10 12:11 17:20 21:15 23:17 24:7 25:9 30:14 32:9 34:14,23 35:20 38:12 44:21 47:9 56:14 57:23 58:4 59:13 60:21 63:24 64:2 65:8 66:20 77:7 83:21 85:23 92:11 93:11,13 96:16 99:18 106:21 107:1 109:15,18 110:14 114:5,13 115:18,19 116:18 118:4,9,10,23 124:5,12 126:10 132:9 133:2
door (2) 54:2,5
double (1) $129: 15$
doubt (6) 19:12 41:7 103:24
129:6 130:14,18
doughnutshaped (1) 14:25
down (15) 5:13 7:5
15:7,10,16 32:18 38:9 45:13 51:8 56:20 110:5 119:20 128:10 134:21 136:15
downturn (14) 25:24 104:2 105:7,14 106:1 112:10 116:13 121:15 132:5,7,9,12 133:6,8
draconian (1) 128:13 drafted (1) $128: 7$
draftsman (1) 103:14
drastic (3) 129:15,17,19
draw (3) 21:23 22:21 113:17
drawn (1) 21:11
drew (1) $84: 15$
drink (2) 92:4 123:1
driven (1) 136:19
driver (2) 19:5,6
driving (1) 136:20
dropped (1) 51:10
due (9) $30: 18$ 34:8 37:5,6 95:10 96:24 101:3 103:24 135:16
during (3) 5:7 39:4 95:16 duty (2) $43: 16,24$

e (2) 2:1,18
e19443 (1) 2:19 e21473 (1) 2:1
earlier (5) 67:1 70:11 85:14 102:15 107:11 early (2) $4: 2$ 7:18 earth (2) 89:3 108:10 east (1) $6: 25$ eastern (3) $15: 1,11,18$ eat (1) 129:4 ecclesiastical (2) 4:10 29:13 edelman (139) 1:3,14,15,16 8:17,21,24 12:1,4,6,11,13 17:13,14,17,20,24 21:10,15,23 27:21,22 28:11,12,19,21 29:1 31:10,16 32:21,25 39:6 40:11,16,17 42:13 45:12,13,16,20,24 46:3,17 47:2 55:24 56:2,8,14,15 59:15 60:24 61:3,5,10,23 62:1,15,20,23,25 63:3,5 65:3,11 66:8 67:10,20,25 68:10 70:12,18 71:4,16,17,22,25 72:12 74:12 76:7,16 77:6,7 79:12 84:11,14 87:25 88:3,7,21 94:14,16 102:14,17,19 103:1,3,5,8 109:8,12,14,17 112:18 113:5,10,14 115:3 116:22,24 117:14,22 118:10,16 119:15,19,23,25 126:25 127:5 128:1,3,9,16 129:25 130:5 131:3,10,15,24 132:1,16 133:4,15,24 138:19 139:7,16,20 140:2 edelmans (1) 12:23 effect (23) 2:9 8:20 22:12,15 28:2 48:7 65:23 67:15 78:15 85:4,19 90:14 94:2,24 95:22 103:13 106:11 111:7 112:25 115:10 117:16 122:11 128:8
effective (7) 4:5 48:19,23 66:5,6,10,21 effectively (3) 8:2 50:18 114:25
effects (3) 112:10,17 133:21
eggs (1) $25: 14$
eight (1) $41: 5$ eightday (1) $31: 20$ either (15) 7:6,8,15 8:2
10:19,20 15:23 24:13 77:21 78:9 80:21 81:7,8 125:1 126:1 eitheror (1) 116:15 element (16) 5:22 9:11 20:22 22:22 26:6,8 27:5,6,9 30:11 51:19 57:11 93:20 97:6 106:13 133:12 elements (6) 22:25 27:3 28:17 30:7 32:13 120:2 else (7) 33:22,23 34:25 81:10 87:15 95:9 127:23 elsewhere (1) 5:17 emerge (2) 4:6,22 emerged (1) 4:2 emergence (1) 105:14 emergencies (1) 113:22 emergency (15) 29:17 37:6 39:17 100:2,3 105:21 110:21,23,23,24 113:19 116:7 126:15 129:2 132:8 emerging (2) 105:10 112:16 emphasise (1) $25: 25$ emphasised (1) $97: 5$ employers (1) 91:20 enabled (1) 138:8 enacted (1) $67: 3$ enclave (2) 67:18,21 encompass (3) 82:19 98:15,16
encompassed (2) 60:2,3 encompassing (2) $10: 11$ 81:23
encourage (1) 113:1 end (6) 16:23 28:17 51:1 65:5 79:2 93:5
endanger (2) 37:7 100:4 ends (1) 79:1
ene (1) $66: 4$
enforceability (1) 124:19 enforceable (3) $123: 14$ 127:13,17
enforced (4) 124:24 125:2,3 134:8
enforcement (2) 125:13,15
engineer (1) 55:25
england (1) 13:22 enough (13) 10:2 30:21 45:17 51:16 60:8,23 83:22,23 112:8 125:12 126:8,22 135:1 enquire (1) 106:21 ensure (2) 11:8 136:15 ensuring (1) 89:3 enter (1) 137:17 entered (1) 4:1 entertainment (1) 5:8 entire (2) 18:9 35:10 entirely (11) 2:15 10:12 18:14 33:4,14 36:20 40:20 100:22 102:22 110:9,10 entirety (2) $31: 3,11$ entitled (5) 40:23 69:5,6 116:13 119:6
entitlement (2) 116:11,12 epidemic (6) 4:15,24 5:2,8 13:13 52:12
epidemics (1) 4:17 equal (1) $84: 20$ equally (2) $48: 19,23$ equation (1) 108:4 equivalent (4) $3: 18$ 14:3 48:5 54:4
erroneous (1) 64:12 error (2) 55:9 115:11 escape (2) $14: 6$ 52:21 essence (1) 28:14 essential (1) $2: 7$ essentially (3) 18:1 84:1 113:16
established (2) 54:6 64:14 establishment (1) $24: 5$ establishments (2) 5:10 23:25

## et (1) $101: 1$

even (56) 6:3,9 7:14
9:1,17,19,24,25 11:15,23 12:8 16:20 17:9 18:21 19:2,17,19 23:21 34:4 45:4 46:3 48:2 49:15 50:7 52:17 59:9 60:9 65:6,7 66:11,17 69:2 72:2 74:14 75:3 81:4,20 82:4,19,21 83:17,19 89:10 90:8 91:5 92:23 97:10 99:9 104:17 118:1 119:16 120:2 126:14 128:17,19 136:8

## evening (1) 114:22

 evenly (3) $66: 15,17,18$ event (17) 3:7 60:18 64:5,12,14,22,24,24 65:2 81:18 88:2 92:23 98:6 100:21,22 103:19 111:8 events (10) 55:16 64:1,8 80:23,25 81:13,15 82:10 106:10 110:20ever (6) 16:16 72:2 73:21,23 88:21 122:14
every (2) 50:24 129:16 everybody (5) 14:2 34:1 36:22 112:1 126:3 everybodys (1) 126:17 everyone (5) 127:7 129:1,9 130:5 138:6
everything (11) 18:22 32:6,7 33:22,23 34:25 56:13

81:17 93:6 103:22 106:25 evidence (4) 5:11 39:21 40:1,2
evolution (1) 21:5 ex (3) 111:22 112:2 116:11 exact (1) $31: 12$ exactly (7) $13: 25$ 25:15 46:2 75:23 97:1 118:11 122:17 example (30) 2:13 10:10 18:17 19:18 26:3 29:13 31:2 45:19 50:22 53:13 72:5 83:10 89:11 106:15,17 109:5 112:5,20 118:21 119:17 121:20,20,23 124:17 127:2 130:25 136:10 137:8 138:20 139:8 examples (6) 5:4 18:12
19:4,21 20:2 26:14 except (2) $32: 8$ 97:1 exception (3) 2:22 14:16 67:19
exceptional (1) 114:14 exceptions (1) 114:11 excess (1) 120:19 exchange (1) $31: 20$ exchanges (2) 77:8,10 excise (1) 92:5 exclude (6) 3:9 8:5 43:20 65:22 85:12 101:10 excluded (5) 3:5 49:10 54:7,9 66:19 excludes (1) 42:20 excluding (3) 57:3 108:21,23 exclusion (18) 2:25 3:1 4:11 43:20 48:6 52:22,23 54:8,12 76:2 86:13 89:9 91:8 92:7,23 93:3,13 101:9 exclusionary (4) 51:24 62:16,18 65:20 exclusions (1) 100:25 exclusively (2) 8:6 83:1 excuse (1) 119:18 excused (1) 41:4 excuses (2) 119:21,24 exempt (1) $31: 25$ exercise (11) 22:18 28:10 29:20 30:16 35:7 53:24,24 67:11 105:12 106:7 112:13 exercised (2) 39:18 120:15 exist (1) $33: 11$ existed (1) 33:16 existing (2) 3:25 138:22 exotic (1) $58: 17$ expect (4) 52:12 113:23 124:7 127:25 expected (6) 9:23 13:18 105:22 113:24 117:17 118:7
expenditure (1) 119:1 experience (2) 26:11,19 expert (2) $38: 22$ 40:1 explain (3) 3:1 55:8 111:17 explained (2) 72:3 130:13 explaining (1) 129:17 explains (2) 128:25 129:14 explicit (3) 71:11,12 125:13 explicitly (2) $20: 25$ 48:8 exposition (1) $124: 7$ expressed (11) 3:2 8:11 52:13 80:15 93:7 117:7,25 118:5,8 124:3 130:23 expressly (1) 104:9 extend (2) $125: 1$ 127:18 extends (1) $63: 2$ extension (4) 41:24 94:18 98:4 100:20
extensions (3) 37:3 41:22 98:8
extensive (1) 105:8 extent (3) 35:25 63:13

