

**The FCA's response to the  
Complaint Commissioner's Report  
202201151**

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**We have considered the Final Report of the Complaints Commissioner on complaint reference 202201151.**

**The FCA notes the Commissioner's decision, supporting the FCA's decision to not uphold the complaint. The FCA also accepts the invitation made under Paragraph 19 to provide feedback once the suggestion has been considered.**

**20 October 2022**