

**The FCA's response to the
Complaints Commissioner's Report 202300800
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In paragraph 19 of the Final Report, the Complaints Commissioner (the Commissioner) said *"I uphold Element two of your complaint as the FCA did not address your assertion that the Register contains factually incorrect information. I recommended that this is investigated and resolved by the FCA to ensure the information on the Register is correct. In its response to the Preliminary Report, the FCA confirmed the steps you need to take in relation to this issue."*

We accept this recommendation and provided our response to the Commissioner following their Preliminary Report.

We will now write to the complainant to explain the steps they need to take.

1 August 2024