> 118:19
extra (1) 3:6
extract (3) $37: 12$ 50:13,15 extracted (4) 29:22
39:22,23,25
extraneous (4) 28:1 71:7 110:3,9
extraordinary (3) $114 \cdot 24$ 115:3,5
extreme (7) 5:4 50:22 75:21 113:18 128:17,17 138:4
face (1) $72: 19$ facing (1) 113:19 factintensive (1) 119:21 factor (6) 5:25 14:9,10,12
64:7 102:2
factors (1) $17: 3$ factual (1) 49:21 fail (1) $81: 4$
failed (1) 73:4 failing (1) $125: 10$ fails (1) $85: 7$ failure (1) $34: 7$
fair (1) $30: 21$ fairchild (2) $67: 18,25$ fairly (4) 15:9 26:22 64:21
100:2
fairness (1) 30:9
fall (1) 108:16
falling (1) $136: 15$
fantasy (1) $33: 19$
far (9) $31: 5$ 55:2 $62: 17$ 65:24
83:21 94:23 111:23 125:16
136:18
farfetched (5) 18:11
19:4,17,18,20
fault (2) 2:16 102:22 faulty (1) $68: 13$ favour (3) 74:21 133:17 134:3
favourite (1) 26:2 feature (4) 4:18 5:21 10:7,24 features (4) 9:10,11 10:13 97:3
hadnt (5) 69:25 92:18 122:20,21 127:22 half (5) 3:3 24:9,10,19 133:10
hallmark (1) 20:2
hamblen (13) 17:13,15,18,23 56:4,10,13 84:10,11 89:19 138:16,17 139:6
hamblens (1) 55:21
hand (1) $70: 20$
hands (1) 41:10
happen (16) 6:2 13:25 18:24
23:2 34:21 35:1 44:9
45:1,2 94:22 98:14 110:14,14 111:4 121:24 132:3
happened (8) 13:25 18:17 33:9,10 78:21 80:19 88:15 101:8
happening (4) 22:5 50:9 99:18 132:13
happens (8) 23:4,5 38:16
39:15 58:10 88:1,2 90:7
happenstance (1) 78:21
happily (1) $124: 12$
happy (1) $75: 17$
hard (1) 131:13
harder (1) 61:6
hardly (2) 92:7 110:14 harmony (1) 10:14
hasnt (4) 45:3 89:22
101:19,22
haste (1) 102:20
havent (4) 8:16 68:15 111:17,25
having (20) 2:23,23 8:12
11:22 18:15 22:12 26:9
51:1,2 68:7 69:17,18 70:25
72:18 84:16 90:1 95:22
99:21 133:16 139:16
head (1) 68:15
heading (2) 92:20,21
health (2) 7:12,17
hear (3) 1:12 28:11 46:4
heard (2) 56:13 58:16
hearing (2) $1: 5$ 111:19
heavily (1) $124: 6$
held (1) 7:13
help (13) 25:9 59:6 62:9 94:24 97:8,9,10,25 98:1,4 113:15 116:24 121:21
helpful (4) 6:11 30:15 70:1 134:25
helps (1) $103: 10$
hence (1) 39:25
here (15) 13:25 53:24 54:15 56:7 58:2 64:9 89:13 94:1 95:14 99:13,25 107:17 110:18 116:4 135:20
heretical (1) $27: 8$
herself (2) 105:22 107:23
hes (17) $34: 15,15,16,19,19$ 36:13,16 38:2 40:23 53:1 97:23,23 98:1 115:14 125:19 128:25 129:17
high (1) 68:4
highest (1) 122:2
highlight (1) $16: 19$
himself (3) $38: 2$ 92:8 105:22
hinder (1) 25:10
hiscox (24) 21:16 22:1 23:15 30:9 33:20 36:9 38:23 39:8 84:9 87:17 95:4,5,7 96:17
97:25 98:7,10,22
100:10,16 101:12,13 104:6
111:11
hiscoxs (3) 95:20 98:21
104:18
history (4) 4:16 21:5 28:7 111:9
hit (3) 109:10,18 110:16
hits (1) 109:22
hodge (13) 38:24,25 39:1
65:25 66:1,25 67:17,24
68:9 70:9,13 71:2,15
hoffmanns (1) 67:17
holiday (2) 23:25 24:7 home (8) $34: 1118: 24$ 119:6,13,17 129:1,9 130:8
hope (9) 38:24 41:9 43:11
56:2 80:23 101:24 103:21 107:22 134:3
hopefully (3) 20:6 41:12 77:10
hotel (5) 109:5,18,20,23 110:12
house (4) 106:12 112:17 123:9,10
houses (1) $23: 25$ however (4) 3:7 8:11 58:25 128:4
human (16) 42:9,9,19 43:7 44:3,4 57:1 86:6,8,11 93:24 94:12 95:17,17 99:3 123:10
humanity (1) 4:17 hundreds (2) $68: 12,14$ hurdle (2) $65: 12,13$ hurricane (7)
109:7,17,18,22,23 112:20 121:19
hurricanes (1) 110:13 hybrid (5) 25:19 35:12 93:18 95:8 110:19
hypothesis (1) 82:18 hypothetical (5) 15:14 32:18 33:4,6,15
id (1) 3:23
identified (2) 66:21 117:22 identifies (1) 68:2 identify (4) 66:23,23 67:23,25 identifying (2) 36:16 69:13 ieg (1) $1: 25$ ignore (2) 112:22 132:12 ignored (1) $125: 25$ iii (4) 86:14 90:12 100:25 101:3
ill (11) $39: 3$ 55:17,20,23,25 60:17 97:17 99:22 122:23 126:19 138:14
illness (11) 56:22 61:20,21 62:3 86:7 87:2 89:24,25 90:2 91:4 99:7
illustrate (2) 6:12 121:21 illustration (1) 2:13 im (38) 12:20 14:4 17:20 26:19 27:17 28:21 34:14 40:7 41:11 48:21 53:13 62:9 63:6 65:16 72:2 75:17 76:17 79:16 86:2 88:23 91:12,13 93:10 96:18 97:4 100:7,17 102:3 106:19 107:14 110:13 120:6 123:4 127:1 128:10 132:23 133:15 135:23 imagination (2) 33:18,18 imagine (7) 12:17 31:23 32:5,18,22 33:11 131:18 imagined (1) 101:7 immediate (2) 105:14 121:25 immediately (1) $77: 8$ impact (7) 20:24 21:2 23:13
44:25 51:20 58:7 112:15 impacted (1) 11:10 impediment (2) 120:24 121:5
impermissible (1) 54:13 implants (2) $68: 13,21$ implicit (3) 125:17 126:13,23 importance (1) $129: 7$ important (6) 5:25 43:19 67:22 71:10 117:2 123:15 impose (2) 95:14 120:12 imposed (20) 16:6,7 30:18,23 95:11,15 96:6,10,25 101:18 105:19,19 116:23,24 117:6 118:18,19 131:2 133:14 134:8
imposition (1) 84:25 impossibility (1) 108:11 impossible (3) 33:11,14 38:18
impracticality (1) 16:15 impressive (1) $55: 8$ inability (9) $30: 13,18,20,25$ 31:5 95:10 96:24 131:7 138:24
inadvertence (1) 33:13 inapplicable (1) 78:9 inapposite (1) 98:15 inappropriate (1) 65:13 inaudible (8) 8:14 28:20 72:3,9 76:9 83:19 84:13 117:18
inception (2) 4:6 43:23 incident (24) 44:7 55:19 64:1 80:25
82:11,15,16,21,23,24
83:9,25 84:16,25
98:12,15,17 100:21 102:5,6,13 103:4 109:13 110:6
incidents (1) 8:18
include (7) 4:1,4 20:14
107:14 109:6 125:3 127:18 included (5) 6:3 25:7 123:11
127:21,22
includes (1) 92:4
including (2) 33:12 52:11 inclusion (1) 64:1 income (4) 29:12 108:16 110:5 112:15
incomprehensible (2) $30: 2$ 35:5
inconsistencies (1) 36:4 inconsistency (3) 38:16 106:13 121:16 inconsistent (10) 3:15 8:8 9:5 14:19 28:4 30:1 52:9 85:23 108:21 111:7 inconsistently (1) 108:13 incredibly (1) $15: 15$ incur (1) 73:16 incurred (4) 68:19 73:15 106:4 119:1
incurring (2) 73:5,6 indemnification (1) 69:1 indemnify (3) 68:23 73:2,4 indemnities (1) 120:22 indemnity (14) 2:9,11 7:22 8:5 48:14 69:6,17 73:2,13 102:5,10 120:21 121:13 139:18
independent (3) 71:4,8
75:12
index (1) 140:1
indicates (2) 20:19 78:16
indicating (1) 21:14
indication (5) 28:9 29:19 30:4 88:22,24
indirectly (2) 101:2,4 individual (13) 8:14 47:12 49:14,18,19 51:12,12
58:16 76:8 118:16 134:15 135:3 138:14
individually (2) 49:12 50:6
indivisible (4) 32:11,15 48:12 70:4
industry (1) 24:1 infected (4) 19:5 57:8,17 90:10
infectious (9) 42:9,19 43:7 44:4 57:1 86:8 95:17 99:3 101:5
infestation (1) 114:21
influences (1) 28:1
information (1) 94:11
informs (1) 92:24
ingredient (3) 26:9 27:6 106:9
ingredients (6) 25:21 26:1 27:1 28:3 106:3 107:9 inherent (5) 22:10 74:18 78:22 79:17 80:1
initial (1) 11: initially (5) 5:13 11:3 16:5 56:15 87:9 injured (1) 69:25 injury (2) 69:21,23 inside (8) 7:9 17:12 18:18 24:9 47:18,22 49:11 54:21 insistent (2) 38:23 $39: 9$ insofar (10) 30:12,25 32:18 34:6 35:11 36:11,14 59:23 97:12 108:22 instance (2) 2:21 92:21 instances (4) 6:6,8 9:7 74:11 instant (1) 27:18 instead (1) 14:25 instore (1) 137:11 instructed (1) $127: 7$ instruction (2) 104:5 117:9 instructions (5) 8:13 121:11 123:4,9,20
instrument (1) $128: 8$
insurance (26) 1:8,10 4:13 8:10 12:1 13:4,24 26:11,15 54:10 67:2,4 68:25 69:5,13 70:1,7,8,17 71:6 87:12 95:16 120:16,25 121:1,2
insure (4) 13:19 16:22 44:17 129:21
insured (45) 1:24 2:7,8,11 3:7 8:9 10:15 11:9 13:16 14:1 15:22 20:13,24 21:4 26:25 27:7 28:3 49:5 52:9 54:8 58:7 68:13,17,23,24 69:2,8,9,17,19 70:3,24 71:10,24 72:7,11,17,19 78:12 83:10 84:6 110:4 120:20 133:12 139:17 insureds (1) 6:4
insurer (11) 13:16 41:2 68:22 73:2,21 74:1 89:2,4 120:18 135:21,25
insurers (68) 2:24 3:14,19 4:9,12 8:3,17 9:16 11:19 12:11,21 13:2,5,15,21 14:5,9,11,18 15:9,13 16:2,22 18:9,12 20:2,16 22:16 25:10,24 27:1 29:10,21 30:8 38:19 40:3 41:8 47:3,12,25 49:4,22 50:14,18 52:25 54:15,23 77:16 82:13 89:16 94:5 104:7,7 111:23,25 113:6 115:23 116:1,5,10 124:6 129:19 136:20 137:8,16,22 138:4,13
insuring (14) 9:9,13 13:21
44:22 58:6 62:12 70:1
71:14 72:21 73:19 89:13 96:18 113:7,8
intellect (2) 34:8,10 intend (2) 76:23 86:18 intended (24) 8:12 13:19 16:12,14 17:8 20:6 22:21 23:1 30:5 48:13 52:13 74:5 75:2 77:17 78:3,13,18 79:3 90:4 92:21 98:7 117:12 118:6 130:20

