How to register using SMS text or voice call authentication
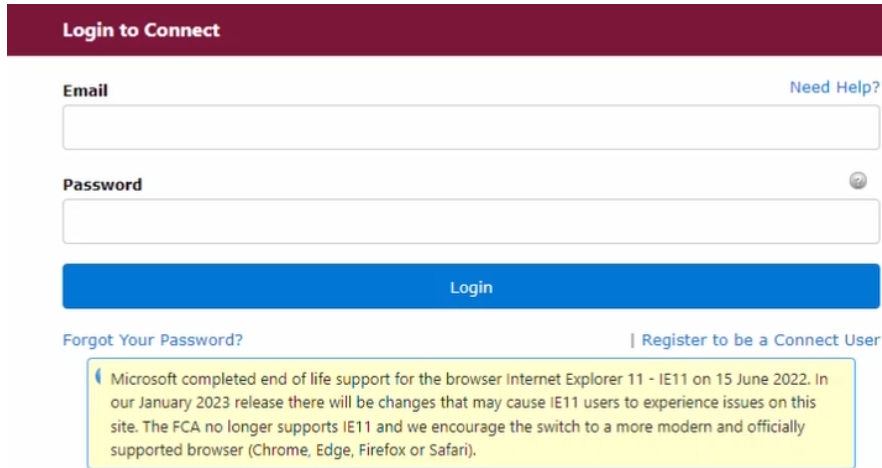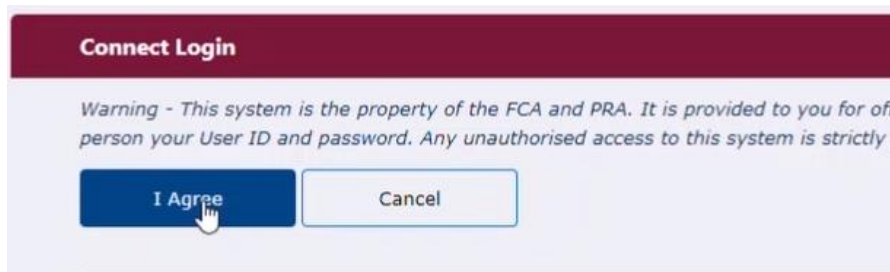
Step 1 - Login using your FCA username and password

Login to Connect

Email   Need Help?

Password   ⓘ

Login

Forgot Your Password? | Register to be a Connect User

❝ Microsoft completed end of life support for the browser Internet Explorer 11 - IE11 on 15 June 2022. In our January 2023 release there will be changes that may cause IE11 users to experience issues on this site. The FCA no longer supports IE11 and we encourage the switch to a more modern and officially supported browser (Chrome, Edge, Firefox or Safari).

Step 2 - Select 'I Agree' to proceed
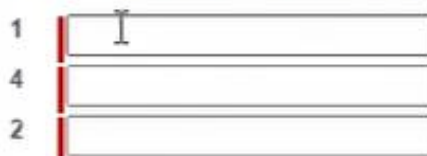
Connect Login

Warning - This system is the property of the FCA and PRA. It is provided to you for offi
person your User ID and password. Any unauthorised access to this system is strictly ʝ

I Agree   Cancel

Step 3 – If you are logging into Connect, RegData or the Online Invoicing system enter your 3-digit passcode set up during your system registration and click on 'Continue'.

Note: if you are logging into the Electronic Submissions or SIS system, this step does not apply to you.

Please enter digits: 1, 4 and 2 from your passcode (excluding commas).

1

4

2

Step 4 – Choose the second option to set up SMS text or voice call authentication

Step 5 – Enter your mobile or direct landline number and click on 'Continue'

Step 6 – A 6-digit one-time passcode will be sent to your mobile or direct landline number.

Step 7 – Enter your 6-digit one-time passcode here

Set-up multifactor authentication

2. Enter code

Enter the one time passcode you have received on your phone in the box shown below.

It may take a few minutes for you to receive this.

Your phone registration code for **********5717

Not received the passcode? Enter a new number. ☐ ⑦

Step 8 – Click on 'Continue' to proceed

Set-up multifactor authentication

3. Confirm multifactor registration

You will need to enter a one time passcode every time you login to FCA systems.

You can change the phone number you use in the manage profile pages by using the Reset MFA button.

Step 9 – You have successfully registered and logged into your account. You will need to enter a 6-digit code from your phone at every login.

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Application Number ⬍   Application ⬍   Type