

Minutes

Meeting:	FCA Board Meeting	
Date of Meeting:	5 February 2016 at 3.00pm	
Venue:	25 The North Colonnade, Canary Wharf, London E14 5HS	
Present:	Andrew Bailey	John Griffith-Jones (Chair)
	Catherine Bradley*	Tracey McDermott
	Amanda Davidson	Jane Platt
	Amelia Fletcher	Christopher Woolard
In attendance:	Set out in Annex A	
Apologies:	Sir Brian Pomeroy	
*by telephone		

Quorum and Conflicts

The Meeting noted there was a quorum present and proceeded to business.

1 Specific items of Business

1.1 Thematic Review: Fair treatment of long-standing customers in the life insurance sector

The Board received the paper and noted the following points:

- following the previous Board discussion in December, the team had finalised the report setting out the key findings of the thematic review into the fair treatment of long-standing customers by life insurers, including the FCA's expectations of firms in this area for the future. In line with the Board's previous agreement this was planned to be published on 3 March 2016;
- the Executive planned to begin engagement with the industry to seek a voluntary solution to capping and/or removing exit and paid-up charges on investments of the type that were subject to the review. This work would be in addition to the new duty to make rules, proposed by HM Treasury and currently being considered by parliament to cap exit charges on customers cashing in, and taking certain other action relating to their pension savings from age 55 following on from the government's pension reforms; and
- the Executive had considered the options for undertaking any backward-looking work, including the appropriate use of formal enforcement powers. The paper set out the recommended approach and considered the potential market impact of any announcement of work in this area.

The Board considered the proposal recommended.

The Board agreed the proposed approach using enforcement powers.

2 The Rules and Guidance to be determined

The Board made the one instrument set out in Annex B.

3 Any other business

There was none.

Claire Strong
Deputy Company Secretary

ANNEX A: Attendees

Megan Butler	Director, Supervision – Investment, Wholesale & Specialists
Vickiesha Chabra	Associate, Chairman’s Office
Sean Martin	General Counsel
Simon Pearce	Company Secretary
Eleanor Searley	Manager, CEO Office
Mark Steward	Director, Enforcement & Market Oversight
Claire Strong	Deputy Company Secretary
Caroline Gardner	Head of Department, Pensions & Retirement Income (for item 1.1)
Nicholas Holloway	Acting Head of Department, GCD Investment, Insurance and Redress (for item 1.1)
Bonita Nightingale	Manager, Life Insurance Themes (for item 1.1)
Carol Thomas	Associate, Life Insurance Themes (for item 1.1)
Linda Woodall	Director, Life Insurance & Financial Advice (for item 1.1)

ANNEX B: Resolution

The Board of the Financial Conduct Authority resolves to make the following instrument:

Benchmarks (Amendment No 2) Instrument 2016 (FCA 2016/8)