## intending (1) 16:22

 intention (3) 3:9 7:21 113:13 interchangeably (1) $87: 7$ interdependent (3) $50: 1$ 71:3 75:13interest (1) 113:4 interesting (2) $34: 4$ 111:11 interests (1) 112:23 interfere (5) 44:6,8 58:13 60:10 74:17
interfered (1) 83:12 interference (18) 8:1 14:14 20:22 21:3,9 22:7 41:16 42:7 44:3,17 48:16 51:23 55:15 75:8 77:20 78:8 79:21 83:14
interferes (2) 60:6 79:24 interlinkage (2) $71: 11$ 75:10 interlinked (3) 50:2 71:2

78:10
international (1) 101:4 interpret (1) 113:11 interpreted (1) 112:21 interrelated (1) 98:7 interrupt (5) 44:6,7 58:12 60:10 74:17
interrupted (1) 83:11 interrupting (1) 82:2 interruption (30) 1:10,11 8:1 9:21 14:14 20:13,15,22 21:3,8 22:7 41:15 42:3,7 44:3,17 46:16 48:16 51:22 55:15 59:12 61:1 74:3 75:8 77:20 78:8 79:21 83:14
101:17 106:7
interrupts (2) 60:7 79:24 intersected (1) 6:22 intervention (2) 40:17 45:23 into (24) 4:1 14:12 19:13 29:9 33:3 38:23 47:10
51:20 52:6 66:20 85:17 97:13 104:4 105:13 106:8 108:8,14 109:15 112:12,25 116:13 124:2 132:9 137:12 introduce (5) 54:2,12 72:23 135:8,11
introduced (4) 64:2 76:21 80:2 117:6
introducing (1) $38: 23$ introduction (2) 28:7 51:24 introductions (1) $37: 2$ introductory (2) 41:15 56:11 inundated (1) 122:7 invite (2) 40:21 121:6 inviting (2) 117:18,20 involve (3) 25:20 45:14 97:2 involved (2) 67:7 74:1 involves (1) 32:12 irrational (2) 14:13 16:10 irregularly (1) 4:25 irresponsible (2) 113:2 122:24
limit (7) 13:10 23:13 94:25 95:8 100:5 102:4 120:20
limited (3) 4:11 26:11 43:21
limits (4) 54:17 102:10 117:1 120:19
line (4) 21:23 22:25 92:10,11
lines (1) 37:23
link (4) 19:25 20:18 55:1 87:24
linked (3) 22:9 99:7 100:1
list (13) 3:25 4:8,12,14 41:5 43:21,22 50:13,15 127:12,15,19,20
listed (1) 119:22
literally (1) $39: 6$
littered (1) 4:17
live (2) $124: 12,15$
lj (1) 66:14
local (29) 6:10 10:10,21,23 15:3 25:13,15 42:21 48:12 49:15 51:19,21 52:18 80:5 81:5,5 82:19,20 84:16,24
85:11 95:19,22 96:8 98:19 99:5 115:12 125:4 128:10
localised (3) 16:4,21 17:10
localities (1) 6:3
locality (4) 16:6 22:19 50:8 81:3
locally (1) 65:7
location (2) 58:17 95:25
lockdown (8) 5:15 12:7
15:3,17 16:6 19:9 108:15 123:1
lockdowns (1) 16:5
locked (3) 15:7,10,16
lockey (1) $37: 23$
logical (1) 75:21
logically (1) 75:25
long (5) 40:7 44:19 46:20
65:14 78:19
look (22) 6:12 15:20 23:18,22 27:20 30:15 35:21 38:20 41:15 51:4,5,7 58:5 59:25 71:19 82:11 87:7 96:21 110:11 123:5 130:1 131:7
looked (2) 45:13 80:17 looking (20) 29:9 36:10 41:17 56:8 59:15 61:14 63:20,21 66:9,22 76:17 81:7 87:20 102:15 103:9 107:1,17 127:2 133:20,21
looks (7) 41:23 50:7 56:4
70:13 77:15 88:25 91:17
loopholes (1) 78:24
loosely (1) 12:15
lords (31) 12:14 23:22
27:23,24 40:1,6,17,21 41:1,10 43:11 48:21 50:8,12 53:23 54:5 55:4,5 65:15,16,17 67:20 77:7 80:23 99:16 103:21 106:19 123:10 131:18 133:24 134:3
lose (1) $79: 5$
loses (1) 24:5
loss (46) 2:8,12 3:9,11
21:1,6,7 29:8 41:18,22
54:7 55:12
69:1,2,7,14,15,16 70:4,4
71:8 72:17,18 73:4,8,9
75:14 82:13 87:14 90:17
93:22 104:20,25 105:3
106:7 108:3 109:16 112:1
116:19,20 119:5
122:8,10,15 132:24 134:20
losses (4) 29:5 106:4 107:13,16
lost (5) 4:10 10:4 28:22 38:24 55:21
lots (1) 88:13
lottery (1) 17:11
lovers (1) 127:10
low (2) 74:20 117:1
lower (2) 89:5 133:7
lowest (1) 16:23
luck (1) 110:15
lunch (3) 77:9 79:19 81:14
luncheon (1) 77:4 luncheon (1) 77:4
mach (1) $132: 18$ mail (2) 137:12,14 main (5) 18:13 96:20,23 117:4,5
maintain (2) 40:19 92:17 major (1) 75:14 majority (1) $66: 13$ makes (6) 15:21 34:18 53:20 80:13 84:4 91:21
making (15) 27:16 34:2
41:21 70:24 73:18 75:20 76:8 79:8 101:25 108:5 109:1 112:13 122:23 123:13 127:24
man (1) 18:17
mance (1) 2:3 mandatory (14) $104: 5$ 105:20 117:15,16 118:1,6,12 121:11 123:4,8 124:4 130:12,20 133:19 manifestation (6) 43:25 46:11,22 47:3,5 48:22 manifested (15) 43:2,4,8 44:20 45:1 46:18,18,21 49:8 52:3,4 54:21 57:5 90:3 94:7 manifesting (1) 93:24 manner (1) 113:2 manoeuvre (1) 130:19 many (8) 15:4,6 17:11 58:25 100:15 120:17 128:4 132:18
map (5) 6:13,14 12:23 51:7,9 maps (2) 50:8,8 march (11) 112:9 125:24 127:2,13,15 128:22 132:19,22 133:8,10 134:7 margins (1) 130:14 marine (2) 26:15 67:4 massaging (1) 79:15 materially (1) 112:20 mathematical (1) 105:12 maths (2) 26:3 68:15 matter (15) 10:12 11:1 17:22 21:20 38:15 65:19 73:19 77:21 109:10 110:15 114:3 116:8,10,12 138:18 matters (6) 20:21 65:14,18 97:15 120:1,9 matthews (1) 114:7 maybe (9) $27: 23$ 34:22 50:21 68:14 107:21 115:11 122:4 137:20 138:24
meal (3) $139: 8,13,17$ meals (4) 137:20,21 138:9 139:4
mean (26) 33:16 38:9 57:7 60:22 69:3 72:4 79:8 80:16 83:9 88:6 93:10,11 94:12 96:7,8 98:3 102:7 103:8,9 113:5 115:24 118:5 119:25 131:12 135:24 138:3 meaning (7) 64:14 82:24 87:16 94:6 99:10 101:16 112:22
meaningless (1) 93:1 means (14) 14:23 34:11 35:22 38:8 42:18 43:4 53:8 56:22 61:7 64:16 84:5 98:4 100:8 139:9 meant (7) 2:16 6:6 12:6
40:24 80:17 85:25 135:7 meantime (1) 94:13 measures (2) 22:23 123:12 mechanical (1) $67: 11$ mechanisms (1) 21:1 mechanistic (2) 68:6 69:11 member (1) 105:21 members (1) $120: 7$ men (1) $87: 13$
mentioned (4) 27:11 42:4 101:14 134:12 mentioning (1) $114: 4$ mere (2) 10:17 28:6 merely (3) 11:10 45:3 90:5 merits (1) 93:14
message (4) 27:12 39:1
55:25 102:22
messages (2) 27:17 99:19 method (1) 27:19 mexico (4) $5: 13$
110:13,13,15
might (29) $3: 1$ 4:6,14,21
6:11 7:18 9:22 11:24 23:13 26:12,16 39:7 40:8,9 47:15 72:4 77:10,12 88:17 89:11 93:18 108:9 113:15 121:21 122:19 123:5 133:19,22 134:25
mile (8) 6:7 7:6 9:1 15:4,14 74:14 84:2,3
miles (32) 6:7,23 7:7 9:1
13:11 18:18 24:4,9,10,19 35:17 52:5 56:18 60:10 61:8,13,22 62:6,14 63:10 65:7 74:13 75:3 79:23
83:13 84:2 86:12,24 91:3 93:25 94:20 103:16
million (4) 120:19,20,21,22 millions (1) 120:17 mind (5) 3:25 29:23 36:5 38:23 91:25

## minds (1) 29:22

minimis (4) 8:24,25 9:7
14:16
minimum (2) 120:9 124:13 minister (9) 104:13,20 117:8,23 123:13 124:1 127:14,20 132:15
ministers (2) 125:24 128:21 minute (1) 109:19 minutes (1) 40:12 miraculously (1) $15: 14$ misleading (1) 124:1 miss (2) 66:4 99:18 missed (1) $51: 10$ missing (3) 55:13 91:12 97:19
misspoke (1) 27:14 misspoken (1) 12:6 misstated (1) 31:10 mistake (1) 55:14 misunderstood (1) 31:17 misuse (1) $137: 4$ mixing (1) 46:6
modified (1) 20:20 moment (14) 12:24 14:17 30:3 40:9 55:17,24 60:17,21 62:10 81:7 99:16 105:16 111:22 113:20 monday (4) 114:24 115:6,7,8 money (2) 106:18 108:1 more (33) 7:3 9:1 10:18 12:15,16 17:10 19:17,18 23:15 34:4 44:8 58:20 60:13 66:15 74:7,10 76:11 80:11 82:2 86:4 93:17 96:13 105:8,24 110:25 114:20 115:3,5 120:7 121:25 123:3,17 139:14 morning (3) 71:20 72:13 139:21
most (5) 35:20 47:14 73:23 132:20 136:24
motorway (1) 19:8
mouth (1) $92: 19$ move (11) 20:4 35:8 45:12 55:6 68:6 86:2,18 93:16 95:4 100:8 102:21 moved (1) 133:13 movement (2) 123:16 130:2 moving (2) 96:17 123:8 much (17) 13:8 40:11 47:5 51:10 55:2 61:6 72:25 86:4,15 93:13 107:20 118:17 121:17 130:19

132:11 133:7 139:20 multiple (5) 64:19 82:7 102:9,9 120:22 mundane (1) 114:20 museums (1) 5:13 must (54) 3:20 6:1 8:19 11:9 18:2,4 21:1,8 22:7 33:7 34:1,17 36:17 44:3 45:4 46:12,15 49:19 55:1 58:24 59:4 60:4,7 64:16 74:23 76:13 79:2 81:22 82:7,8,19 83:1 84:5 94:2,7,19 95:18 96:1 98:3 99:4,9 102:6,11 103:8,9,10,14 109:6 111:4 117:8 119:17 126:16 129:4 131:13
myself (1) 71:17
nail (21) $31: 2,6,13,19,22,25$ 32:2,2,3,8,19,23 33:13,21,22 34:24 38:3,4,10 39:24 40:20 name (1) 91:18 namely (3) 21:3 67:8 98:23 narrower (1) 2:21 national (15) 5:14 10:11 16:7 47:22,24 48:12 49:1,3,24 51:14 60:25 101:3 113:22 126:15 129:1 nationally (2) 11:14 12:19 natural (6) 22:20 40:6 47:9,11 76:11 89:18 naturally (3) $60: 13,15$ 82:20 nature (29) 3:24 5:23 8:8,13 9:5,12 10:15 11:7 12:13
14:20 15:21 16:16 23:13,18 44:10 52:9 63:8 73:18 74:9 76:20 78:12 79:17 80:1,2 88:16,25 89:1,15 98:23 near (1) 110:13 nearby (1) 138:10 nearer (1) $84: 6$ neat (3) 4:25 5:3 14:21 neater (1) 79:7 necessarily (17) 4:22 8:4 25:4 62:4 74:15,18,23 78:11 79:22 81:24 82:19 95:21 98:8 100:23 102:6 111:4 125:22 necessary (17) 8:17 53:9 105:17 118:11,15 119:10 124:13,15 125:16 126:21,23 128:16 129:18 130:16,18 134:16,24 need (24) 2:3 5:6 7:1 11:16 18:11 19:25 35:20 47:9 58:5 62:10,17 85:18 96:13,16 99:18 112:1,12 114:19 129:11,13,21 130:8 133:24 134:10
needs (6) 23:18 $38: 22$ 78:7 112:1 120:15 136:18 nervous (1) 46:4 net (1) 78:15 never (11) 13:17,19,22 30:23 33:10,16 88:11 104:16 115:11,24 116:4
newspaper (1) $114: 6$ next (5) 6:20 10:24 26:9 30:12 42:25 nhs (1) 126:17 nobody (2) 27:20 131:13 noise (1) 77:12 non (2) 67:6,9 nondamage (2) 97:21 99:2 none (4) 10:7 50:16 65:14,18 nonessential (2) 34:2 130:6 noninsured (1) $54: 9$ nonlegally (1) 105:5 nonprevention (1) 29:4 norm (1) $67: 19$ normal (1) 33:9 normally (1) 139:14 north (2) 6:15,17

obey (2) $124: 13$ 126:10 objective (1) 119:11 obligation (1) 43:17 obliged (2) 56:8 68:22 obscure (1) 31:24 obtained (2) 125:7,11 obvious (5) 5:1 42:1 45:4 59:9 126:24
obviously (28) 15:17 24:13 29:2 31:16 36:2 43:15 44:9 45:5 65:16 66:8 79:4 85:7,22 89:23 94:1 95:14 96:2 97:7 103:23 105:6 113:20 114:10,14 117:11 118:16 129:25 132:2,3 occasions (2) 84:19 127:10 occur (4) 14:21 58:25 96:1 113:22
occurred (4) 37:17 71:1 110:1 132:10 occurrence (38) 30:19 56:17 58:23
59:1,2,3,7,11,19,21,24 60:1,1,3,13,16 61:8,11,19 62:13 65:1 74:3,6,7 76:12 82:4,8 86:11 89:23 91:2 95:17,21 96:6 99:6,8,10 101:16 103:10 occurrences (1) 74:10 occurs (1) 100:21 oclock (3) 75:16 77:2 139:10 october (2) 13:19 14:4 odd (2) 19:23 31:4 offence (1) 126:8 offer (1) 4:13 office (3) 115:14 118:22 128:11
officer (1) 128:10 often (3) 119:25 120:3 121:3 oh (6) 109:25 126:2 130:4 132:16 133:4 138:19 oil (4) $24: 2,3$ 25:2,4 okay (1) $31: 19$ omission (2) 41:24 102:3 omitted (2) 98:9 100:7 once (7) 67:13 74:22 88:5

114:20 118:17 121:19 135:4,7 139:11 peril (23) $20: 14,15,23$ 23:14,17,19
26:14,17,25,25 27:4,7 28:3,16 42:3 74:19 105:15 106:9,25 107:8 110:10 112:16 133:12
perils (8) $3: 5,6,19$
26:13,13,15,17 106:4 period (7) 95:16 105:13 106:8 112:5,11,24 113:23 permissible (1) 82:9 permission (2) $93: 5,6$ permitted (2) 136:9,16 person (23) 43:2 44:25 46:18,19 52:4 56:23 57:4,8 58:15 59:8 61:21,22 62:3,13 86:7 87:2 90:9 99:7 107:25 115:9 125:18 126:9 137:2
persons (3) 136:7,9 137:25 persuaded (1) 11:5 phone (4) 27:17 99:17,21,23 phrase (2) 53:21 87:11
phrases (1) 21:11
pick (1) $40: 22$
picks (1) $36: 22$
picture (7) 48:25 49:24 50:9
51:13 111:1 122:12,13
piece (2) $32: 14$ 109:24
pieces (1) 129:4
pin (4) 51:7,9,12 85:3 pins (4) $51: 7,9,1185: 2$ place (3) 58:16 60:17 124:14
placed (6) 22:3 35:15 36:14
47:7 87:19 94:20
places (5) 11:14,17 53:14,15 87:5
plain (5) 72:14 85:25 98:6
107:10,11
plainly (2) 92:21 99:11
play (1) 13:11
playing (1) $123: 3$
pleaded (5) 29:23 36:18
37:22 38:4,5
pleasant (1) $124: 14$
plunge (1) $4: 13$
plus (7) 26:2,2,2 95:9
111:2,2,2
pm (4) 77:3,5 123:14 139:22
pms (1) 133:18
pointed (3) 36:3 37:18 104:3
points (14) $17: 18$
20:4,5,8,10,11 43:19 91:9 100:6 115:4 134:14,23,23 138:18
poisoning (6) 25:12,14 92:2,4,5,10
police (2) 114:14,15 policeman (1) 136:14
policies (43) 1:10 4:1,7 7:14,20,22 10:8,14,16,19 14:6 20:9,25 25:17,25 27:2 29:20 41:13 55:6,9 58:6,19 63:7 64:3 78:4 83:24 88:8,21 93:19 94:1 98:5 99:10,12 100:15 102:13 103:18 105:18 110:18,19 111:15 116:25 132:18 135:24
policy (108) $3: 97: 10,238: 6$ 9:11,16,21 10:3,18,25 13:14 14:15,22,24 15:2,23,24 16:1,3,17 17:1,11,12 18:1,3,4 20:8,19 21:1 23:15,23 24:10,11,19,20 25:7 27:12 41:3,11 43:9,12 44:19,21 46:8 47:17 48:3,4,8,15 49:7,12,18 51:17 52:14 55:6 56:12 57:12 58:1 59:1 64:20,23 69:6 71:11,12 74:15 76:2 77:19 78:1,5,7,19 79:8,10 80:4,19 83:21 84:9

85:6,15,17 86:14,15,17 87:5,12 88:15 90:6 91:7 92:22,24 94:16,17 96:12,23 97:16,19 99:25 103:19 110:11 111:4 120:16 128:6 132:17,17
134:19,22 139:5,18 policyholder (5) 15:1 19:23 24:12 50:20 120:21 policys (1) 43:10 polite (2) 130:21,21 politely (2) 118:5 130:23 pollution (9) 24:2,3,18,21 25:2,6 27:13 92:17,25 poor (1) 41:6 populated (2) 12:15,16 population (6) 18:15 113:21 114:10,11,18 118:7 posed (1) 72:15 position (6) 8:16 36:17 39:9 73:10 115:20,21 possibility (1) $52: 11$ possible (2) $33: 17$ 46:10 possibly (2) 74:20 130:9 postponed (1) 100:23 postponement (1) 101:1 postscript (1) 2:15 postscripts (1) 1:16 posttrigger (2) 105:13 106:8 pot (1) 110:15 potentially (1) 4:23 pouring (1) 122:25 power (1) 125:10 powerful (1) 14:10 powers (3) 5:17,19 39:17 precedents (1) 5:17 precisely (1) $34: 18$ predictability (1) 4:19 predicted (1) 106:10 prefaced (2) 41:18,22 preliminary (2) 25:16,18 premise (1) 9:6 premises (54) 6:4,7 7:7 9:3,3,4 22:4,5,8,10,11,15,17,22,24 23:3,4,4,7,8 30:13,21 35:15 36:15 37:25 43:2 45:18 52:5 60:6 61:9,13 82:14 83:8,11,12,14 84:6 86:12 93:25 94:20,21,23 95:10 96:7,24 103:16 104:14 114:23 118:18 124:25 125:5 127:19,22 131:8
premisesbased (3) 22:6 94:18,21
prepare (1) 110:16 prepared (2) 21:18 128:19 presence (3) 10:17 18:3 24:23
present (4) 35:23 61:12
77:25 112:19 pressure (1) 101:23 presumably (3) 76:10 87:23 128:5
presume (1) $39: 20$ presuming (1) 44:14 pretrigger (7) 25:24 104:2 105:7,14,25 121:15 132:6 pretty (2) $30: 359: 9$ prevent (7) 2:9,11 11:16,17 15:18 32:19 101:5 prevented (3) 136:5,8 137:2 preventing (4) 24:14 82:10 138:6 139:17 prevention (32) 25:19 29:3 36:25 37:5,9,16,20 100:1 107:12 131:3 135:7,11,16 136:2,4,6,11,17,25 137:1,5,9,14,16,22,25 138:3,12,24 139:1,4,18 prevents (1) 81:11 previous (3) 41:19 87:11 132:22
previously (3) 37:8,19 127:23 price (1) $114: 18$
primarily (2) 42:11 60:4 primary (6) 48:1 52:19 53:14 91:9 113:14 120:18 prime (11) 104:13,20
117:8,23 123:13 124:1 125:24 127:14,20 128:21 132:15
principle (11) 65:22 68:1
72:6,22,24 84:7 117:21 134:4,13,14,24

## prior (4) 67:9 106:3 123:15

 132:5probably (6) 2:16 13:1
55:14,22 111:19 135:1
problem (7) 31:17 46:17,20
58:11 61:17 65:9 79:9 problems (1) $58: 12$ procedures (1) 128:12 proceed (1) 48:14 proceeding (1) 9:6 proceedings (2) 1:6 29:14 process (5) 27:25 119:7 134:16 137:12,13 productive (1) $118: 25$ products (2) 91:15,21 professional (1) 118:22 profit (1) $32: 2$ program (1) 77:12 promising (1) 92:7 promoted (1) 41:6 promotional (1) 100:22 promulgated (1) 128:18 proof (1) 111:2 proper (2) 51:4 111:12 properties (2) 13:17,21 property (3) 15:5 122:4 138:7
proportion (1) 18:15 prospect (3) 13:6 81:23 93:8 protect (1) 124:17 protecting (1) 126:17 protection (4) 11:19 13:2,15 124:16
provable (1) 50:20 prove (2) 19:24 108:11 proved (1) 130:17 provide (1) 53:9 provided (1) 43:8 provides (1) 98:21 providing (1) 123:2 proving (1) 16:16 provision (5) 32:10,15 48:6 73:19 121:2 provisions (3) 8:10 25:9 96:18
proviso (2) 44:23 76:14 proximate (30) 7:25 20:20 21:14,15,18,19 22:1 26:7 50:3,4 51:22,23 66:9,23 67:2,7 72:9 75:7 77:19 78:8 81:22,24 83:5 87:17 88:11,12 89:5,6,9 96:5 pub (4) 131:1,9,14 132:19 public (24) 5:8 7:12 18:5 44:12 45:24 48:20 60:9 75:5 91:20 95:13,15 96:25 97:5,7,14 104:8 105:22 112:23 113:4,7,25 115:20 116:8 126:21
pubs (4) 130:9 131:16,22
$132: 14$
pure (1) $90: 23$
purely (2) 41:4 111:22 purpose (18) 10:25 11:4,6 12:22 27:9 28:4,6 39:10 54:22 68:8 83:7,8 105:11 111:10 118:21 128:25 136:7 138:1
purposes (10) 3:8 54:24
62:19 104:21 108:23 113:25 134:8 136:5,8 138:7
pursue (1) $93: 9$
pursuing (1) 93:12 putting (3) 106:18 116:11

qbe (11) 41:1,5 43:19 45:6 47:16,24 51:15 52:20 58:3 86:14 99:15
qbe1 (6) 41:3 55:4,13 56:25 93:21 94:10
qbe2 (10) 41:7 55:7,10 83:16 86:14 102:3,13,16,17,19 qbe3 (2) $83: 24$ 86:1
qc (1) $1: 14$
qua (2) $67: 6,9$
qualification (4) 10:8 11:25 42:23 43:1
qualified (1) 78:5 qualifies (1) 62:6 qualify (2) $121: 12$ 131:3 qualifying (8) $25: 2$ 42:15 46:13 63:22 80:14 81:8 83:14 87:20
quantification (3) 27:25 106:6 112:13
quantitatively (1) $34: 11$ quarantine (2) 58:16,19 quarterly (1) 107:19 question (20) 7:19 19:1 32:8 33:1 38:12 50:25 53:25 62:5 63:15 67:10 72:15 75:19 80:22,24 103:25 108:7 110:7,9 133:13 134:18
questions (5) 16:1 55:5 77:8 93:17 117:6 quickly (1) $75: 1$ quite (15) 36:12 42:10,25 58:3 66:20 72:4 82:6 85:25 89:6 100:2 113:5 116:25 117:10 119:25 128:12
radical (1) $52: 16$ radius (63) 6:4,9,14,22,25 7:11,14 8:19,19 9:18 11:4,6,22,24 12:8 13:3 15:2 23:13,19 24:4,10,11,19,21,24 35:16,24 36:10 43:3 46:19 47:19,20 48:3 49:9,17 52:15 54:22,25 56:18 57:14,17 59:21,22,23 61:13 62:6,22 63:2,14,20,22 84:4 86:12,23 91:2 93:25 94:8,20,25 97:2 98:12 100:4 103:16 raised (1) 2:5 rapidly (1) $16: 6$ rather (26) 13:16 14:2 20:7 26:7 34:11 36:8,9 54:21 57:4 62:13 63:22 67:19 71:2 76:14 78:23 79:10 88:17 89:14 91:19 99:21 103:9 107:6 115:21 121:23 129:6 135:20 rational (2) $22: 24$ 50:12 rationalisation (2) 70:8 111:21

## rationalise (2) 3:16 85:8

 rats (1) 115:7 re (1) $121: 3$ reach (2) 79:4,5 reaches (1) 77:20 react (3) 5:23 34:22 60:9 reacted (1) 51:3 reacting (4) 5:24 34:24 44:15,15reaction (6) 11:10 25:23 45:9,14,24 48:20 reactions (1) $5: 5$ reacts (1) 10:9 read (20) 15:22 42:2,5,10 46:24 47:10 59:16,17,18 61:10,14 62:11,17 84:18

85:4,15,18 87:12 103:12 131:13
readily (3) 34:9 42:10 119:11 reading (13) 46:25
47:9,11,14 52:2,6,22 84:17 85:13,17,24 109:3 113:1
readjusting (1) $29: 6$ reads (2) $46: 15$ 62:15 ready (2) 40:16 77:6 real (9) 9:21 11:5 19:1 33:6,9
79:20 93:8 136:2 137:7 realised (3) 71:18 89:17 100:6
realistically (2) 7:21 57:18 reality (5) 18:14 20:1 27:1 49:21 79:12
really (42) $13: 13,13 \quad 15: 22$
17:18,24 20:17 30:6 32:17,25 33:20 35:24 36:13 38:12 44:21 54:1 59:6 65:14,19 67:11,22 72:8 75:20 76:23 78:22 80:7 81:1 86:15 89:21 90:4 95:1,3 108:25 116:13 120:24 121:7,16 128:23 129:1 133:14 134:13,23 136:18

## realms (1) $69: 20$

reams (1) $31: 20$
reason (17) 2:5,8 5:1 $28: 7$
31:24 42:1 56:5 64:22 69:8
71:5,21 72:14 75:25 83:3
110:3 115:23 132:25
reasonable (4) 119:18,24
125:17 126:9
reasonably (2) 113:12 133:22
reasons (7) 4:10 63:18 81:21
83:17 93:11,12 107:4
recent (2) 5:4 123:18 recipe (1) 33:20 recognise (1) 20:17 recognised (2) $84: 8$ 111:1 recognises (2) 31:8 57:19 recognition (3) 9:12 88:24 89:15
recorded (3) 4:18 37:12 54:6
rough (2) 68:14,15 round (2) 18:22 78:19 roundshaped (1) 14:25
route (5) 78:2,19 79:9 81:9
136:12
routes (1) 78:2
royal (3) 6:15,23 7:4
rsa (5) 29:23 35:8 93:9,12 125:1
rsa1 (4) 35:12 90:22 93:16 96:15
rsa3 (3) 90:20 93:17 95:2
rsa4 (1) $124: 19$
rude (1) $130: 21$
rules (1) 127:7
run (1) $30: 8$
running (1) 29:21
rush (1) 5:19
s(1) $25: 9$
safety (4) 109:20 112:24 113:25 116:8 salmonella (1) $25: 14$ same (35) 2:12 5:18 20:8

23:22 24:18 33:22,24
41:20 49:14,16,17,19 50:14 66:16 69:10,16 70:4
72:18 73:3 82:11 83:19
84:1,7 87:8,11 89:12
90:13,14,25 97:1 98:3
103:13 108:25 119:15 121:21
sample (5) 68:18,19,20 70:6 73:25
sand (1) $40: 24$
sars (2) 4:1 5:7
satisfaction (1) 103:23
satisfied (5) 19:3 26:1 57:7
59:12 74:8
satisfy (2) 19:21 126:12
satisfying (2) 128:20 138:12
saturday (2) 114:22 115:13
save (7) 20:7 33:13 41:13
42:3 52:20 118:19 136:13
saw (3) 40:2 50:8 86:14
saying (49) $13: 16,18$
28:15,24 29:6 31:18,22
34:1,13,15,15,19 36:12,13
39:2 40:20 43:6,10
44:16,24,25 50:13
53:13,23 54:20 56:11
59:21 62:20 63:1 67:22
73:12 84:24 97:24 98:1
104:10 116:10,12 118:2
119:4 126:5 127:16,23,24
131:13 132:6,15 137:16
138:20 139:1
scattered (2) 7:9,11
scattering (1) 7:17
scenario (1) $33: 17$
scene (1) 2:20
school (1) 116:8
schools (8) $5: 13$
104:14,15,16,19 115:22 116:2,6
scilly (6) $11: 14,23 \quad 12: 2,7,9$ 18:18
scope (4) 23:10,12 43:21 63:11
scott (1) 121:3
screen (1) $89: 19$
sea (3) 18:20 26:13,16 second (4) 3:3 78:6 113:18 130:5
secondly (2) 55:1 134:20 section (3) 91:15,16 96:20 sections (2) 91:10 92:22 sectors (1) 133:23
see (43) 5:6,10 6:21 12:10 15:20 20:25 37:2,11 38:13 40:22 41:16,19 43:11 53:12,18 54:3 55:12,19,25 56:24 57:18 59:17 60:21 66:25 70:9 72:5 76:25

80:13 85:23 86:5 87:8 89:6 98:11 99:25 100:13,19,25 104:3 127:3 133:5 135:3,18 139:6
seeing (2) 78:15 138:15 seek (2) $8: 14$ 14:18 seem (5) 17:2 20:16 25:13 74:5 85:4
seemed (2) $81: 2$ 85:10 seems (8) $39: 12$ 59:8 62:14 75:19 85:16 91:13 114:25 126:5
seen (10) 11:5 25:23 53:5
71:6 92:14 95:23 106:20 107:10 111:19 139:10
select (1) $68: 18$
selection (1) 89:8 selfevident (1) 44:5 selfevidently (2) 52:6 110:25 sense (15) 10:4 15:21 47:19 53:20 72:22 75:9 76:18 80:13 94:19 95:8 98:17 99:23 104:23 125:17 134:21
sensibly (2) 25:1 102:10 sent (1) 41:9
sentence (1) $87: 9$ sentences (1) 39:6 separate (1) $64: 24$ separately (1) $72: 11$ sequence (3) 106:10 110:20 111:3
series (1) 128:24
serious (6) 7:8,12 11:13 60:8
79:23 126:10
seriously (1) $24: 16$
serves (1) 16:19
service (2) 19:8 51:8 set (4) 2:20 16:25 36:19 39:9 sets (3) 42:13,14 83:10 setting (2) 68:2 89:4 settlement (1) 134:17 seventh (1) 41:5 several (1) $59: 8$
severe (1) $13: 13$ shall (4) 42:22 52:3 57:2 82:13
shifting (1) 40:24
shop (8) $45: 22$ 122:2,3
136:19 137:10,10,11,12 shops (1) $137: 7$ short (6) 1:20 2:18 25:11 39:3 40:14 98:13 shortly (2) 20:9 25:18 should (46) 1:22 6:14 9:22 14:22 15:1 16:2,3,24 21:13 29:20 39:13 42:24 45:6 48:14 51:22 54:14 64:4,23 69:4 73:24,24 75:25 76:1 78:13 81:5 83:4,18 85:9 90:5,6 98:24 101:13 103:18 108:22 111:24 121:13 125:5,10 126:12,14,22 130:9 131:16 133:9 135:4,8 shoulders (1) 126:2 shouldnt (3) 73:22 99:23 118:13 show (7) 4:14 19:25 53:6 73:13 88:13 97:17 135:10 showed (1) 5:19 showing (1) $135: 24$ shows (5) $35: 6$ 89:14,16 116:5 137:14 shrugs (1) 126:2 shut (7) 5:13 11:24 12:3
33:21 45:22 123:3 125:10 shuts (2) $122: 18,18$ side (11) $15: 1,6,11,12,18,19$ 24:13 27:20 86:14 122:4,5 significance (6) 16:18 23:24 54:16 58:22 105:8 137:7 significant (2) 18:15 57:10 signify (1) $54: 24$
silversea (9) 2:17 3:20 26:13,20 40:2 66:3 70:21

similar (7) 56:24 59:18 86:10,13 90:23 93:21 115:4
similarly (1) 137:16 simple (5) 26:4 43:5 59:13 106:15,17
simultaneously (1) 16:7
sine (2) 67:6,9
single (5) 50:24 58:15
74:6,10 82:8
singular (2) $26: 13,17$ sites (1) 5:8
situation (10) 2:13 30:3 32:11 65:5 73:23 79:14,15 105:21 112:3 125:8 situations (1) 7:23
six (1) $5: 9$
sixth (1) $14: 9$
slaughter (1) 41:10
sleep (1) 99:17
slender (1) $88: 17$ slightly (5) 8:16 56:9 72:1
90:13 116:17
slogan (1) 126:18
slow (1) 56:9
slowly (2) 16:4 121:23 small (3) 16:21 41:20 42:3 smaller (1) 13:6
smell (1) $10: 4$
social (6) 34:3 112:7 114:3
124:16 130:10 131:17
socially (3) 113:2 114:12,19 societies (3) 114:8,9,17 society (1) $124: 11$ sole (6) 7:25 51:22 81:22 82:5 83:4,22
solely (2) 14:15 101:16 solicitors (7) $68: 11$ 73:6,8,9,17 118:24 120:8 somebody (2) 45:18 119:10 somehow (2) 47:17 48:15 someone (29) 7:3 10:3 18:20 19:7,10,10,18 44:1,19,23 45:3 46:9,21 51:8 57:9,16,22 58:17 69:14,21 80:10 90:1,4,5 107:20 112:6 116:1 122:19 138:10 something (64) 3:6 9:2,3

22:4,9 23:2,3,5 25:3,13 44:8,10,15 47:4 58:20,21 60:5,8,15 61:7 62:6 63:10 64:6 70:19 71:7 74:13,16 79:22 80:8,11,17,19 82:1,5 85:5 87:14,15 89:6,17 91:12 94:22 95:9 97:18 98:5,18 99:17 102:1 104:9 105:10,20 107:22 110:10 117:7 118:5 120:22,24 125:21,22 126:4,11 128:17 129:20 130:19 134:20 somethings (1) 39:2 sometimes (5) 13:24 96:7,8 100:9 117:11 somewhat (1) 84:6 soon (1) 115:13 sophistical (1) $88: 4$ sort (17) 15:22 18:20 26:20 39:3,5 40:2 42:17,18 65:22 71:9,13 101:11 104:7 106:15 126:10 127:9 129:2 sorts (3) 20:10 25:9 57:19 sought (2) $28: 588: 21$ source (2) $23: 5$ 121:25 southeast (2) 13:17,22 special (1) $72: 22$
specific (6) 22:23 30:24 82:5 86:17 95:14 98:18
specifically (5) $22: 9$ 23:3,15 121:1,8
specified (8) 4:8,11 10:20
22:13 26:6,8 80:3 94:2
specifies (1) 91:20
specify (2) 9:23 10:10
spectrum (3) 16:23 74:20,21
spell (1) $129: 18$
spending (1) $135: 12$ sphere (2) 22:21 63:10 spillage (6) 24:2,3,8,22 25:3,4
spoken (1) $28: 23$ spread (12) 4:22,23,25 7:16 11:16 14:23,25 18:23 19:9 25:3 50:10 74:24
spreading (2) 15:18 24:15
spreads (5) 16:4,5 74:25 75:2,4
square (4) 13:9,11 15:4,13
staff (8) $118: 22,22$ 137:11,13,20,23 138:8 139:3
stage (7) 6:11 11:2 53:2 65:24 67:11,12 94:5
stages (1) 7:18 stance (1) 40:19 standard (2) 53:16,17 stands (1) 111:22 start (15) 37:3 41:11 55:10,21 88:5 92:8 95:4 96:18 104:1 105:25 107:1 121:13 130:8,11 135:4 started (5) 76:20 106:11 112:9,16 134:25 starting (4) 64:11 108:18 110:1 132:24
starts (8) 36:22 55:12 75:3 80:12 88:4 111:5 128:22 130:2
statement (6) 112:8 125:24 133:19 134:1,7,10 statements (5) 115:18 117:23 121:10 123:25 125:25
states (1) $125: 6$
station (1) 19:8 statistics (1) 39:20 statutory (6) 5:17,19 32:15 114:23 123:13 128:8 stay (6) 33:23 34:1 45:19 46:6 119:17 129:9 stayed (3) 115:6 119:6 122:21
step (3) $51: 15,18$ 128:13 sticker (1) 27:18 stickers (1) 100:8 sticking (1) 51:8 sticky (1) 109:24 still (32) $12: 19$ 13:1,14 15:16 22:6 27:2 31:17 33:25 34:14 35:22 38:7,11,25 47:22 55:22 69:9,15 70:22 72:25 73:1,3 80:24 90:9,17 99:1,21 109:11 111:15 136:22 137:11 139:2,3 stipulated (1) 42:22 stipulates (1) $57: 2$ stop (10) 19:6,10,11 46:6 64:24 67:12 99:18 130:6,6 136:20
stopped (1) 108:15 stopping (1) 19:16 stops (1) $19: 7$ storm (2) $13: 19,20$ storms (1) 14:4 straight (1) 67:2 straightforward (1) 72:8 stray (1) $18: 18$ stretch (3) $24: 6,8,12$ strictly (1) 115:22 strikes (1) 112:18 strong (1) $135: 22$ struggling (1) 62:9 subcategory (1) $38: 9$ subclause (1) 100:25 subdividing (1) $32: 13$ subject (11) 3:1 9:18,19 14:16 28:21 29:1 72:20 82:14 83:9 104:5,18 submit (26) 8:7 9:5,10 14:5,10,19 19:15 27:7 44:21 46:10 47:2,8 52:8 53:22 62:1 65:23 76:10

82:16 83:17 87:15 91:22 98:6 102:6 109:3 110:2 128:16
submitted (9) 14:21 16:25
17:8 19:25 27:24 64:19
65:14 79:19 111:9
submitting (1) 63:5
subsequent (1) 125:24
subset (1) 91:19
substantially (1) 90:13
substitute (1) $59: 6$
subtle (1) 21:11 subtracted (1) $30: 7$ succeed (1) $126: 15$ success (3) 41:7,8 93:8 succession (1) 26:18 sudden (1) 110:23 suddenly (2) 75:6 121:24 suffer (1) 29:8
suffered (11) 1:10 2:8,11 69:1,7,16,21 72:17,18 104:25 105:3
sufficient (13) 8:20 10:4 19:16 24:20 25:6 54:19,22 57:9 62:18,22 67:5 80:9,10 suggest (2) $82: 3$ 124:1 suggesting (3) 106:3 107:14 130:25
suggestion (1) 46:21
sui (2) $72: 4,10$
suit (1) $27: 23$
summarise (3) 64:9 77:9,11
sumption (2) 2:3 127:10 sumptions (1) $124: 5$ sunday (1) $115: 1$ sundays (1) $107: 25$ supplanting (1) 82:22 support (6) 18:10 63:6 87:21 88:9 98:21 135:23
supporting (1) 17:24 supports (6) 24:25 48:11 53:22 87:18 123:24 135:20 suppose (3) $32: 17$ 74:2 133:17

| $\begin{aligned} & \text { tried (5) 2:24 40:3 117:14 } \\ & \text { 120:12 126:3 } \end{aligned}$ | $\begin{aligned} & \text { useless (1) 11:25 } \\ & \text { users (1) 137:6 } \end{aligned}$ | whisked (1) 58:19 |  | $\begin{aligned} & 3 \text { (17) 13:11 15:4,13 36:9 } \\ & 38: 11 \text { 41:7 55:7 95:5 96:13 } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: |
| trigger (2) 46:8 105:10 | uses (2) 57:4 87:11 | 25:7 27:10 32:14 44:13 |  | 1021110:13 120:19,22 |
| triggered (5) 25:25 84:7 | using (6) 2:12 39:20 72:5 | 25 60:22 84:18 |  | 135:6,8,15 138:18 |
| 106:4 134:22 139:5 | 89:2 103:14 135 | 25 96:9 103:13 126:22 |  | 30 (3) 41:19 68:14,16 |
| triggering (1) 17:1 | usual (1) 129:6 | wholly (5) 3:15 8:11 27:8 |  | 303 (1) 124:21 |
| troubles (1) 72:1 | usually (3) $79: 13$ 89:7 114:5 | 42:15 71:7 | 0 | 314 (1) 86:5 |
| true (7) 49:11,14 76 | utterly (1) 35.5 | wh |  | 317 (1) 86:10 |
| 77:22 78:3 122:12,12 |  | wid |  | 324 (1) 81:13 |
| truly (1) $16: 20$ | - V | 52:10,14 |  | 3500 (1) 5:9 |
| trumps (1) 54:8 |  | wid | 1 | 36 (1) 2:2 |
| try (4) 56:5 59:6 62:11 99:22 | v (6) 1:19,25 67:5 68:11 | 109:6,11 132:11 |  | 2:2 |
| trying (12) 11:17 14:5 22:18 | 120:8 121:3 | will | 1 (18) 1:20 20:16 36:9 41:6 | 389 (1) 106:19 |
| 27:2 36:22 51:5 61:7 63:6 | vac | windfall (2) 32:2 122:18 | 67:11 75:16 79:5 84:2,3 |  |
| 68:5 69:13 97:23 103:12 | vague (2) 120:4,1 | windows (2) 19:16 109:22 | 6:13 97:1 104:2 | 4 |
| tug (1) 27:20 | variance (1) 135:4 | wishes (1) 86:17 | 123:14 138:17 140 |  |
| turn (7) 1:14 20:18 21:3 | variations (1) 53:10 | women (1) 87:13 | 10 (4) 86:19 108:16,17 | 4 (18) 31:3,7,11,23 32:6,7 |
| 25:17 40:7 104:1 120:17 | variety (1) 127:21 | wonder (2) 34:18 72:6 | 120:21 | 37:1 38:11 84:9 95:4 96:17 |
| turned (1) 2:21 | various (6) 13:17 66:2 | wont (1) 96:15 | 100000 (1) 103:2 | 源 98:10,22 100:10,16 |
| turner (3) 91:10 92:18 94:16 | 117:22,23 121:12 128:12 | (1) 120:8 | $103 \text { (1) 77:3 }$ | 1:15 139:10 |
| turners (1) 29:24 | vary (1) 132:17 | wording (6) 21:25 49:7 59:9 | 1030 (3) 1:2 139:21,2 | 401 (2) 95:7 139:22 |
| turning (1) 12:20 | varying | 94:9 131:7 135:11 | 104 (2) 2:19 3:2 | 418 (1) 84:12 |
| turnover (6) 29:6 53:17 | vehicle (1) 47:15 | wordings (3) 8:14 40:8 |  | 443 (1) 2:19 |
| 104:21 105:2 122:8 132 | venues (2) 130:10 131:17 | 138:15 | 1145 (1) 40 | 447 (1) 37:13 |
| turns (1) 42:2 | ver | work (17) $29: 21$ 35:2 38:1 | 1154 (1) 40:15 | 473 (1) 2:1 |
| twenty (1) 86:24 | version (1) 97:25 | 49:20 76:18 107:24 114:9 | 24:22 | 48 (1) 37:14 |
| type (3) 28:15,16 125:8 | vicinity (1) 95:8 | 118:10,12,13,20,23 | 1201 (1) 91:14 | 497 (1) 96:17 |
| types (1) 104:13 | vid | 125: | 1237 (3) 90:21,25 92:3 | 498 (1) 96:18 |
|  | viral (1) 4:4 | workable (1) 76:11 | 128 (1) 20:16 | 499 (1) 96:19 |
| U | virtue (1) 83:12 | worked (2) 70:16 118:24 | 1292 (1) 91:8 |  |
| uk (2) 5:16 19:20 | virus (7) 5:5 57:8,17 90:4,6 | working (1) 130:8 | 13 (3) 1:21 37:23 55:11 | 5 |
| ultimately (1) 119:20 |  | works (3) 18:890:11 108:2 | 1559 (1) 99:1 |  |
| unavoidably (1) 100:23 | visitors (1) $136 \cdot 22$ | world (7) 27:4 32:5 33:6,9,10 | 1561 (3) 100:11,14,19 | 5 (5) 24:2 32:7 38:11 91:10 <br> 129:16 |
| unclear (1) 40:20 | voluntarily (1) 46:7 | 38:20 113:19 | (3) 112:9 125:24 128:22 |  |
| underlying (3) 3:4,12 21:19 | (1) 46 | worried (1) 24:11 | 17 (2) 45:10 58:4 | 50 (1) 68:17 <br> 559 (1) 86:25 |
| undermine (1) 18:13 | w | worry (1) 56:14 | 176 (1) 2:3 | 567 (1) $86 \cdot 19$ |
| under |  | worse (3) 73:10,14,14 | 177 (1) 2:3 |  |
| undermining (1) 11:4 | wait (3) $38: 13$ 55:24 57:23 | Idnt (14) 19:21,24 27:22 | 1782 (1) 128:22 | $6$ |
| underpinning (1) 114:16 | wants (3) 33:25 54:1 70:18 | 29:15 45:17 49:20 62:22 | 1783 (1) 129:12 |  |
| understand (15) 7:2 23:24 | war (3) 26:16 113:19, | 74:8 82:20 92:1 106:23 | 18 (2) 1:1 45:10 | 191:10,19 |
| 31:21 34:8,14,23 36:11 | warning (1) 3:10 | 109:21 | 1867 (1) 56:21 | 101:15,18 119:17 129:16 |
| 61:4,6 62:10 101:23 | warnings (4) 3:4 70:22,24,25 | write (1) 56:20 | 19 (2) 2:19 139:24 | 2 (1) 35:20 |
| 103:10 125:18 126:9 | wasnt (14) $36: 12$ | written (7) 14:7 29:24 31:21 <br> 35:9 95:20 111:20 127:1 | 1987 (2) 13:19 14:4 | 645 (1) 90:12 |
| understanding (5) 23.17 | 67:1,8,20,21 102:1 116:6 |  |  | (1) $40: 18$ |
| understanding (5) 23:17 34:12 78:18 84:22 136:24 | 118:2,6 122:2 124:3,8 | wrong (8) 3:20 36:6 39:2 | $\underline{2}$ | 68 (1) 40:18 |
| 34:12 78:18884:22 136:24 understands (1) $82: 23$ | 129:22 134:11 | 128:20 |  | 6b (4) 91:16, 18,19,21 |
| understands (1) $82: 23$ understating (1) $129: 7$ | wat | wrongs (1) 130:16 | 89:21 90:12,19 96:13 |  |
| understating (1) 129:7 <br> understood (4) 25:1 60:14 | waters (1) 122:1 <br> waterway (1) $24: 4$ | wrongs (1) 130:16 | 89:21 90:12,19 96:13 113:15 121:7,9 138:18 | 7 |
| understood (4) 25:1 60:14 76:7 133:22 | way (37) 3:1 4:20 8:10 14:18 | X | 20 (3) 127:13,15 134:7 | 7 (3) 37.4 101.15 120.20 |
| underwritten (1) 14:8 | 16:10 21:13 22:11,13 |  | 200 (1) 77:5 |  |
| unfair (1) 45:7 | 23:11 |  | 2000 (1) 40 | 8 |
| unfamiliar (1) $120: 1$ | 51:4,5 52:22 65:20 67:13 | Y | 2000mile (1) 13:9 |  |
| unforeseen (1) 100:21 | 74:25 80:15 82:17 89:12 |  | 2000page (1) 38:22 | 8 (1) 101:15 |
| unfortunately (2) 110:5 | 93:12 94:24 95:3 105 | year (3) 107:21 132:22,23 | OSs (1) 4:2 | (1) $37: 23$ |
| 113:6 | 3:11 114:12,16,19 | yesterday (13) 1:17 2:16 | 2009 (1) 5:12 | 16 (2) 53:15,19 |
| uninsured (10) 1:25 49:5,8,9 | 123:21 124:3 126:25 127:9 | 22 5:20 29:2,25 30:23 | 2019 (1) 133:9 | 819 (2) 53:7,20 |
| 54:10 69:10 70:3 71:24 | 128:7 | 40:18 50:8 53:23 | 2020 (3) 1:1 133:10 139:24 | 852 (4) 55:11 80:23 102:4,25 |
| 72:773:17 | wayne (5) 54:2,4,12 65:22 | 108:5 109:1 | 20th (7) 129:24 131:20 |  |
| united (1) 1:5 | 66:12 | yet (6) 11:17,18 36:20 38:13 | 32:3,5,10 133:5, | 9 |
| unknown (2) 48:25 51:13 | ways (1) 63:16 | 01:9 | 21 (2) 2:11 127:12 |  |
| unless (17) 13:11 16:20 | weaker (1) | youd (1) 73:15 | 22 (1) 100:12 | 9 (1) 37:23 |
| 28:16 52:16 55:5 65:19 | wearing (1) $27: 22$ | youll (22) 1:19 5:6,10 6:21 | 226 (3) 37:1,2,4 | 90 (1) 108:20 |
| 76:1 86:16 93:16 | wed (1) $25: 6$ | 25:23 37:11 41:16,19 | 227 (2) 37:2 135:14 | 923 (1) 56:21 |
| 118:9,10,12,23 119:18,21 | wednesday (2) 1:1 115:15 | 53:12 55:18 56:24 59:17 | 23 (1) 127:2 | 955 (1) 83:24 |
| 126:5,6 | week (4) 108:16 109:21,21 | 7:4,8 97:4 99:25 | 2397 (1) 53:16 |  |
| unlike (1) 94:1 | 129:9 | 25 107:10 127:3 | 2399 (1) 53:17 |  |
| unlikely (1) 17:7 | weeks (3) 5:9 133:5,6 | 135:18 | 23rd (1) 127:21 |  |
| unnecessary (2) 19:14 130:7 | weight (2) 54:19 55:2 | youre (44) 11:17 17:15 28:15 | 24 (1) 60:10 |  |
| unprecedented (2) 5:16 | welcome (1) 1:4 | 17:17 | 25 (26) 6:7,23 7:7 9:1 18:18 |  |
| 13:20 | went (3) 67:25 71:19 113:21 | 45:2 61:7,15,16 62:7,20 | 24:4 35:17 52:5 56:18 |  |
| unpredictable (2) 6:5 52:11 | werent (1) 118:20 | 63:1,9 65:8 66:22 67:17 | 61:8,13,22 62:6,14 63:10 |  |
| unpredictably (2) 4:24 25:3 | west (1) $6: 25$ | 70:1,9 72:5,25 | 65:7 74:13 75:3 79:23 |  |
| unreal (1) 110:2 | western (3) 15:6,11,19 | 74:2,13 79:23 | 83:13 84:2 86:12 91:3 |  |
| unrealistic (3) 8:25 40:4 | westnorthwest (1) 6:21 | 81:7,9 95:10 99:9 106:6 | 93:25 94:20 103:16 |  |
| 90:11 | weve (20) 1:18 22:5 28:5 | (108:21 115:15,22 | 25 mile (19) 7:11 |  |
| unsuccessfully (1) 27 :3 | 31:19 37:11 51:4 53:5 | 130:21 131:8 | 12:8,14,22,23 13:3,8 24:3 |  |
| unsurprisingly (1) $24: 1$ | 58:16 66:2 75:16 86:16 | 138:17 | 35:10,18 43:3 49:8,17 |  |
| until (10) 25:25 30:23 57:23 | 90:24 92:15 95:23 101:20 | yourself (2) 81:9 104:25 | 52:15 54:22 57:16 61:12 |  |
| 77:2 114:24 115:7,12 | 115:4 121:10,15,18 133:13 | youve (25) 11:4 13:10 | 62:21 94:7 |  |
| 122:22 132:3 139:23 | whatever (10) 4:13 21:4 | 34:23,25 51:11 56:13 | 25 radius (1) 44.5 |  |
| upgraded (1) 119:2 | 39:22 50:2 63:17 72:18 | 57:23 66:21 69:7 73:4,9 | 26th (1) 123:14 |  |
| used (9) 64:9 81:17 82:17 | 76:13 94:8 105:19 130:15 | 812 81:25 83:24 86:13 | 29 (1) 128:22 |  |
| 87:6 89:13 99:22 106:16 | whats (3) 51:6 117:19 135:7 | 88:13 90:1,23 92:14 95:23 | 2pm (1) 127:12 |  |
| 120:9,25 | whenever (1) 79:18 | 99:1 106:24 107:8 111:19 |  |  |
| useful (2) 47:15 135:12 | whilst (3) 43:2 52:5 70:24 | 119:18 | 3 |  |


[^0]:    MR EDELMAN: Yes, yes, that's right. But that was subject obviously to the point we were discussing yesterday, that if you have a prevention of access clause, that doesn't lead in to non-prevention of access-related losses because what you're doing in the trends clause is you're readjusting the turnover and you're saying "Well, your business was closed, people can get to your business, what loss did you suffer from that?" Then you're looking at what you take into account in the counterfactual and it's not open to insurers to say, "Well, the church was closed, and we accept because it was closed you had no collection income" - - this was an example debated below because of Ecclesiastical being a party to the proceedings -- "but your parishioners wouldn't have come anyway because of COVID." But the contemplation that the church would be closed because of the emergency is part of the counterfactual, you take out the concurrent cause of the disease.

    But, as we say, one good indication that this cherry-picking exercise is not how these policies should work is that the insurers running this point have changed their minds about what is to be extracted, with RSA changing their mind from their pleaded case and all their written submissions as late as Mr Turner's submissions yesterday, and they have been and remain

[^1]:    LORD REED: Right. You're not saying there has to be an outbreak that extends beyond the radius?
    MR EDELMAN: No.
    LORD REED: No, right.
    MR EDELMAN: But what $I$ am submitting is that because this -- and I'm just trying to support the approach the court's adopted in other policies -- that if the clause is -- if what the nature of the risk that's being contemplated is an outbreak and you're talking about something that could be 25 miles away, within the sphere of the scope of operation of the clause will be a distant -- will be an outbreak which will be of varying extent but may well be within and without the radius.

    Now, the question is, it may be that you answer the answer in different ways. One answer may well be: well, because that is the contemplation and for whatever other legal reasons one doesn't apply "but for", but one other approach is to say, because that is what the clause contemplates, when one's looking at the radius requirements and the outbreak, one is looking at the radius requirement as being a qualifying rather than a causal requirement. I've made that submission,
    I don't think I can take it any further.
    But the court took the view that it was only the

    ## 63

    inclusion of the words of "events" and "incident" which introduced the causal requirement and we don't accept that as being a distinction from other policies.

    But it may be that I should perhaps just briefly make my submissions on "event" just simply because it was something that the court relied on as an additional factor and we would say was wrong.

    We say that the words "the following events" is simply here used as a catch-all word to summarise what follows without giving them any particular characteristics, and so the starting point of treating "event" as being definitional is erroneous.

    I will deal with this briefly, as briefly as I can. "Event" may have an established meaning in the context of reinsurance aggregation clauses, in particular the JELC clauses, but what it means in each case must depend on the context in which it appears and in particular what it is being applied to.

    As I submitted multiple cases of a disease within the relevant policy area and outside would be regarded as an outbreak and one can fairly describe an outbreak as an event, and there's no reason why if the outbreak is also outside the relevant policy area that should stop it being an event or create a separate event. It's all one outbreak.

[^2]:    LORD LEGGATT: It can't just be that one then happens and then another event happens without any connection?

    ## MR EDELMAN: Yes.

    LORD LEGGATT: So it starts to get a bit sophistical, doesn't it, once we start to argue about different kinds of causation, if there is such a thing, I mean?
    MR EDELMAN: Yes, but if you were to find any distinction between the policies as on the construction point, then the use of the word "following" would support the construction that they were contemplating that actually this is never going to be the only proximate cause or it may well not be the only proximate cause. There are going to be lots of causes and all you've got to show is that there's some causal connection between the outbreak in the policy area and what happened and it's consistent with the nature of the risk. And that's all I say.
    LORD LEGGATT: I might be thought to be a rather slender basis for a judgment if we were to distinguish between this case and find that we use "resulting from" the result would have been the opposite.
    MR EDELMAN: We have not ever sought to distinguish policies but this is perhaps an indication $--I$ know one doesn't use words to construe others and I'm not attempting to do that - but it is an indication of a recognition of the nature of the risk. Because if one looks at the

